

CA MF Connector for Linux/Hardware Inteface Srv 2.0  
CA RS 1603 Service List

Release	Service	Description	Type
2.0	RO86595	RECOVER FROM BCPII PERMANENT COMMUNICATION ERROR	PTF
The CA RS 1603 service count for this release is 1			

CA MF Connector for Linux/Hardware Inteface Srv  
CA RS 1603 Service List for CC2D770

FMID	Service	Description	Type
CC2D770	RO86595	RECOVER FROM BCPII PERMANENT COMMUNICATION ERROR	PTF
The CA RS 1603 service count for this FMID is 1			

CA MF Connector for LINUX/Hardware Int Srvc 2.0  
 CA RS 1603 - PTF RO86595 Details

Release	Service	Details
2.0	RO86595	<p>RO86595 M.C.S. ENTRIES = ++PTF (RO86595)</p> <p>RECOVER FROM BCPII PERMANENT COMMUNICATION ERROR</p> <p>PROBLEM DESCRIPTION:</p> <p>When BCpii suffers a permanent communication error with a CPC, the HISRV logical connection to the CPC and all child entities (e.g., images, profiles, capacity records) are made invalid.</p> <p>When BCpii restarts its connection to the CPC, HISRV does not reestablish its logical connection to the CPC and to entities associated with the CPC. HISRV therefore cannot send commands to the CPC and its images and does not receive events originating from the CPC and its images.</p> <p>SYMPTOMS:</p> <p>HISRV issues the message:</p> <p>NK6010 EVENT REQUEST FROM NM000KAG NAME: H/W-COMM-ERR (CODE: 119)</p> <p>SRC: BCPII ENT NAME + TYPE: cpc.name CPC</p> <p>after which time it cannot send commands to the CPC and its images and does not receive events originating from the CPC and its images.</p> <p>IMPACT:</p> <p>HISRV must be stopped and restarted.</p> <p>CIRCUMVENTION:</p> <p>Stop and restart HISRV.</p> <p>PRODUCTS AFFECTED:</p> <p>Hardware Interface Service 2.0</p> <p>Related Problem:</p> <p>HISRV 7</p> <p>Copyright (C) 2016 CA. All rights reserved. R00041-NMS077-SP2</p> <p>DESC(RECOVER FROM BCPII PERMANENT COMMUNICATION ERROR).        ++VER (Z038)        FMID (CC2D770)        PRE ( RO63920 RO65378 RO65422 RO66295 RO68235 RO68851 )        SUP ( RO76465 RO82707 TR66352 TR76465 TR82707 TR86582        TR86594 TR86595 )</p>