

CA NetMaster 12.1
CA RS 1410 Service List

Release	Service	Description	Type
12.1	RO71375	N01101 NETMASTER ABEND N-759-02	PTF
	RO72687	N01101 NETMASTER ABEND N-28Y-99	PTF
	RO72797	OSA SNMP DISPLAY DOES NOT REFRESH LPARS	PTF
	RO73128	ADDRESS VARIOUS CHORUS IM ROLE ISSUES	PTF
	RO73129	ADDRESS VARIOUS CHORUS IM ROLE ISSUES	PTF
	RO73177	W3VA1001 REMOTE SYSTEM SYSNAME UNKNOWN OR NOT CONNECTED	PTF
	RO73178	W3VA1001 REMOTE SYSTEM SYSNAME UNKNOWN OR NOT CONNECTED	PTF
	RO73280	ADJCP WITH ZERO CONNECTIONS SHOWS ACTIVE	PTF
	RO73525	TRACERTE RESULTS DO NOT SHOW HOST NAMES	PTF
	RO73550	\$\$SYSPRO PMON COMMAND IS MISSING REPORTS	PTF
	RO73560	NM4011 VARIABLE NAME IS INVALID: CONTAINS INVALID CHARACTERS	PTF
	RO73936	CHARTS SYSTEMS LIST DOES NOT DISPLAY NETMASTER REGION	PTF
	RO73937	CHARTS SYSTEMS LIST DOES NOT DISPLAY NETMASTER REGION	PTF

The CA RS 1410 service count for this release is 13

CA NetMaster
CA RS 1410 Service List for CC11C10

FMID	Service	Description	Type
CC11C10	R072797	OSA SNMP DISPLAY DOES NOT REFRESH LPARS	PTF
	R073128	ADDRESS VARIOUS CHORUS IM ROLE ISSUES	PTF
	R073177	W3VA1001 REMOTE SYSTEM SYSNAME UNKNOWN OR NOT CONNECTED	PTF
	R073525	TRACERTE RESULTS DO NOT SHOW HOST NAMES	PTF
	R073936	CHARTS SYSTEMS LIST DOES NOT DISPLAY NETMASTER REGION	PTF
The CA RS 1410 service count for this FMID is 5			

CA NetMaster
CA RS 1410 Service List for CC18C10

FMID	Service	Description	Type
CC18C10	R073280	ADJCP WITH ZERO CONNECTIONS SHOWS ACTIVE	PTF
The CA RS 1410 service count for this FMID is 1			

CA NetMaster
CA RS 1410 Service List for CC2D760

FMID	Service	Description	Type
CC2D760	R071375	N01101 NETMASTER ABEND N-759-02	PTF
	R072687	N01101 NETMASTER ABEND N-28Y-99	PTF
	R073129	ADDRESS VARIOUS CHORUS IM ROLE ISSUES	PTF
	R073178	W3VA1001 REMOTE SYSTEM SYSNAME UNKNOWN OR NOT CONNECTED	PTF
	R073550	\$\$SYSPRO PMON COMMAND IS MISSING REPORTS	PTF
	R073560	NM4011 VARIABLE NAME IS INVALID: CONTAINS INVALID CHARACTERS	PTF
	R073937	CHARTS SYSTEMS LIST DOES NOT DISPLAY NETMASTER REGION	PTF
The CA RS 1410 service count for this FMID is 7			

