

CA Workload Automation CA 7 Edition 11.3
CA RS 1410 Service List

Release	Service	Description	Type
11.3	RO72715	INCREASE MAX SOCKETS TO 64K	PTF
	RO73110	SASSSPOR - HANG USING 1000S OF VRM COREQS	PTF
	RO73243	SASSSO00 - U0791 AND WTO CA-7.790 POSSIBLE	PTF
	RO73430	SASSSLIN - LJCK / OUTSTANDING ENQ	PTF
	RO73445	SASSINQB - STARTING JOB NUMBER AFTER MOVQ	PTF
	RO73635	L2JFACTV SOC4 ABEND AT MONITOR SHUTDOWN	*HIP/PRP*
The CA RS 1410 service count for this release is 6			

CA Workload Automation CA 7 Edition
CA RS 1410 Service List for CAL2B30

FMID	Service	Description	Type
CAL2B30	RO73110	SASSSPOR - HANG USING 1000S OF VRM COREQS	PTF
	RO73243	SASSSO00 - U0791 AND WTO CA-7.790 POSSIBLE	PTF
	RO73430	SASSSLIN - LJCK / OUTSTANDING ENQ	PTF
	RO73445	SASSINQB - STARTING JOB NUMBER AFTER MOVQ	PTF
The CA RS 1410 service count for this FMID is 4			

CA Workload Automation CA 7 Edition
CA RS 1410 Service List for CAL2B31

FMID	Service	Description	Type
CAL2B31	RO73635	L2JFACTV SOC4 ABEND AT MONITOR SHUTDOWN	*HIP/PRP*
The CA RS 1410 service count for this FMID is 1			

CA Workload Automation CA 7 Edition
CA RS 1410 Service List for CIASB00

FMID	Service	Description	Type
CIASB00	RO72715	INCREASE MAX SOCKETS TO 64K	PTF
The CA RS 1410 service count for this FMID is 1			

CA Workload Automation CA 7 Edition 11.3
 CA RS 1410 - PTF RO72715 Details

Release	Service	Details
11.3	RO72715	<p>RO72715 M.C.S. ENTRIES = ++PTF (RO72715)</p> <p>INCREASE MAX SOCKETS TO 64K</p> <p>PROBLEM DESCRIPTION: If a client has more than 2,000 active agents, it is possible for the communication portion of IAS to become overloaded and fail.</p> <p>SYMPTOMS: Message - CAL2I740E 00000009 IAS RECEIVER PORT ERROR IAS stops being able to receive messages.</p> <p>IMPACT: Jobs will be able to be submitted, but their statuses won't be updated and they will appear to be hung in the RDY queue.</p> <p>CIRCUMVENTION: When the problem occurs issue the following commands: /IAS,FUNC=STOPCOM (wait for 4 minutes) /IAS,FUNC=STARTCOM</p> <p>PRODUCT(S) AFFECTED: CA Interactive Agent Services Release 11.0</p> <p>Star Problem(s): IAS 75</p> <p>Copyright (C) 2014 CA. All rights reserved. R00089-IAS110-SP1</p> <p>DESC(INCREASE MAX SOCKETS TO 64K). ++VER (Z038) FMID (CIASB00) PRE (RO20142 RO38710 RO44377 RO52577 RO54616 RO71411) SUP (AC55720 RO36020 RO52215 RO55556 RO67465 RO71525 TR14208 TR14482 TR15209 TR36018 TR36020 TR52215 TR55556 TR66035 TR67465 TR71525 TR72715)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1410 - PTF RO73110 Details

Release	Service	Details
11.3	RO73110	<p>RO73110 M.C.S. ENTRIES = ++PTF (RO73110)</p> <p>SASSSPOR - HANG USING 1000S OF VRM COREQS</p> <p>PROBLEM DESCRIPTION:</p> <p>A CA 7 NSP pool shortage can occur when 1000s of VRM COREQ definitions are defined. During certain peak times this could lead to a CA 7 hang or loop condition. This fix will cause the COREQ entries to be placed in the N31 pool instead of the NSP pool. The /DISPLAY,PL=NSP command can be used to check the size and available values for the CA 7 NSP pool.</p> <p>SYMPTOMS:</p> <p>CA 7 hang or loop.</p> <p>IMPACT:</p> <p>Recycle of CA 7.</p> <p>CIRCUMVENTION:</p> <p>Decrease the number of VRM COREQs.</p> <p>PRODUCTS AFFECTED:</p> <p>CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA Workload Automation SE Release 11.3</p> <p>Star Problem(s):</p> <p>7 3352</p> <p>Copyright (C) 2014 CA. All rights reserved. R00718-AL2113-SP1</p> <p>DESC(SASSSPOR - HANG USING 1000S OF VRM COREQS).</p> <p>++VER (Z038)</p> <p>FMID (CAL2B30)</p> <p>PRE (R015865 R016351 R019081 R020902 R024189 R050128 R059060)</p> <p>SUP (R050167 R071999 TR50167 TR71999 TR73110)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1410 - PTF RO73243 Details

