

CA Workload Automation CA 7 Edition 11.3  
CA RS 1408 Service List

Release	Service	Description	Type
11.3	RO68996	CAIASQUE - CA 7 LOOP DUE TO A CORRUPT ENTRY IN IASCKPT	*HIP/PRP*
	RO70149	L2B3INIT - CAS9 L2OPTS GLOBAL INIT/UPDATE	PTF
	RO70674	SASSX2U3 - CA7RSRC VSAM GET ERROR RC=08 FDBK=0076	PTF
	RO71411	CAIASOBR,CAIASTCP - U0791/19C; CORRUPTED DIVH_DIVR_FREE	PTF
	RO71524	SASSIJLM - HANG / 1000S OF GLOBAL VARIABLES	PTF
	RO71540	SASSCIAS(2) - AGENT JOB SUBMITTED AND SENT TO WRONG AGENT	*HIP/PRP*
The CA RS 1408 service count for this release is 6			

CA Workload Automation CA 7 Edition  
CA RS 1408 Service List for CAL2B30

FMID	Service	Description	Type
CAL2B30	RO70149	L2B3INIT - CAS9 L2OPTS GLOBAL INIT/UPDATE	PTF
	RO70674	SASSX2U3 - CA7RSRC VSAM GET ERROR RC=08 FDBK=0076	PTF
	RO71524	SASSIJLM - HANG / 1000S OF GLOBAL VARIABLES	PTF
	RO71540	SASSCIAS(2) - AGENT JOB SUBMITTED AND SENT TO WRONG AGENT	*HIP/PRP*

The CA RS 1408 service count for this FMID is 4

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CA RS 1408 Service List for CIASB00

FMID	Service	Description	Type
CIASB00	R068996	CAIASQUE - CA 7 LOOP DUE TO A CORRUPT ENTRY IN IASCKPT	*HIP/PRP*
	R071411	CAIASOBR,CAIASTCP - U0791/19C; CORRUPTED DIVH_DIVR_FREE	PTF
The CA RS 1408 service count for this FMID is 2			

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 CA RS 1408 - PTF RO68996 Details

Release	Service	Details
11.3	RO68996	<p>RO68996 M.C.S. ENTRIES = ++PTF (RO68996)</p> <p>CAIASQUE - CA 7 LOOP DUE TO A CORRUPT ENTRY IN IASCKPT</p> <p>PROBLEM DESCRIPTION:            Due to a timing issue, the 1st queue entry in the IASCKPT can point to itself. This results in CA 7 Online address space looping and encountering high CPU.            This fix address's the queue corruption in the IASCKPT so that entry pointers are valid.</p> <p>SYMPTOMS:            CA 7 Online address space takes all available CPU, looping trying to remove the same queue entry. Job submission is interrupted and logon to CA 7 is prevented.</p> <p>IMPACT:            CA 7 Online Address space must be brought down and the IASCKPT (DIV) file must be reinitialized. Also if you run Windows type jobs you would need to run the IASCKPRP job to reload passwords but not for any other agent job type.</p> <p>CIRCUMVENTION:            None.</p> <p>PRODUCT(S) AFFECTED: IAS <span style="float: right;">Release 11.0</span></p> <p>Star Problem(s):            IAS 72</p> <p>Copyright (C) 2014 CA. All rights reserved. R00084-IAS110-SP1</p> <p>DESC(CAIASQUE - CA 7 LOOP DUE TO A CORRUPT ENTRY IN IASCKPT).            ++VER (Z038)            FMID (CIASB00)            PRE ( R038710 R044377 R066404 )            SUP ( RO61551 TR61551 TR68996 CC55720 )</p>

