

CA Dispatch 11.7
CA RS 1410 Service List

Release	Service	Description	Type
11.7	RO60121	UNCAUGHT ERRORS CAUSE SOC4 ABENDS	PTF
	RO66955	ENHANCE DIAGNOSTIC INFO IN DC980429 MESSAGE	PTF
	RO72521	UNTIMELY DELETION OF REPORT CAUSES DC980429	PTF
	RO72904	SOC4 WHEN SCROLLING ON VRDMI400	PTF
	RO72990	PAGEOUT CADD109I MISSING	PTF
	RO73139	ADDITIONAL DIAGNOSTICS FOR LDS READ ERROR	PTF
	RO73480	DSEXUSR1 NEED BACKUP AND RESTORE STEPS	PTF
The CA RS 1410 service count for this release is 7			

CA Dispatch 11.6
CA RS 1410 Service List

Release	Service	Description	Type
11.6	NO-SRVC	CA RS 1410 Contains No Service For This Release of This Product.	PTF
The CA RS 1410 service count for this release is 0			

CA Dispatch
CA RS 1410 Service List for CADSB70

FMID	Service	Description	Type
CADSB70	RO66955	ENHANCE DIAGNOSTIC INFO IN DC980429 MESSAGE	PTF
	RO72521	UNTIMELY DELETION OF REPORT CAUSES DC980429	PTF
	RO72904	SOC4 WHEN SCROLLING ON VRDMI400	PTF
	RO73480	DSEXUSR1 NEED BACKUP AND RESTORE STEPS	PTF
The CA RS 1410 service count for this FMID is 4			

CA Dispatch
CA RS 1410 Service List for CADSB72

FMID	Service	Description	Type
CADSB72	R072990	PAGEOUT CADD109I MISSING	PTF
	R073139	ADDITIONAL DIAGNOSTICS FOR LDS READ ERROR	PTF
The CA RS 1410 service count for this FMID is 2			

CA Dispatch
CA RS 1410 Service List for CBY3B70

FMID	Service	Description	Type
CBY3B70	RO60121	UNCAUGHT ERRORS CAUSE SOC4 ABENDS	PTF
The CA RS 1410 service count for this FMID is 1			

CA Dispatch 11.7
CA RS 1410 - PTF RO60121 Details

Release	Service	Details
11.7	RO60121	<p>RO60121 M.C.S. ENTRIES = ++PTF (RO60121)</p> <p>UNCAUGHT ERRORS CAUSE S0C4 ABENDS</p> <p>PROBLEM DESCRIPTION:</p> <p>DRAS abends with an S0C4 when certain errors are not caught while processing a request. In one case, DRAS may abend when receiving an EAS tape error in the CA View Repository (SARTIA12). In another case, DRAS may abend from a dialog abort error from the CA Dispatch Repository (CADS0204E).</p> <p>SYMPTOMS:</p> <p>DRAS abends with an S0C4.</p> <p>IMPACT:</p> <p>Medium Impact</p> <p>CIRCUMVENTION:</p> <p>None</p> <p>PRODUCT(S) AFFECTED:</p> <p>DRAS 11.5 DRAS 11.6 DRAS 11.7 DRAS 12.0 DRAS 12.1 DRAS 12.2</p> <p>Star Problem(s):</p> <p>DRAS 186</p> <p>Copyright (C) 2014 CA. All rights reserved. R00009-AHF117-SP1</p> <p>DESC(UNCAUGHT ERRORS CAUSE S0C4 ABENDS). ++VER (Z038) FMID (CBY3B70) PRE (RO41319 RO54850) SUP (TR60121)</p>

