

CA SymDump System 9.0
CA RS 1408 Service List

Release	Service	Description	Type
9.0	RO62757	GUI SERVER LOOPS AFTER ABEND	PTF
	RO69618	SOC4/U4082 AFTER DELETING DUMP IN GUI	PTF
The CA RS 1408 service count for this release is 2			

CA SymDump System 8.5
CA RS 1408 Service List

Release	Service	Description	Type
8.5	NO-SRVC	CA RS 1408 Contains No Service For This Release of This Product.	PTF
The CA RS 1408 service count for this release is 0			

CA SymDump System
CA RS 1408 Service List for CAVH902

FMID	Service	Description	Type
CAVH902	RO62757	GUI SERVER LOOPS AFTER ABEND	PTF
The CA RS 1408 service count for this FMID is 1			

CA SymDump System
CA RS 1408 Service List for CCPI900

FMID	Service	Description	Type
CCPI900	RO69618	S0C4/U4082 AFTER DELETING DUMP IN GUI	PTF
The CA RS 1408 service count for this FMID is 1			

CA SymDump System 9.0
CA RS 1408 - PTF RO62757 Details

Release	Service	Details
9.0	RO62757	<pre> RO62757 M.C.S. ENTRIES = ++PTF (RO62757) GUI SERVER LOOPS AFTER ABEND PROBLEM DESCRIPTION: If the GUI web server encounters an abend while processing a request for a CA SymDump System dump it can go into a loop and must be cancelled. SYMPTOMS: After an abend occurs in a mainframe module, the CPU utilization for the GUI server will increase noticeably. The STDOUT output for the job will show these messages, repeated over and over: Exception on read from mainframe java.io.EOFException at java.io.DataInputStream.readShort(DataInputStream.java:309) at com.ca.symdump.server.SymSysSymDump.readScreen(SymSysSymDump.java:258) at com.ca.symdump.server.SymDump.invokeCommand(SymDump.java:350) IMPACT: The GUI server will be inoperable. CIRCUMVENTION: Cancel the GUI server job and restart it. PRODUCT(S) AFFECTED: TESTING FAULT MGMT TOOLS COMMON SYM C Release 9.0 Star Problem(s): TFMSYM 312 Copyright (C) 2014 CA. All rights reserved. R00024-AVH090-SP1 DESC(GUI SERVER LOOPS AFTER ABEND). ++VER (Z038) FMID (CAVH902) PRE (RO59678) SUP (TR57615 TR62757) ++HOLD (RO62757) SYSTEM FMID(CAVH902) REASON (ACTION) DATE (14041) COMMENT (+-----+ SYMDUMP COMMON USER INTERFACE Release 9.0 +-----+ SEQUENCE After Apply +-----+ PURPOSE Deploy changes to Unix System Services file system +-----+ USERS All users AFFECTED +-----+ KNOWLEDGE 1. SymDump Product Administration REQUIRED 2. Unix System Services commands +-----+ ACCESS Update access to SymDump USS files REQUIRED +-----+ ***** * STEPS TO PERFORM * ***** After PTF has been applied using SMP/e: 1. Stop Tomcat server which supports Symdump GUI. 2. Rerun CAVHDPLY job to deploy fixes to USS directories. 3. In USS, navigate to the Tomcat server directory. This is the value specified by the SET PRODDIR statement in the CAVHDPLY job. 4. Navigate to the server/webapps subdirectory. 5. Remove the symdump subdirectory and all its contents, e.g. "rm -r symdump". Do not remove the symdump.war file. 6. Restart the Tomcat server. 7. Verify that the following version is displayed in the Tomcat STDOUT log: </pre>

CA SymDump System 9.0
CA RS 1408 - PTF RO62757 Details

Release	Service	Details
		CA SymDump Version:9.0.0-U201311261513I) .

CA SymDump System 9.0
CA RS 1408 - PTF RO69618 Details

Release	Service	Details
9.0	RO69618	<p>RO69618 M.C.S. ENTRIES = ++PTF (RO69618)</p> <p>S0C4/U4082 AFTER DELETING DUMP IN GUI</p> <p>PROBLEM DESCRIPTION: The GUI server will receive a S0C4 abend if a user deletes a SymDump System dump from the index. If LE traps the abend, the error will be a U4082 instead of S0C4.</p> <p>SYMPTOMS: When a GUI user deletes a System Dump from the Index view, the request works properly from the perspective of the user, but the GUI server will receive a S0C4 or U4082 abend.</p> <p>IMPACT: The dump will be deleted as expected, and the GUI server will continue to run and service requests from GUI users.</p> <p>CIRCUMVENTION: None</p> <p>PRODUCT(S) AFFECTED: CA-SymDump/System Release 9.0</p> <p>Star Problem(s):</p> <p>SYMSYS 115</p> <p>Copyright (C) 2014 CA. All rights reserved. R00028-W99090-SP1</p> <p>DESC(S0C4/U4082 AFTER DELETING DUMP IN GUI).</p> <p>++VER (Z038)</p> <p>FMID (CCPI900)</p> <p>PRE (RO67146)</p> <p>SUP (TR66825 TR69618)</p>