

CA Workload Automation CA 7 Edition 11.3
CA RS 1503 Service List

Release	Service	Description	Type
11.3	RO72932	SASSM85 - FUNCTION FIELD IS NOT CLEARED	PTF
	RO77862	CAIASTCP - DNS RETURN CODE NOT CAUGHT	PTF
	RO78296	SASSCMGR - REDUCE SOME CPU USAGE / PEAK TIMES	PTF
	RO78441	SASSLINK - SOC4 AFTER NAME TOKEN ADD FAILED	PTF
	RO78628	LOOPING OR SOC4 IN IAS	PTF
	RO78817	SASSCIAS - CAL2I711E MESSAGE DURING THE SHUTDOWN	PTF
The CA RS 1503 service count for this release is 6			

CA Workload Automation CA 7 Edition
CA RS 1503 Service List for CAL2B30

FMID	Service	Description	Type
CAL2B30	RO72932	SASSM85 - FUNCTION FIELD IS NOT CLEARED	PTF
	RO78296	SASSCMGR - REDUCE SOME CPU USAGE / PEAK TIMES	PTF
	RO78441	SASLINK - SOC4 AFTER NAME TOKEN ADD FAILED	PTF
	RO78817	SASSCIAS - CAL2I711E MESSAGE DURING THE SHUTDOWN	PTF

The CA RS 1503 service count for this FMID is 4

CA Workload Automation CA 7 Edition
CA RS 1503 Service List for CIASB00

FMID	Service	Description	Type
CIASB00	RO77862	CAIASTCP - DNS RETURN CODE NOT CAUGHT	PTF
	RO78628	LOOPING OR S0C4 IN IAS	PTF
The CA RS 1503 service count for this FMID is 2			

CA Workload Automation CA 7 Edition 11.3
 CA RS 1503 - PTF RO72932 Details

Release	Service	Details
11.3	RO72932	<p>RO72932 M.C.S. ENTRIES = ++PTF (RO72932)</p> <p>SASSSM85 - FUNCTION FIELD IS NOT CLEARED</p> <p>PROBLEM DESCRIPTION:</p> <p>FUNCTION field is not cleared when a FUNCTION navigation DB.2.8 arrives from another panel.</p> <p>Same thing happens when you execute the FORMAT command.</p> <p>"FORMAT" remains in the FUNCTION field after the FORMAT is completed.</p> <p>SYMPTOMS:</p> <p>See above.</p> <p>IMPACT:</p> <p>None.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCTS AFFECTED:</p> <p>CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA Workload Automation SE Release 11.3</p> <p>Star Problem(s):</p> <p>7 3353</p> <p>Copyright (C) 2015 CA. All rights reserved. R00716-AL2113-SP1</p> <p>DESC(SASSSM85 - FUNCTION FIELD IS NOT CLEARED).</p> <p>++VER (Z038)</p> <p>FMID (CAL2B30)</p> <p>PRE (RO21059 RO67414)</p> <p>SUP (TR72932)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1503 - PTF RO77862 Details

Release	Service	Details
11.3	RO77862	<p>RO77862 M.C.S. ENTRIES = ++PTF (RO77862)</p> <p>CAIASTCP - DNS RETURN CODE NOT CAUGHT</p> <p>PROBLEM DESCRIPTION: The current logic within CAIASTCP, when invoked to perform a DNS lookup, was storing the DNS Return Code in a place meant for the descriptive Error Number. This resulted in the later checks for any error to always find a zero value for the return code. (i.e. success)</p> <p>SYMPTOMS: Most often this would result in IAS being unable to connect to any agent if the DNS lookup service is unavailable at initialization time. This can also result in SOC4 abends depending on the system memory layout at the time.</p> <p>IMPACT: In most cases the product will continue to function, and would only require a user to issue the RECONFIG command through a CA7 terminal. In rare cases, however, the DNS response block dereference could result in a SOC4 abend in the CA7 task, stopping all workload.</p> <p>CIRCUMVENTION: Ensure that all TCP/IP services (e.g. DNS nameservers) are fully available before starting the CA7 task.</p> <p>PRODUCT(S) AFFECTED: CA Interactive Agent Services Release 11.0 CA Interactive Agent Services Version 12.0 CA WA CA 7 Edition Release 11.3 CA WA CA 7 Edition Version 12.0</p> <p>Star Problem(s): IAS 81</p> <p>Copyright (C) 2015 CA. All rights reserved. R00094-IAS110-SP1</p> <p>DESC(CAIASTCP - DNS RETURN CODE NOT CAUGHT). ++VER (Z038) FMID (CIASB00) PRE (RO20142 RO38710 RO44377 RO52577 RO54616 RO71411 RO73749) SUP (AC55720 RO36020 RO52215 RO55556 RO67465 RO71525 RO72715 TR14208 TR14482 TR15209 TR36018 TR36020 TR52215 TR55556 TR66035 TR67465 TR71525 TR72715 TR77014 TR77862)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1503 - PTF RO78296 Details

