

CA Spool 11.7
CA RS 1507 Service List

Release	Service	Description	Type
11.7	R079249	PJL LOOPING CAUSES EXCESSIVE CPU USAGE	** PRP **
The CA RS 1507 service count for this release is 1			

CA Spool
CA RS 1507 Service List for CBQ4B70

FMID	Service	Description	Type
CBQ4B70	R079249	PJL LOOPING CAUSES EXCESSIVE CPU USAGE	** PRP **
The CA RS 1507 service count for this FMID is 1			

CA Spool 11.7
CA RS 1507 - PTF RO79249 Details

Release	Service	Details
11.7	RO79249	<p>RO79249 M.C.S. ENTRIES = ++PTF (RO79249)</p> <p>The following items are included in this solution:</p> <ol style="list-style-type: none"> 1. PJJ LOOPING CAUSES EXCESSIVE CPU USAGE 2. ADD TCPDRIV=SAR FILENAME=*.UTX UNICODE SUPPORT 3. CA OM WEBVIEWER TEXT TO PDF FAILS AFTER RO76979 4. SOC4 ABEND USING SAR PRINT DRIVER 5. C:D FILE NOT PURGED WHEN SENT SUCCESSFULLY <p>=====</p> <p>PJJ LOOPING CAUSES EXCESSIVE CPU USAGE</p> <p>PROBLEM DESCRIPTION:</p> <p>A looping condition can occur when a printer node is using the R option for TCPDRIV=PJJ5. This looping condition will occur if the printer does respond to our initial PJJ USTATUS ON command. In release 11.7, the loop only occurs when RO55969 is applied.</p> <p>SYMPTOMS:</p> <p>Higher than usual CPU Usage.</p> <p>IMPACT:</p> <p>Higher than usual CPU Usage</p> <p>CIRCUMVENTION:</p> <p>The printer that is looping can be stopped by using the PA display in the Menu System to identify the looping printer and then issuing the cancel command twice on that printer.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA Spool 11.7 CA Spool 12.0</p> <p>Related Problem:</p> <p>CSPPOOL 1948</p> <p>=====</p> <p>ADD TCPDRIV=SAR FILENAME=*.UTX UNICODE SUPPORT</p> <p>PROBLEM DESCRIPTION:</p> <p>Unicode files sent from an AS/400 machine need to be stored on a CA View database as binary files after being translated so that they can be displayed correctly in CA Web Viewer.</p> <p>Support for this has been added, as follows:</p> <ul style="list-style-type: none"> - The NODE statement must specify TCPDRIV=SAR - The file must have a FILENAME attribute with a file extension of UTX, for example, FILENAME=FILE1.UTX - CBQ4SRC(ESFTRAN) must contain the required translation values for use when calling IBM's Unicode Conversion Service. If those entries are not in the current version of ESFTRAN, they must be added using an SMP/E usermod. <p>SYMPTOMS:</p> <p>Unicode files, when stored in a CA View database, are not readable in CA Web Viewer.</p> <p>IMPACT:</p> <p>End users cannot view their files successfully in CA Web Viewer.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCTS AFFECTED:</p> <p>CA Spool 11.7</p> <p>Related Problem:</p> <p>CSPPOOL 1920</p> <p>=====</p> <p>CA OM WEBVIEWER TEXT TO PDF FAILS AFTER RO76979</p> <p>PROBLEM DESCRIPTION:</p> <p>An attempt to view a text file as a PDF in CA Output Management Webviewer's transform on the fly interface with CA Spool will fail after RO76979 is applied.</p> <p>SYMPTOMS:</p> <p>In the CA Spool ESFLOG, the following message will be seen:</p> <pre>ESF799 JOB0N WVTST3 TRANSFERRED VIA SUBSYS TO ESFA DESTINATION DRAST2PD ESF4110 File 458 queued for T2PD Transformation ESF954 File 458 on printer DRAST2PD - HFS DS Alloc failed - RC=04, Error=970C, Info=0000</pre>