CA Dispatch 11.7
CA RS 1410 - PTF RO66955 Details

Release	Service	Details
11.7	RO66955	<p>RO66955 M.C.S. ENTRIES = ++PTF (RO66955)</p> <p>ENHANCE DIAGNOSTIC INFO IN DC980429 MESSAGE</p> <p>PROBLEM DESCRIPTION:</p> <p>When processing a bundle, error message DC980429 provides minimal information about the problem report. Need to add additional data about the specific report for identification and diagnostic purposes. New format will include JES id, date, time, bundle id and page count.</p> <p>SYMPTOMS:</p> <p>Missing report in bundle currently generates this message: DC980429 V1 RPO Agent Cannot Find Report: PE23099C, Job: PPE100</p> <p>New format will be: DC980429 V1 RPO Cannot Find Report on LDS: REPORT1A Job: PPE1001A JOB02972 2014.017 01:40:17 A920ZBAJ P: 10</p> <p>IMPACT:</p> <p>Difficult to diagnose which report is missing.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED: CA Dispatch r11.7</p> <p>Star Problem(s): DISPAT 2078</p> <p>Copyright (C) 2014 CA. All rights reserved. R00090-ADS117-SP1</p> <p>DESC(ENHANCE DIAGNOSTIC INFO IN DC980429 MESSAGE).</p> <p>++VER (Z038) FMID (CADSB70) PRE (RO43553 RO52532 RO56987 RO58090) SUP (TR66955) ++HOLD (RO66955) SYSTEM FMID(CADSB70) REASON (DOC) DATE (14253) COMMENT (</p> <pre> +-----+ CA DISPATCH Release 11.7 +-----+ ***** * PUBLICATION * ***** PUBLICATION: CA DISPATCH MESSAGE GUIDE See PRODUCT DOCUMENTATION CHANGE (PDC) RI71578 for a description of revised message DC980429.).</pre>

CA Dispatch 11.7
CA RS 1410 - PTF RO72521 Details

Release	Service	Details
11.7	RO72521	<p>RO72521 M.C.S. ENTRIES = ++PTF (RO72521)</p> <p>UNTIMELY DELETION OF REPORT CAUSES DC980429</p> <p>PROBLEM DESCRIPTION: Rare and random deletion of reports occur resulting in missing report from bundles, OLV and archive.</p> <p>SYMPTOMS: DC980429 V2 RPO Cannot Find Report on LDS: Report Job: jobname This may have have been preceded with these messages: CADD250I JOB08166 Jobname Report DDname PURGED RC=00 Flags=Y DSB7 DC970014 V2 SPLHDR2 Not Found in Data Space DSB7 DC980218 V2 RPI1 Closing Logical Bundles DSB7 DC980219 V2 RPI1 Foreground Task Has Ended Due To Error</p> <p>IMPACT: The missing report is not printed, archived or found in OLV. RPI may also be ended with an error.</p> <p>CIRCUMVENTION: None</p> <p>PRODUCT(S) AFFECTED: CA Dispatch r11.7 Star Problem(s): DISPAT 2098 Copyright (C) 2014 CA. All rights reserved. R00098-ADS117-SP1</p> <p>DESC(UNTIMELY DELETION OF REPORT CAUSES DC980429). ++VER (Z038) FMID (CADSB70) PRE (R052108 R061342) SUP (TR72521)</p>

CA Dispatch 11.7
CA RS 1410 - PTF RO72904 Details

Release	Service	Details
11.7	RO72904	<p>RO72904 M.C.S. ENTRIES = ++PTF (RO72904)</p> <p>S0C4 WHEN SCROLLING ON VRDMI400</p> <p>PROBLEM DESCRIPTION: S0C4 abend occurs when scrolling the item list on the Report Selection And Status Screen (VRDMI400).</p> <p>SYMPTOMS: SYSTEM COMPLETION CODE=0C4 REASON CODE=00000010 TIME=xx.xx.xx SEQ=xxxxxx CPU=xxxx ASID=xxxx PSW AT TIME OF ERROR 070C1000 xxxxxxxxx ILC 4 INTC 10 NO ACTIVE MODULE FOUND - PRIMARY NOT EQUAL TO HOME NAME=UNKNOWN DATA AT PSW xxxxxxxxx - 5870B044 1A71BD01 70004780 (the reason code can be 10 or 11)</p> <p>When RPI subtask is up, the following messages will also be displayed following the S0C4 abend in JESMSGLG output:</p> <p>DSB7 DC970300 V1 Abend Data for Task: RPI1 DSB7 DC970301 V1 Abend Completion Code is: S0C4 DSB7 DC970302 V1 Abending Load Module is: RDSTSRB DSB7 DC970303 V1 Abending Program is: RDSTSRB DSB7 DC970304 V1 Offset of Abend is: 02D8 DSB7 DC970305 V1 Abend PSW is: 070C1000 xxxxxxxxx</p> <p>IMPACT: The status of all bundles cannot be checked on the VRDMI400 screen.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA Dispatch 11.6 CA Dispatch 11.7 Star Problem(s): DISPAT 2099 Copyright (C) 2014 CA. All rights reserved. R00099-ADS117-SP1</p> <p>DESC(S0C4 WHEN SCROLLING ON VRDMI400). ++VER (Z038) FMID (CADSB70) SUP (TR72904)</p>

