

CA Spool Java Transformers 11.7
CA RS 1410 Service List

Release	Service	Description	Type
11.7	R073164	JNI CALLSTATICINTMETHOD FAILED WITH RC=10	*HIP/PRP*
The CA RS 1410 service count for this release is 1			

CA Spool Java Transformers
CA RS 1410 Service List for CE0CB70

FMID	Service	Description	Type
CE0CB70	R073164	JNI CALLSTATICINMETHOD FAILED WITH RC=10	*HIP/PRP*
The CA RS 1410 service count for this FMID is 1			

CA Spool Java Transformers 11.7
CA RS 1410 - PTF RO73164 Details

Release	Service	Details
11.7	RO73164	<p>RO73164 M.C.S. ENTRIES = ++PTF (RO73164)</p> <p>JNI CALLSTATICINTMETHOD FAILED WITH RC=10</p> <p>PROBLEM DESCRIPTION:</p> <p>When the number of CPUs on the machine where the CA Spool Java Transformers are run exceeds 12, the Java Transformers FSS task will issue message: ESF4213 JNI CallStaticIntMethod failed with RC=10</p> <p>SYMPTOMS:</p> <p>The Java Transformers FSS task ends and no transformations are possible. In the system.log file in the reports directory, messages similar to these are written:</p> <p>Error FeatureNotLicensed(LicenseAuthenticator) A valid license is required to use the component d2eVision(4.0.74_2014-04-03 (build 2610)) INFORMATION System-4007 Initialization Error INFORMATION System-4007 <<<RuntimeException>>... com.xenos.d2e.exceptions.InvalidLicenseException: d2eVision(4.0.74_2014-04-03 (build 2610))</p> <p>IMPACT:</p> <p>User is not able to transform any documents.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA SPOOL JAVA TRANSFORMERS Release 11.7</p> <p>Star Problem(s): CSPool 1867 Copyright (C) 2014 CA. All rights reserved. R00022-E0C117-SP1</p> <p>DESC(JNI CALLSTATICINTMETHOD FAILED WITH RC=10). ++VER (Z038) FMID (CE0CB70) PRE (R042958 R047236 R049626 R050093 R050480 R051514 R054588 R055293 R056596 R058173 R070197) SUP (AC73532 R064524 R065936 R068568 R072264 TR64524 TR65936 TR68568 TR72264 TR73164) ++HOLD (RO73164) SYSTEM FMID(CE0CB70) REASON (ACTION) DATE (14253) COMMENT (</p> <pre> +-----+ CA SPOOL JAVA TRANSFORMERS Release 11.7 +-----+ SEQUENCE After Apply +-----+ PURPOSE Restore the CA Spool Java Transformers engine build 4.0.79 with the updated vendor license key into the desired USS directory and enable its use by the CA Spool Java Transformers FSS task. If R072264 has been applied, this solution is still necessary as it provides the updated license key needed to execute the Java Transformers properly. +-----+ USERS Users who wish to update the CA Spool Java Transformers AFFECTED engine. +-----+ KNOWLEDGE 1. Customizing the CA Spool Java Transformers REQUIRED 2. SMP/E +-----+ ACCESS 1. CA Spool's target libraries REQUIRED 2. USS directories where the CA Spool Java Transformers are deployed. +-----+ ***** * STEPS TO PERFORM * </pre>

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		***** 1. If CAI.CBQ4JCL(BQ4JJTAX) does not exist, apply R042903. 2. Tailor and submit CAI.CBQ4JCL(BQ4JJTAX) to restore the CA Spool Java Transformers engine into the desired USS directory. 3. Update CAIQENVA member in CAI.CBQ4PARM to use the latest Java Transformers engine build.)