

CA Copycat Utility Release r12.0

Frequently Asked Questions

CA 1 Tape Management Copycat Utility and CA TLMS Tape Management Copycat Utility are being replaced with a new product, CA Copycat Utility. The following Frequently Asked Questions (FAQs) are provided to address questions you may have about this product replacement.

Why is this being done? Combining CA 1 Copycat and CA TLMS Copycat into a single new product will result in simplified product management and maintenance. Where duplicate fixes have been required to both products in the past, only a single fix will now be required, resulting in the faster delivery of maintenance.

Will the product work the same way? CA Copycat functionality is identical to the functionality provided in CA 1 Copycat and CA TLMS Copycat. CA Copycat will dynamically identify whether CA 1 or CA TLMS is active on the system and automatically interface to the correct tape management system.

What do I need to do? You should plan to install the new CA Copycat Utility product before the End of Service date for CA 1 Tape Management Copycat Utility or CA TLMS Tape Management Copycat Utility – August 31, 2011.

What about Licensing? If you are currently licensed to run CA 1 Copycat or CA TLMS Copycat, you should expect to see these products replaced with CA Copycat Utility on your new contract. **If you would like to obtain CA Copycat Utility before your contract is renewed you can call 800-CALL-CAI and request the internal product swap.** There is no price increase associated with this product replacement.

When do I have to migrate to the new product? The current GA releases of CA 1 Copycat r11 SP3 and CA TLMS Copycat r11 SP3 will continue to be supported until August 31, 2011.

Will I need a new LMP key? Yes. A new LMP key will be shipped with the product and should be added to your LMP KEYS data set when you install the new product. If you fail to update the LMP KEYS data set with the new LMP key, CA Copycat Utility will run, however it will issue messages indicating that the LMP key has not been found. To avoid these messages, be sure to replace the CA 1 Copycat or CA TLMS Copycat LMP key with the new LMP key (B9) for CA Copycat Utility.

What if I have both CA 1 and CA TLMS tape management systems? Sites where both CA 1 Copycat and CA TLMS Copycat are licensed to run on different CPUs will be able to install a single product, CA Copycat Utility that supports both tape management systems. This should result in simplified maintenance for these sites.