CA Dispatch 11.7
CA RS 1410 - PTF RO72990 Details

Release	Service	Details
11.7	RO72990	<p>RO72990 M.C.S. ENTRIES = ++PTF (RO72990)</p> <p>PAGEOUT CADD109I MISSING</p> <p>PROBLEM DESCRIPTION: The CADD109I message and page out storage release process will be delayed or not issued.</p> <p>SYMPTOMS: Missing CADD109I SPLx releasing storage resources, LDS=nn</p> <p>IMPACT: Pages are not identified for release.</p> <p>CIRCUMVENTION: Execute f SPLx,SET,PAGEO=9999 to force all LDS file memory to be released.</p> <p>PRODUCT(S) AFFECTED: CA Dispatch r11.7</p> <p>Star Problem(s): DISPAT 2076</p> <p>Copyright (C) 2014 CA. All rights reserved. R00100-ADS117-SP1</p> <p>DESC(PAGEOUT CADD109I MISSING). ++VER (Z038) FMID (CADSB72) PRE (RO33539 RO39059 RO63443) SUP (RO47051 RO52105 RO64888 TR47051 TR52105 TR64888 TR67860 TR72990)</p>

CA Dispatch 11.7
CA RS 1410 - PTF RO73139 Details

Release	Service	Details
11.7	RO73139	<p>RO73139 M.C.S. ENTRIES = ++PTF (RO73139)</p> <p>ADDITIONAL DIAGNOSTICS FOR LDS READ ERROR</p> <p>PROBLEM DESCRIPTION:</p> <p>Insufficient information is displayed when a LDS read error occurs to help a client identify the problem report. The CADD860I message is generated, but more detailed information is needed. Need data that the CADD084I, CADD085I, CADD184I and DC970013 will provide.</p> <p>SYMPTOMS:</p> <p>A series of CADD860I messages are generated (similar to the following), but they only supply Register information:</p> <p>CADD860I SPL8 CADDSPLB Point 03 GR0-GR3 00000000 3BE917E4 00000000 0055A400</p> <p>IMPACT:</p> <p>Informational and diagnostic information is not available for client and Technical Support use.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED: CA Dispatch r11.7</p> <p>Star Problem(s):</p> <p>DISPAT 2100</p> <p>Copyright (C) 2014 CA. All rights reserved. R00101-ADS117-SP1</p> <p>DESC(ADDITIONAL DIAGNOSTICS FOR LDS READ ERROR).</p> <p>++VER (Z038)</p> <p>FMID (CADSB72)</p> <p>SUP (TR73139)</p>

CA Dispatch 11.7
CA RS 1410 - PTF RO73480 Details

Release	Service	Details
11.7	RO73480	<p>RO73480 M.C.S. ENTRIES = ++PTF (RO73480)</p> <p>DSEXUSR1 NEED BACKUP AND RESTORE STEPS</p> <p>PROBLEM DESCRIPTION: The Dispatch started task will fail if the dictionary files are not restored after an unsuccessful run of DSEXUSR1.</p> <p>SYMPTOMS: The "DC074100 V1 TO V1 Enter Next Task Code" message is never displayed in the Dispatch startup messages. Since Dispatch never fully initializes, it is unresponsive to all COMMANDS, LOGONS and any other action a user would attempt to perform.</p> <p>IMPACT: IDMS Dictionary files are not properly updated if the return code from DSEXUSR1 is greater than 0. Dispatch may not initialize or run successfully if these files are not restored to a good backup.</p> <p>CIRCUMVENTION: Back up the IDMS dictionary files prior to executing DSEXUSR1. Check the return code from the execution. Restore the dictionary files if the return code is not zero.</p> <p>PRODUCT(S) AFFECTED: CA Dispatch r11.7</p> <p>Star Problem(s): DISPAT 2103</p> <p>Copyright (C) 2014 CA. All rights reserved. R00102-ADS117-SP1</p> <p>DESC(DSEXUSR1 NEED BACKUP AND RESTORE STEPS). ++VER (Z038) FMID (CADSB70) PRE (RO34087) SUP (TR73480) ++HOLD (RO73480) SYSTEM FMID(CADSB70) REASON (DOC) DATE (14267) COMMENT (</p> <pre> +-----+ CA DISPATCH Release 11.7 +-----+ ***** * PUBLICATION * ***** See PRODUCT DOCUMENTATION CHANGE (PDC) RI73577 for supporting documentation of this enhancement.).</pre>