CA NetMaster 12.1
CA RS 1410 - PTF RO71375 Details

Release	Service	Details
12.1	RO71375	<p>RO71375 M.C.S. ENTRIES = ++PTF (RO71375)</p> <p>N01101 NETMASTER ABEND N-759-02</p> <p>PROBLEM DESCRIPTION: The region abends while deleting a non-existent resource index entry. A storage shortage during the addition of a SAW resource causes the creation of the index entry to be bypassed.</p> <p>SYMPTOMS: Prior to the abend, the region log contains one or more messages: N75301 INSUFFICIENT STORAGE FOR SESSION AWARENESS PROCESSING, SESSION DATA LOST.</p> <p>The system log contains the following messages: N01101 NetMaster ABEND N-759-02 ID=nmid JN=jobname DT=yyyyjjj TM=hmmss N01102 SRC=AB PRD=NetMaster INTLVL=060600 SP=1003 ABC=N-759-02 N01103 ALM=NM005001 ALO=0002456E ACS=NM000759 ACO=00001256</p> <p>IMPACT: The region abends and must be restarted.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Management for SNA r12.0</p> <p>Star Problem(s): NMS 1893</p> <p>Copyright (C) 2014 CA. All rights reserved. R00291-NMS076-SP1</p> <p>DESC(N01101 NETMASTER ABEND N-759-02). ++VER (Z038) FMID (CC2D760) PRE (RO67244) SUP (TR71375)</p>

CA NetMaster 12.1
CA RS 1410 - PTF RO72687 Details

Release	Service	Details
12.1	RO72687	<p>RO72687 M.C.S. ENTRIES = ++PTF (RO72687)</p> <p>N01101 NETMASTER ABEND N-28Y-99 PROBLEM DESCRIPTION: The NetMaster region abends N-28Y-99 after a S-0C4 abend in the VSAM subtask. SYMPTOMS: The region ABENDS and the following messages appear in the job log: SYSTEM COMPLETION CODE=0C4 REASON CODE=00000004 TIME=00.05.17 SEQ=16661 CPU=0000 ASID=01FA PSW AT TIME OF ERROR 078D3000 84E7C204 ILC 4 INTC 04 NO ACTIVE MODULE FOUND NAME=UNKNOWN END OF SYMPTOM DUMP N01101 NetMaster ABEND N-28Y-99 ID=nmid JN=jobname DT=yyyyddd TM=hhmsstt N01102 SRC=AB PRD=NetMaster INTLVL=070600 SP=1212 ABC=N-28Y-99 N01103 ALM=NM024 ALO=00006F22 ACS=NM00028Y ACO=000007A2 IMPACT: The region terminates. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1 CA NetMaster File Transfer Management r12.1 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 Star Problem(s): NMS 1908 Copyright (C) 2014 CA. All rights reserved. R00309-NMS076-SP1</p> <p>DESC(N01101 NETMASTER ABEND N-28Y-99). ++VER (Z038) FMID (CC2D760) PRE (RO53364 RO57663 RO62577 RO67669 RO70786) SUP (TR72687) ++HOLD (RO72687) SYSTEM FMID(CC2D760) REASON (ACTION) DATE (14268) COMMENT (</p> <pre> +-----+ CA NetMaster Management Services Release 7.6 +-----+ SEQUENCE Before Restart +-----+ PURPOSE Add a SYSMDUMP to capture sub-task dump data +-----+ USERS NetMaster administrators AFFECTED +-----+ KNOWLEDGE JCL REQUIRED +-----+ ACCESS Region JCL library REQUIRED +-----+ ***** * STEPS TO PERFORM * ***** For this PTF to be effective, a SYSMDUMP DD statement must be added to the region start-up JCL: SYSMDUMP DD SYSOUT=* If an abend occurs, the output can be copied from the spool to a dataset with format: Organization: PS </pre>

CA NetMaster 12.1
CA RS 1410 - PTF RO72687 Details

Release	Service	Details
		Record format: F Record length: 4160 Block size: 4160).

CA NetMaster 12.1
CA RS 1410 - PTF RO72797 Details

Release	Service	Details
12.1	RO72797	<p>RO72797 M.C.S. ENTRIES = ++PTF (RO72797)</p> <p>OSA SNMP DISPLAY DOES NOT REFRESH LPARS</p> <p>PROBLEM DESCRIPTION: The LPAR information used in the OSA Summary screen is built during the initial attempt and is saved in a global variable to be used on all subsequent attempts. This is incorrect behavior as the LPAR information can be dynamic thus the LPAR information needs to be refreshed at each attempt.</p> <p>SYMPTOMS: Selecting 'D' Display Summary Information from the OSA Management Menu (=/OSA) displays static LPAR information on the Open Systems Adapter Summary screen.</p> <p>IMPACT: Unable to view current list of LPARs using an OSA adapter.</p> <p>CIRCUMVENTION: None</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5228</p> <p>Copyright (C) 2014 CA. All rights reserved. R00311-NMS076-SP1</p> <p>DESC(OSA SNMP DISPLAY DOES NOT REFRESH LPARS). ++VER (Z038) FMID (CC11C10) PRE (RO57369 RO71551) SUP (TR72797)</p>