Release	Service	Details
11.3	RO73243	<p>RO73243 M.C.S. ENTRIES = ++PTF (RO73243)</p> <p>SASSSO00 - U0791 AND WTO CA-7.790 POSSIBLE</p> <p>PROBLEM DESCRIPTION:</p> <p>During times (usually just after startup) when two submit threads are initialized at the same time, it is possible that a U0791 submit subtask abend can occur. The thread will automatically reinstate, but the job trying to be submitted will be requeued to the REQQ and will be in restart status. The problem is very timing dependent and does not usually occur.</p> <p>Note that module SASSSO00 is part of the composite UCC7 LKED.</p> <p>SYMPTOMS:</p> <p>U0791 subtask abend.</p> <p>IMPACT:</p> <p>A job may need to be restarted.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCTS AFFECTED:</p> <p>CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA Workload Automation SE Release 11.3</p> <p>Star Problem(s):</p> <p>7 3363</p> <p>Copyright (C) 2014 CA. All rights reserved. R00719-AL2113-SP1</p> <p>DESC(SASSSO00 - U0791 AND WTO CA-7.790 POSSIBLE).</p> <p>++VER (Z038)</p> <p>FMID (CAL2B30)</p> <p>SUP (TR73243)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1410 - PTF RO73430 Details

Release	Service	Details
11.3	RO73430	<p>RO73430 M.C.S. ENTRIES = ++PTF (RO73430)</p> <p>SASSSLIN - LJCK / OUTSTANDING ENQ</p> <p>PROBLEM DESCRIPTION: If the output of an online LJCK command goes over 255 pages, it is possible that a system PROCLIB library may have an ENQ left outstanding until CA 7 is recycled. The problem does not always occur.</p> <p>SYMPTOMS: ENQ left outstanding.</p> <p>IMPACT: May need a recycle of CA 7.</p> <p>CIRCUMVENTION: Do not use the LJCK command for a job whose output would exceed 255 pages.</p> <p>PRODUCTS AFFECTED: CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED: CA Workload Automation SE Release 11.3 CA Workload Automation SE Version 12.0</p> <p>Star Problem(s): 7 3367</p> <p>Copyright (C) 2014 CA. All rights reserved. R00721-AL2113-SP1</p> <p>DESC(SASSSLIN - LJCK / OUTSTANDING ENQ). ++VER (Z038) FMID (CAL2B30) PRE (RO16657 RO43922 RO55172) SUP (RO48785 RO57928 RO69265 TR48785 TR57928 TR69265 TR73430)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1410 - PTF RO73445 Details

Release	Service	Details
11.3	RO73445	<p>RO73445 M.C.S. ENTRIES = ++PTF (RO73445)</p> <p>SASSINQB - STARTING JOB NUMBER AFTER MOVQ</p> <p>PROBLEM DESCRIPTION:</p> <p>The starting job number after a MOVQ may not be the first number that is available. The condition does not always occur, and it does not cause a problem, but this fix will make sure the first number that is assigned is the first one available instead of a later number that is also available.</p> <p>SYMPTOMS:</p> <p>Possible wrong job number assigned after a MOVQ.</p> <p>IMPACT:</p> <p>Low.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCTS AFFECTED:</p> <p>CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA Workload Automation SE Release 11.3 CA Workload Automation SE Version 12.0</p> <p>Star Problem(s):</p> <p>7 3364</p> <p>Copyright (C) 2014 CA. All rights reserved. R00722-AL2113-SP1</p> <p>DESC(SASSINQB - STARTING JOB NUMBER AFTER MOVQ). ++VER (Z038) FMID (CAL2B30) PRE (RO24189 RO32912 RO55611) SUP (RO33388 RO42502 TR33388 TR42502 TR73445)</p>

CA Workload Automation CA 7 Edition 11.3
 CA RS 1410 - PTF RO73635 Details

Release	Service	Details
11.3	RO73635	<p>RO73635 M.C.S. ENTRIES = ++PTF (RO73635)</p> <p>L2JFACTV SOC4 ABEND AT MONITOR SHUTDOWN</p> <p>PROBLEM DESCRIPTION:</p> <p>The JFM task exhibits U4039, SA03, and/or SOC4 abends at startup or shutdown. The abends may occur every time, or only occasionally. The abends will always be associated with the shutdown process of the JFM Monitor thread for an instance of CA7.</p> <p>SYMPTOMS:</p> <p>U4039, SA03, and/or SOC4 abends within the JFM address space. The abends can happen at startup if the monitored CA7 instance is missing or offline, or they can occur at shutdown as the JFM task is ending. The abends can also occur during JFM execution if the monitored CA7 instance is cycled while JFM stays active.</p> <p>IMPACT:</p> <p>Low: JFM task abends, but only at a point that it would be unable to track workload within CA7 anyway.</p> <p>CIRCUMVENTION:</p> <p>Cycle the JFM task after the abend, and after the monitored instance of CA7 is active.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA Workload Automation SE Release 11.3 CA Workload Automation SE Version 12.0</p> <p>Star Problem(s): 7 3369</p> <p>Copyright (C) 2014 CA. All rights reserved. R00723-AL2113-SP1</p> <p>DESC(L2JFACTV SOC4 ABEND AT MONITOR SHUTDOWN). ++VER (Z038) FMID (CAL2B31) PRE (RO15500 RO17882 RO20161 RO21645 RO31277 RO34778 RO51292 RO52586 RO60312 RO67807 RO71985) SUP (AR71985 RO18125 RO18763 RO61146 TR18125 TR18763 TR61146 TR73635)</p>