Release	Service	Details
11.3	RO78296	<p>RO78296 M.C.S. ENTRIES = ++PTF (RO78296)</p> <p>SASSCMGR - REDUCE SOME CPU USAGE / PEAK TIMES</p> <p>PROBLEM DESCRIPTION: This change will reduce some of the CPU usage by CA 7 that can have an impact during some peak times when a lot of processing is being done.</p> <p>SYMPTOMS: High CPU usage.</p> <p>IMPACT: Medium.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCTS AFFECTED: CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED: CA Workload Automation SE Release 11.3 CA Workload Automation SE Version 12.0</p> <p>Star Problem(s): 7 3431</p> <p>Copyright (C) 2015 CA. All rights reserved. R00749-AL2113-SP1</p> <p>DESC(SASSCMGR - REDUCE SOME CPU USAGE / PEAK TIMES). ++VER (Z038) FMID (CAL2B30) PRE (R015787 R025552 R026878 R031276 R032912 R034695 R035030 R042741 R046400 R049480 R052585 R059060 R062266) SUP (AR64604 DC56347 R052797 R060612 R064604 R067143 TR52797 TR60612 TR64604 TR67143 TR78296)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1503 - PTF RO78441 Details

Release	Service	Details
11.3	RO78441	<p>RO78441 M.C.S. ENTRIES = ++PTF (RO78441)</p> <p>SASSLINK - SOC4 AFTER NAME TOKEN ADD FAILED</p> <p>PROBLEM DESCRIPTION:</p> <p>A SOC4 abend can occur after the WTO message of "CA-7.LINK - NAME/TOKEN ADD FAILED" is gotten during a start up of CA-7. Usually CA-7 starts back up ok, and the WTO and abend do not occur. This fix will prevent the abend, but any services requiring the NAME/TOKEN data will not be able to see that CA-7 is up - including JFM. A recycle of CA-7 is required to get the proper setup with the NAME/TOKEN .</p> <p>SYMPTOMS:</p> <p>SOC4 abend.</p> <p>IMPACT:</p> <p>Requires an extra start of CA 7.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCTS AFFECTED:</p> <p>CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA Workload Automation SE Release 11.3 CA Workload Automation SE Version 12.0</p> <p>Star Problem(s):</p> <p>7 3427</p> <p>Copyright (C) 2015 CA. All rights reserved. R00750-AL2113-SP1</p> <p>DESC(SASSLINK - SOC4 AFTER NAME TOKEN ADD FAILED). ++VER (Z038) FMID (CAL2B30) PRE (RO30845 RO52585 RO55172 RO62266) SUP (TR61151 TR62190 TR78441)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1503 - PTF RO78628 Details

Release	Service	Details
11.3	RO78628	<p>RO78628 M.C.S. ENTRIES = ++PTF (RO78628)</p> <p>LOOPING OR S0C4 IN IAS</p> <p>PROBLEM DESCRIPTION: Sites that run agent jobs and have multiple agents defined but not active may see CA 7 have extremely high CPU usage due to looping in the Intergrated Agent Services (IAS) component. This may also manifest itself as a S0C4 in CAIASSVC.</p> <p>SYMPTOMS: Extremely high CPU usage in CA 7, no agent jobs processed. Or a S0C4 in CAIASSVC.</p> <p>IMPACT: CA 7 becomes hung or abend. Jobs are not processed.</p> <p>CIRCUMVENTION: Restore PTF RO73749. This PTF is not root cause of the problem. However, its presence exposed another problem in IAS.</p> <p>PRODUCT(S) AFFECTED: CA Interactive Agent Services Version 11.0 CA Interactive Agent Services Version 12.0</p> <p>Star Problem(s): IAS 83</p> <p>Copyright (C) 2015 CA. All rights reserved. R00095-IAS110-SP1</p> <p>DESC(LOOPING OR S0C4 IN IAS). ++VER (Z038) FMID (CIASB00) PRE (RO20142 RO38710 RO44377 RO54616 RO66404) SUP (BC55720 RO37479 RO67553 TR37479 TR67553 TR78628)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1503 - PTF RO78817 Details

Release	Service	Details
11.3	RO78817	<p>RO78817 M.C.S. ENTRIES = ++PTF (RO78817)</p> <p>SASSCIAS - CAL2I711E MESSAGE DURING THE SHUTDOWN</p> <p>PROBLEM DESCRIPTION: During the shutdown processing there can be a timing problem such that the main task of CA 7 tries to terminate the Agent job feedback subtask more than once. This can result in message CAL2I711E.</p> <p>SYMPTOMS: CA 7 can generate the following error message: CAL2I711E FFFFFFFF8 IAS Termination failure during shut down</p> <p>IMPACT: None.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCTS AFFECTED: CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED: CA Workload Automation SE Release 11.3</p> <p>Star Problem(s): 7 3396</p> <p>Copyright (C) 2015 CA. All rights reserved. R00753-AL2113-SP1</p> <p>DESC(SASSCIAS - CAL2I711E MESSAGE DURING THE SHUTDOWN). ++VER (Z038) FMID (CAL2B30) PRE (RO30845 RO53716 RO54970 RO55172 RO63644) SUP (FC56347 RO28475 RO47200 RO49395 RO54372 RO63699 RO65607 RO67874 RO71540 TR14217 TR28475 TR47200 TR49395 TR53739 TR54372 TR54597 TR63699 TR65607 TR67874 TR71540 TR74878 TR76120 TR78817)</p>