CA NetMaster 12.1
CA RS 1410 - PTF RO73128 Details

Release	Service	Details
12.1	RO73128	<p>RO73128 M.C.S. ENTRIES = ++PTF (RO73128)</p> <p>ADDRESS VARIOUS CHORUS IM ROLE ISSUES</p> <p>PROBLEM DESCRIPTION:</p> <ol style="list-style-type: none"> When the SOLVE SSI is unavailable various Chorus Infrastructure Management (IM) discipline displays show An unknown error has occurred. When Quick-Link actions are selected from various Chorus IM displays the corresponding WebCenter pages presented in the browser do not function correctly. <p>SYMPTOMS:</p> <ol style="list-style-type: none"> ETJZM310E (EX0000086) Query request to NetMaster failed message appears in Chorus. WebCenter page does not display any data. <p>IMPACT:</p> <ol style="list-style-type: none"> User is not presented with an explanation of why the expected data is not available. User is not presented with the correct performance data. <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s):</p> <p>NMTIP 5221</p> <p>Copyright (C) 2014 CA. All rights reserved. R00313-NMS076-SP1</p> <p>DESC(ADDRESS VARIOUS CHORUS IM ROLE ISSUES).</p> <p>++VER (Z038)</p> <p>FMID (CC11C10)</p> <p>PRE (RO50817 RO51529 RO51922 RO52148 RO52206 RO53296 RO55386 RO55505 RO56668 RO57250 RO58457 RO58631 RO60110 RO60432 RO64218 RO64657 RO69389 RO70450 RO70453 RO71551)</p> <p>SUP (TR60269 TR69332 TR70392 TR73128)</p> <p>++IF FMID(CC2D760) REQ(RO73129) .</p> <p>++HOLD (RO73128) SYSTEM FMID(CC11C10)</p> <p>REASON (ACTION) DATE (14239)</p> <p>COMMENT (</p> <pre> +-----+ CA NetMaster Network Mgmt For TCP/IP Release 12.1 +-----+ SEQUENCE After Apply. +-----+ PURPOSE Copy the updated MOD@\$IP from the SMP/E target dataset into the product run-time MODSDIS VSAM dataset. +-----+ USERS All users. AFFECTED +-----+ KNOWLEDGE JCL customization. REQUIRED +-----+ ACCESS 1. Target libraries. REQUIRED 2. Product region MODSDIS VSAM dataset. +-----+ ***** * STEPS TO PERFORM * ***** 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. 5. Start the product regions that were stopped. </pre>

CA NetMaster 12.1
CA RS 1410 - PTF RO73128 Details

Release	Service	Details
		<pre>//MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //MODSIN DD DISP=SHR,DSN=&TGTPREF.CC11VSMI(MOD@\$IP) //MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL //*).</pre>

