

CA SOLVE:Operations Automation 11.9  
CA RS 1610 Service List

| Release  | Service | Description   | Type |
|--|---------|---|------|
| 11.9   | RO91953 | UNKNOWN STATE DRIVES DISPLAY PROCESS WHEN AUTO-STATE FAILED | PTF  |
| The CA RS 1610 service count for this release is 1 |         |   |      |

CA SOLVE:Operations Automation  
CA RS 1610 Service List for CC2D710

| FMID  | Service | Description   | Type |
|---|---------|---|------|
| CC2D710   | RO91953 | UNKNOWN STATE DRIVES DISPLAY PROCESS WHEN AUTO-STATE FAILED | PTF  |
| The CA RS 1610 service count for this FMID is 1 |         |   |      |

CA SOLVE:Operations Automation 11.9  
 CA RS 1610 - PTF RO91953 Details

| Release | Service | Details   |
|---------|---------|---|
| 11.9    | RO91953 | <pre> RO91953  M.C.S. ENTRIES  = ++PTF (RO91953) DESC (UNKNOWN STATE DRIVES DISPLAY PROCESS WHEN AUTO-STATE FAILED) /* PROBLEM DESCRIPTION: A resource is set to a state of ACTIVE even though its activation process timed out without success. SYMPTOMS: A resource fails to start correctly and is set to an UNKNOWN state with an Automation State of FAILED.  Without operator intervention the UNKNOWN state is cleared and the resource is placed in an ACTIVE state. IMPACT: Child jobs of the resource in question are started and fail because the parent resource is not actually ACTIVE. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster File Transfer Management r12.1 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 */ . ++VER(Z038) FMID(CC2D710) PRE(RO55179 RO59556 RO79171 RO87959 RO90649) SUP(TZ58657) . </pre> |