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		<p>ESF925 File 458 on printer DRAST2PD held</p> <p>ESF4132 File 458 WVTEST3 (DRAST2PD/OPMSTC) T2PD Transformation failed</p> <p>IMPACT:</p> <p>Webviewer users are not able to view text reports in PDF format.</p> <p>CIRCUMVENTION:</p> <p>Update the environment variable file that is used by CA DRAS. Comment out the X2YY_T2PD variable and set X2YY_AFP to LINE. This will disable the transformation of text data that does not have a FORMDEF and PAGEDEF attribute by CA Spool's Text to PDF wrapper support.</p> <p>PRODUCTS AFFECTED:</p> <p>CA Spool 11.7 CA Spool 12.0</p> <p>Related Problem:</p> <p>CSPOOL 1928</p> <p>=====</p> <p>S0C4 ABEND USING SAR PRINT DRIVER</p> <p>PROBLEM DESCRIPTION:</p> <p>A S0C4 abend may occur if the SAR print driver is used to write CA Spool files directly to a CA View database. The abend will occur only if storage requests are forced to be uninitialized or initialized to high values.</p> <p>SYMPTOMS:</p> <p>The following messages will be seen in the CA Spool started task JESMSG LG sysout.</p> <p>IEA995I SYMPTOM DUMP OUTPUT 303</p> <p>USER COMPLETION CODE=4039 REASON CODE=00000000</p> <p>TIME=08.06.10 SEQ=51593 CPU=0000 ASID=03A7</p> <p>PSW AT TIME OF ERROR 073D1400 BAFCA406 ILC 2 INTC 0D</p> <p>ACTIVE LOAD MODULE ADDRESS=3AEFA000 OFFSET=000D0406</p> <p>NAME=CEEPLPKA</p> <p>DATA AT PSW 3AFCA400 - 00181610 0A0D58D0 D00498EC</p> <p>AR/GR 0: 00000000/00000000_84000000 1: 00000000/00000000_84000FC7</p> <p>2: FFFFFFFF/FFFFFFF_3BABF690 3: FFFFFFFF/FFFFFFF_00000000</p> <p>4: FFFFFFFF/FFFFFFF_3AFBE3B8 5: FFFFFFFF/FFFFFFF_3AFCA406</p> <p>6: FFFFFFFF/FFFFFFF_3BAB83E0 7: FFFFFFFF/FFFFFFF_3BAB14C0</p> <p>8: FFFFFFFF/FFFFFFF_3BABF690 9: FFFFFFFF/FFFFFFF_3BABF16C</p> <p>A: FFFFFFFF/FFFFFFF_3BABFFBF B: FFFFFFFF/FFFFFFF_BAFCA328</p> <p>C: FFFFFFFF/FFFFFFF_3BAB9CB8 D: FFFFFFFF/00000000_3BAC20E0</p> <p>E: 00000000/00000000_BAFBD3FA F: 00000000/00000000_00000000</p> <p>END OF SYMPTOM DUMP</p> <p>ESF200 *** ESF RESOURCE CLEANUP COMPLETE FOR ST CAIQPOOL.\$\$\$\$\$@</p> <p>The STDOUT DD statement will contain something similar to this: CEE3204S The system detected a protection exception (System Completion Code=0C4).</p> <p>From entry point SAR11_Open at compile unit offset +000005B0 at entry offset +000005B0 at address 3AE8AAE0.</p> <p>The entry point will be SAR_Open in r11.7. It will be either SAR_Open or SAR11_Open in V12. The offset may differ depending on which routine abends and which release is running.</p> <p>IMPACT:</p> <p>CA View users will not be able to see their report data because the data is not written to CA View.</p> <p>CIRCUMVENTION:</p> <p>Remove the customization that forces storage requests returned to the CA Spool task to be uninitialized or set to high values.</p> <p>PRODUCTS AFFECTED</p> <p>CA Spool 11.7 CA Spool 12.0</p> <p>Related Problem:</p> <p>CSPOOL 1936</p> <p>=====</p> <p>C:D FILE NOT PURGED WHEN SENT SUCCESSFULLY</p> <p>PROBLEM DESCRIPTION:</p> <p>When the parameter TCPDRIV=C:D is used to transfer files from CA Spool to Connect:Direct, the files may not be purged even though they have</p>

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		<p>been sent successfully. This will occur if the deletion of the temporary file created as part of the process fails for any reason.</p> <p>PROBLEM DESCRIPTION:</p> <p>SYMPTOMS:</p> <p>When CA Spool is not able to delete the temporary file, the following messages are displayed in the ESFLOG:</p> <p>ESF921 File 180311 on printer PRTCD4 initially, 18 lines (Sock# -001)</p> <p>ESF968 File 180311 on printer PRTCD4 - Connect:Direct Submit Process Number = 70031</p> <p>ESF969 File 180311 on printer PRTCD4 - SAM DS aaaaaaa.bbbbbbbb.TEMP delete failed</p> <p>ESF925 File 180311 on printer PRTCD4 held</p> <p>IMPACT:</p> <p>Since there is no ESF951 message indicating that a successful file transfer has taken place, the held file could be requeued as part of the problem determination process. This would result in a duplicate file transfer will taking place.</p> <p>CIRCUMVENTION:</p> <p>Check the Connect:Direct logs to determine the status of the file transfer before queuing the file for transfer again.</p> <p>PRODUCTS AFFECTED:</p> <p>CA Spool 11.7</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA Spool Release 11.7</p> <p>CA Spool Version 12.0</p> <p>Related Problem:</p> <p>CSPOOL 1941</p> <p>Copyright (C) 2015 CA. All rights reserved. R00130-SPL117-SP1</p> <p>DESC(PJL LOOPING CAUSES EXCESSIVE CPU USAGE).</p> <p>++VER (Z038)</p> <p>FMID (CBQ4B70)</p> <p>PRE (RO55969)</p> <p>SUP (AR77973 RO34845 RO38023 RO41100 RO42217 RO42628</p> <p>RO46566 RO47098 RO51175 RO51236 RO53306 RO54006</p> <p>RO58322 RO62498 RO76569 RO76979 RO77973 TR34845</p> <p>TR38023 TR41100 TR42217 TR42628 TR46566 TR47098</p> <p>TR51175 TR51236 TR53306 TR54006 TR58322 TR62498</p> <p>TR76186 TR76569 TR76734 TR76979 TR77973 TR79249)</p>