CA NetMaster 12.1
CA RS 1410 - PTF RO73129 Details

Release	Service	Details
12.1	RO73129	<p>RO73129 M.C.S. ENTRIES = ++PTF (RO73129)</p> <p>ADDRESS VARIOUS CHORUS IM ROLE ISSUES</p> <p>PROBLEM DESCRIPTION:</p> <p>1. When the SOLVE SSI is unavailable various Chorus Infrastructure Management (IM) discipline displays show An unknown error has occurred.</p> <p>2. When Quick-Link actions are selected from various Chorus IM displays the corresponding WebCenter pages presented in the browser do not function correctly.</p> <p>SYMPTOMS:</p> <p>1. ETJZM310E (EX0000086) Query request to NetMaster failed message appears in Chorus.</p> <p>2. WebCenter page does not display any data.</p> <p>IMPACT:</p> <p>1. User is not presented with an explanation of why the expected data is not available.</p> <p>2. User is not presented with the correct performance data.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s):</p> <p>NMTIP 5221</p> <p>Copyright (C) 2014 CA. All rights reserved. R00313-NMS076-SP1</p> <p>DESC(ADDRESS VARIOUS CHORUS IM ROLE ISSUES).</p> <p>++VER (Z038)</p> <p>FMID (CC2D760)</p> <p>PRE (RO50861 RO50986 RO51430 RO51530 RO51628 RO51680 RO51923 RO52149 RO52201 RO52205 RO52207 RO52239 RO52450 RO52485 RO53116 RO55384 RO55387 RO55506 RO56669 RO57251 RO58632 RO59933 RO60111 RO60431 RO61896 RO64219 RO64770 RO66755 RO69391 RO70454) SUP (RO56453 RO59066 RO67099 RO67995 RO71266 TR56453 TR58932 TR59066 TR60270 TR61845 TR61895 TR67099 TR67995 TR69334 TR70393 TR71266 TR72621 TR73129) ++IF FMID(CC11C10) REQ(RO73128) . ++HOLD (RO73129) SYSTEM FMID(CC2D760) REASON (ACTION) DATE (14239) COMMENT (</p> <pre> +-----+ CA NetMaster Management Services Release 7.6 +-----+ SEQUENCE After Apply. +-----+ PURPOSE Copy the following updated members from the SMP/E target dataset into the product run-time MODSDIS VSAM dataset. MOD@\$AM MOD@\$CH MOD@\$DF MOD@\$NC MOD@\$RM MOD@\$W3 +-----+ USERS All users. AFFECTED +-----+ KNOWLEDGE JCL customization. REQUIRED +-----+ ACCESS 1. Target libraries. REQUIRED 2. Product region MODSDIS VSAM dataset. +-----+ </pre>

Release	Service	Details
		<pre> ***** * STEPS TO PERFORM * ***** 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. 5. Start the product regions that were stopped. //MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //MODSIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$AM) // DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$CH) // DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$DF) // DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$NC) // DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$RM) // DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$W3) //MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL //* -----+----- CA NetMaster Management Services Release 7.6 +-----+-----+ SEQUENCE After Apply. +-----+-----+ PURPOSE Copy the updated OSC@\$CH from the SMP/E target dataset into the product run-time OSCNTL VSAM dataset. +-----+-----+ USERS All users. AFFECTED +-----+-----+ KNOWLEDGE JCL customization. REQUIRED +-----+-----+ ACCESS 1. Target libraries. REQUIRED 2. Product region OSCNTL VSAM dataset. +-----+-----+ ***** * STEPS TO PERFORM * ***** 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the OSCNTL VSAM dataset. 4. Submit the modified JCL to update the product region OSCNTL VSAM dataset. 5. Start the product regions that were stopped. //MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //OSCTIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(OSC@\$CH) //OSCTOUT DD DISP=SHR,DSN=&DSNPREF.OSCNTL //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY OSCNTL INDD=OSCTIN OUTDD=OSCTOUT MIB=NO OPT=INSTALL //* -----+----- CA NetMaster Management Services Release 7.6 +-----+-----+ SEQUENCE After Apply. </pre>

CA NetMaster 12.1
 CA RS 1410 - PTF RO73129 Details

Release	Service	Details
		<pre> +-----+-----+ PURPOSE Clear Java applet from Java and browser cache +-----+-----+ USERS All users. AFFECTED +-----+-----+ KNOWLEDGE Familiarity with PC or MAC computers. REQUIRED +-----+-----+ ACCESS None. REQUIRED +-----+-----+ ***** * STEPS TO PERFORM * ***** 1. Access the following Java knowledge document to clear the Java cache: http://www.java.com/en/download/help/plugin_cache.xml 2. Access the following Java knowledge document to clear the applicable browser cache: http://java.com/en/download/help/webcache.xml). </pre>

CA NetMaster 12.1
CA RS 1410 - PTF RO73177 Details

Release	Service	Details
12.1	RO73177	<p>RO73177 M.C.S. ENTRIES = ++PTF (RO73177)</p> <p>W3VA1001 REMOTE SYSTEM SYSNAME UNKNOWN OR NOT CONNECTED</p> <p>PROBLEM DESCRIPTION: Performance Charts - SysView charts are not rendered for a remote system.</p> <p>The error occurs when selecting a SysView chart for a remote system where the system image is different to the LPAR SYSID. The 'sysname' in the message is not a SYSID but is the system image of the remote NetMaster region.</p> <p>SYMPTOMS: W3VA1001 Remote system sysname unknown or not connected. The message is shown on a browser popup window.</p> <p>IMPACT: Unable to display the SysView charts for a remote system.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMS 1909</p> <p>Copyright (C) 2014 CA. All rights reserved. R00319-NMS076-SP1</p> <p>DESC(W3VA1001 REMOTE SYSTEM SYSNAME UNKNOWN OR NOT CONNECTED). ++VER (Z038) FMID (CC11C10) SUP (TR73177) ++IF FMID(CC2D760) REQ(RO73178) .</p>

CA NetMaster 12.1
CA RS 1410 - PTF RO73178 Details

Release	Service	Details
12.1	RO73178	<p>RO73178 M.C.S. ENTRIES = ++PTF (RO73178)</p> <p>W3VA1001 REMOTE SYSTEM SYSNAME UNKNOWN OR NOT CONNECTED PROBLEM DESCRIPTION: Performance Charts - SysView charts are not rendered for a remote system. The error occurs when selecting a SysView chart for a remote system where the system image is different to the LPAR SYSID. The 'sysname' in the message is not a SYSID but is the system image of the remote NetMaster region. SYMPTOMS: W3VA1001 Remote system sysname unknown or not connected. The message is shown on a browser popup window. IMPACT: Unable to display the SysView charts for a remote system. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 Star Problem(s): NMS 1909 Copyright (C) 2014 CA. All rights reserved. R00319-NMS076-SP1</p> <p>DESC(W3VA1001 REMOTE SYSTEM SYSNAME UNKNOWN OR NOT CONNECTED). ++VER (Z038) FMID (CC2D760) PRE (R055387 R056669 R059933 R060431 R064219 R064770 R066755 R069391 R070454 R072622 R073129) SUP (TR60270 TR73178) ++IF FMID(CC11C10) REQ(R073177) . ++HOLD (RO73178) SYSTEM FMID(CC2D760) REASON (ACTION) DATE (14254) COMMENT (</p> <pre> +-----+ CA NetMaster Management Services Release 7.6 +-----+ SEQUENCE After Apply. +-----+ PURPOSE Copy the updated MOD@\$W3 from the SMP/E target dataset into the product run-time MODSDIS VSAM dataset. +-----+ USERS All users. AFFECTED +-----+ KNOWLEDGE JCL customization. REQUIRED +-----+ ACCESS 1. Target libraries. REQUIRED 2. Product region MODSDIS VSAM dataset. +-----+ ***** * STEPS TO PERFORM * ***** 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. 5. Start the product regions that were stopped. //MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //MODSIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$W3) </pre>

CA NetMaster 12.1
CA RS 1410 - PTF RO73178 Details

Release	Service	Details
		//MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL /*).

CA NetMaster 12.1
CA RS 1410 - PTF RO73280 Details

Release	Service	Details
12.1	RO73280	<p>RO73280 M.C.S. ENTRIES = ++PTF (RO73280)</p> <p>ADJCP WITH ZERO CONNECTIONS SHOWS ACTIVE</p> <p>PROBLEM DESCRIPTION: An IST172I message received as a result of a "D NET,ADJCP,ID=XXX,E" command is not properly interpreted and the ADJCP which has no active connections is shown as ACTIVE.</p> <p>SYMPTOMS: An Adjacent CP is shown as ACTIVE in the Network Summary Display (/SNASUM) but when displayed, has no active connections.</p> <p>IMPACT: Incorrect information on Network Summary Display.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Automation r12.1</p> <p>Star Problem(s): NMAUTO 275</p> <p>Copyright (C) 2014 CA. All rights reserved. R00321-NMS076-SP1</p> <p>DESC(ADJCP WITH ZERO CONNECTIONS SHOWS ACTIVE). ++VER (Z038) FMID (CC18C10) PRE (RO68874 RO71005) SUP (RO66419 RO69565 RO70971 TR66419 TR67727 TR68059 TR68285 TR68301 TR68656 TR68661 TR68854 TR69565 TR70086 TR70971 TR72748 TR73280)</p>

CA NetMaster 12.1
 CA RS 1410 - PTF RO73525 Details

Release	Service	Details																																
12.1	RO73525	<p>RO73525 M.C.S. ENTRIES = ++PTF (RO73525)</p> <p>TRACERTE RESULTS DO NOT SHOW HOST NAMES</p> <p>PROBLEM DESCRIPTION: When the results of the TRACERTE command contain more than one line for a single HOP one of the lines always shows '*' instead of the host name.</p> <p>SYMPTOMS: TRACERTE results that show more than one IP ADDRESS for a HOP always shows '*' for one of the IP ADDRESSES even though the hostname is known.</p> <p>Example: tracerte aaaa.bbbb.cccc srcip=nn.nn.nn.n</p> <p>IPGP1220 DEVICE NAME : aaaa.bbbb.cccc IPGP1221 DEVICE ADDRESS : nn.nn.nn.nn IPGP1222 PACKET SIZE : 64</p> <table border="1"> <thead> <tr> <th>IPGP1223</th> <th>HOP</th> <th>RESOURCE NAME</th> <th>IP ADDRESS</th> <th>ROUND</th> <th>TRIP</th> <th>TIME</th> <th>NOT</th> </tr> </thead> <tbody> <tr> <td>IPGP1225 1</td> <td>firsthop</td> <td>hostname</td> <td>nn.nn.nn.nn</td> <td>0</td> <td>1</td> <td>0</td> <td>-</td> </tr> <tr> <td>IPGP1225</td> <td>*</td> <td></td> <td>nn.nn.nn.n</td> <td>0</td> <td>1</td> <td>0</td> <td>-</td> </tr> <tr> <td>IPGP1225 2</td> <td>*</td> <td></td> <td>nn.nn.n.nn</td> <td>0</td> <td>2</td> <td>3</td> <td>-</td> </tr> </tbody> </table> <p>IMPACT: TRACERTE is missing information.</p> <p>CIRCUMVENTION: None</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5229</p> <p>Copyright (C) 2014 CA. All rights reserved. R00323-NMS076-SP1</p> <p>DESC(TRACERTE RESULTS DO NOT SHOW HOST NAMES). ++VER (Z038) FMID (CC11C10) SUP (TR73525)</p>	IPGP1223	HOP	RESOURCE NAME	IP ADDRESS	ROUND	TRIP	TIME	NOT	IPGP1225 1	firsthop	hostname	nn.nn.nn.nn	0	1	0	-	IPGP1225	*		nn.nn.nn.n	0	1	0	-	IPGP1225 2	*		nn.nn.n.nn	0	2	3	-
IPGP1223	HOP	RESOURCE NAME	IP ADDRESS	ROUND	TRIP	TIME	NOT																											
IPGP1225 1	firsthop	hostname	nn.nn.nn.nn	0	1	0	-																											
IPGP1225	*		nn.nn.nn.n	0	1	0	-																											
IPGP1225 2	*		nn.nn.n.nn	0	2	3	-																											

CA NetMaster 12.1
CA RS 1410 - PTF RO73550 Details

Release	Service	Details
12.1	RO73550	<p>RO73550 M.C.S. ENTRIES = ++PTF (RO73550)</p> <p>\$\$\$SYSPRO PMON COMMAND IS MISSING REPORTS</p> <p>PROBLEM DESCRIPTION:</p> <p>\$\$\$SYSPRO PMON diagnostic command does not wait long enough for the monitor to finish.</p> <p>SYMPTOMS:</p> <p>\$\$\$SYSPRO PMON output contains following error messages:</p> <p>Performance Monitor Information</p> <p>Report did not stop - see Activity Log</p> <p>IMPACT:</p> <p>Diagnosis of PMON related problems cannot be achieved via the \$\$\$SYSPRO PMON command.</p> <p>CIRCUMVENTION:</p> <p>Issue ##PMON START command, wait a specified timeframe as provided by L1 or L2 support, and then issue ##PMON STOP command.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.1</p> <p>CA NetMaster File Transfer Management r12.1</p> <p>CA NetMaster Network Management for SNA r12.1</p> <p>CA NetMaster Network Automation r12.1</p> <p>CA SOLVE:Operations Automation r11.9</p> <p>CA SOLVE:Operations Automation for CICS r11.9</p> <p>Star Problem(s):</p> <p>NMS 1913</p> <p>Copyright (C) 2014 CA. All rights reserved. R00324-NMS076-SP1</p> <p>DESC(\$\$SYSPRO PMON COMMAND IS MISSING REPORTS).</p> <p>++VER (Z038)</p> <p>FMID (CC2D760)</p> <p>PRE (RO52149 RO60268 RO64219)</p> <p>SUP (RO66980 RO69768 TR66980 TR69768 TR73550)</p>

CA NetMaster 12.1
CA RS 1410 - PTF RO73560 Details

Release	Service	Details
12.1	RO73560	<p>RO73560 M.C.S. ENTRIES = ++PTF (RO73560)</p> <p>NM4011 VARIABLE NAME IS INVALID: CONTAINS INVALID CHARACTERS PROBLEM DESCRIPTION: WebCenter is unable to process URLs with invalid characters. Entering an invalid URL appended to a WebCenter HOST and PORT address such as HTTP://webcenter_host:webcenter_port/M/OPS/OPS-MOBILE.ESP, where '-' is the invalid character, causes a WebCenter procedure to abend and a blank screen rather than the standard 404 NOT FOUND. SYMPTOMS: A blank web page is presented instead of the standard 404 NOT FOUND. The following messages are seen in the Activity Log: NM3040 NCLID nnnnnn: \$W3SV11H 744 ERROR 38 NM3042 ERROR INFORMATION... NM3050 ERROR-CODE: 38 NM3051 MESSAGE: NM4011 VARIABLE NAME IS INVALID: CONTAINS INVALID NM3052 COND-NAME: VARIABLE_ERROR NM3053 ERROR-LOC: \$W3SV11H 744/10 NM3054 PROCEDURE: \$W3SV11H NM3055 SOURCE: IF &&TEMP ^= '' THEN NM3060 SUBNAME: GLBL\$W3REDIRHTTP: __QUALYS_NULL_ IMPACT: No web page is generated by WebCenter. CIRCUMVENTION: None PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 Star Problem(s): NMS 1905 Copyright (C) 2014 CA. All rights reserved. R00325-NMS076-SP1</p> <p>DESC(NM4011 VARIABLE NAME IS INVALID: CONTAINS INVALID CHARACTERS). ++VER (Z038) FMID (CC2D760) PRE (RO55387 RO56669 RO64219 RO73129) SUP (RO67995 RO71266 TR67995 TR71266 TR72621 TR73560)</p>

CA NetMaster 12.1
CA RS 1410 - PTF RO73936 Details

Release	Service	Details
12.1	RO73936	<p>RO73936 M.C.S. ENTRIES = ++PTF (RO73936)</p> <p>CHARTS SYSTEMS LIST DOES NOT DISPLAY NETMASTER REGION</p> <p>PROBLEM DESCRIPTION: Performance Charts - Systems list does not display NetMaster region. The Systems list is presented when clicking or tapping the Systems button on the top right of the Performance Charts home page. The list displays the LPAR name for each linked NetMaster region but does not display the NetMaster region name.</p> <p>SYMPTOMS: There are what appears to be duplicate entries on the systems list display.</p> <p>IMPACT: Unable to determine which systems list entry is associated with a specific NetMaster region when multiple NetMaster regions are running on an LPAR.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMS 1916</p> <p>Copyright (C) 2014 CA. All rights reserved. R00329-NMS076-SP1</p> <p>DESC(CHARTS SYSTEMS LIST DOES NOT DISPLAY NETMASTER REGION). ++VER (Z038) FMID (CC11C10) PRE (RO50817 RO51529 RO52148 RO53296 RO55386 RO56668 RO57250 RO58457 RO60432 RO64218 RO64657 RO69389 RO70450 RO70453 RO71551 RO73128) SUP (TR60269 TR69332 TR73936) ++IF FMID(CC2D760) REQ(RO73937) . ++HOLD (RO73936) SYSTEM FMID(CC11C10) REASON (ACTION) DATE (14267) COMMENT (</p> <pre> +-----+ CA NetMaster Network Mgmt For TCP/IP Release 12.1 +-----+ SEQUENCE After Apply +-----+ PURPOSE Copy the updated MOD@\$IP from the SMP/E target dataset into the product run-time MODSDIS VSAM dataset. +-----+ USERS All users. AFFECTED +-----+ KNOWLEDGE JCL customization. REQUIRED +-----+ ACCESS 1. Target libraries. REQUIRED 2. Product region MODSDIS VSAM dataset. +-----+ ***** * STEPS TO PERFORM * ***** 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. 5. Start the product regions that were stopped. //MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP </pre>

CA NetMaster 12.1
CA RS 1410 - PTF RO73936 Details

Release	Service	Details
		//STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //MODSIN DD DISP=SHR,DSN=&TGTPREF.CC11VSMI(MOD@\$IP) //MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL //*).

CA NetMaster 12.1
CA RS 1410 - PTF RO73937 Details

Release	Service	Details
12.1	RO73937	<p>RO73937 M.C.S. ENTRIES = ++PTF (RO73937)</p> <p>CHARTS SYSTEMS LIST DOES NOT DISPLAY NETMASTER REGION</p> <p>PROBLEM DESCRIPTION: Performance Charts - Systems list does not display NetMaster region. The Systems list is presented when clicking or tapping the Systems button on the top right of the Performance Charts home page. The list displays the LPAR name for each linked NetMaster region but does not display the NetMaster region name.</p> <p>SYMPTOMS: There are what appears to be duplicate entries on the systems list display.</p> <p>IMPACT: Unable to determine which systems list entry is associated with a specific NetMaster region when multiple NetMaster regions are running on an LPAR.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMS 1916</p> <p>Copyright (C) 2014 CA. All rights reserved. R00329-NMS076-SP1</p> <p>DESC(CHARTS SYSTEMS LIST DOES NOT DISPLAY NETMASTER REGION). ++VER (Z038) FMID (CC2D760) PRE (R055387 R056669 R059933 R060431 R064219 R064770 R066755 R069391 RO70454 RO73129 RO73178) SUP (TR60270 TR73937) ++IF FMID(CC11C10) REQ(RO73936) . ++HOLD (RO73937) SYSTEM FMID(CC2D760) REASON (ACTION) DATE (14267) COMMENT (</p> <pre> +-----+ CA NetMaster Network Mgmt For TCP/IP Release 12.1 +-----+ SEQUENCE After Apply +-----+ PURPOSE Copy the updated MOD@\$IP from the SMP/E target dataset into the product run-time MODSDIS VSAM dataset. +-----+ USERS All users. AFFECTED +-----+ KNOWLEDGE JCL customization. REQUIRED +-----+ ACCESS 1. Target libraries. REQUIRED 2. Product region MODSDIS VSAM dataset. +-----+ ***** * STEPS TO PERFORM * ***** 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. 5. Start the product regions that were stopped. //MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD </pre>

CA NetMaster 12.1
CA RS 1410 - PTF RO73937 Details

Release	Service	Details
		//MODSIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$W3) //MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL /*).