CA Workload Automation CA 7 Edition 11.3  
 CA RS 1408 - PTF RO70149 Details

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11.3	RO70149	<p>RO70149 M.C.S. ENTRIES = ++PTF (RO70149)</p> <p>L2B3INIT - CAS9 L2OPTS GLOBAL INIT/UPDATE</p> <p>PROBLEM DESCRIPTION:</p> <p>The GLOBAL INIT processing does not have the proper settings done for the optional keyword of RCA, whereas the GLOBAL UPDATE does work ok with the RCA keyword. The RCA keyword is only needed when there are user created SMF records having the standard heading, and the RCA values are only used when the SMFO(T) is used.</p> <p>SYMPTOMS:</p> <p>User created SMF records could have high byte of the reader time field be non zero.</p> <p>IMPACT:</p> <p>Low.</p> <p>CIRCUMVENTION:</p> <p>Use a GLOBAL UPDATE to set the RCA values.</p> <p>PRODUCTS AFFECTED:</p> <p>CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA Workload Automation SE <span style="float: right;">Release 11.3</span></p> <p>Star Problem(s):</p> <p>7 3292</p> <p>Copyright (C) 2014 CA. All rights reserved. R00701-AL2113-SP1</p> <p>DESC(L2B3INIT - CAS9 L2OPTS GLOBAL INIT/UPDATE).</p> <p>++VER (Z038)</p> <p>FMID (CAL2B30)</p> <p>SUP ( RO24667 RO32476 TR24667 TR30583 TR32476 TR70149 )</p>

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 CA RS 1408 - PTF RO70674 Details

Release	Service	Details
11.3	RO70674	<p>RO70674 M.C.S. ENTRIES = ++PTF (RO70674)</p> <p>SASSX2U3 - CA7RSRC VSAM GET ERROR RC=08 FDBK=0076</p> <p>PROBLEM DESCRIPTION:</p> <p>An error can occur when running AL2AGJC2 to convert XPJOBS to AGJOBS:          +X2U3-08 CA7RSRC VSAM GET ERROR RC=08 FDBK=0076          +X2U3-99 TERMINATING BECAUSE OF PRIOR ERROR</p> <p>There was a problem calling the SHOWCB macro after GET or READ from the          CA 7 VRM VSAM file.</p> <p>SYMPTOMS:          VSAM get or read error can occur.</p> <p>IMPACT:          AL2AGJC2 job fails and it results in an unsuccessful conversion.</p> <p>CIRCUMVENTION:          REORG the VRM VSAM file and rerun the job.</p> <p>PRODUCT(S) AFFECTED: CA Workload Automation SE <span style="float: right;">Release 11.3</span></p> <p>Star Problem(s):          7 3302</p> <p>Copyright (C) 2014 CA. All rights reserved. R00705-AL2113-SP1</p> <p>DESC(SASSX2U3 - CA7RSRC VSAM GET ERROR RC=08 FDBK=0076).          ++VER (Z038)          FMID (CAL2B30)          PRE ( RO51513 )          SUP ( TR70674 )</p>

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 CA RS 1408 - PTF RO71411 Details

Release	Service	Details
11.3	RO71411	<p>RO71411 M.C.S. ENTRIES = ++PTF (RO71411)</p> <p>CAIASOBR,CAIASTCP - U0791/19C; CORRUPTED DIVH_DIVR_FREE</p> <p>PROBLEM DESCRIPTION:            It is possible for IAS to abend with U0791 with a reason code 19c.            This is a timing error when one thread queued up a removed message            to the "Free Queue" while another thread is in the midst of            clearing the message.</p> <p>SYMPTOMS:            IAS abends with U0791 CODE = 0000019C.</p> <p>IMPACT:            See above.</p> <p>CIRCUMVENTION:            None.</p> <p>PRODUCT(S) AFFECTED: IAS <span style="float: right;">Release 11.0</span></p> <p>Star Problem(s):            IAS 73</p> <p>Copyright (C) 2014 CA. All rights reserved. R00086-IAS110-SP1</p> <p>DESC(CAIASOBR,CAIASTCP - U0791/19C; CORRUPTED DIVH_DIVR_FREE).            ++VER (Z038)            FMID (CIASB00)            PRE ( RO20142 RO38710 RO44377 RO52577 RO54616 )            SUP ( AC55720 RO36020 RO52215 RO55556 RO67465 TR14208            TR14482 TR15209 TR36018 TR36020 TR52215 TR55556            TR66035 TR67465 TR71411 )</p>

CA Workload Automation CA 7 Edition 11.3  
 CA RS 1408 - PTF RO71524 Details

Release	Service	Details
11.3	RO71524	<p>RO71524 M.C.S. ENTRIES = ++PTF (RO71524)</p> <p>SASSIJLM - HANG / 1000S OF GLOBAL VARIABLES</p> <p>PROBLEM DESCRIPTION:            A hang condition can occur when several 1000's of global variables are defined.</p> <p>SYMPTOMS:            Hang.</p> <p>IMPACT:            CA-7 recycle.</p> <p>CIRCUMVENTION:            Use generic definitions for global variables.</p> <p>PRODUCTS AFFECTED:            CA 7 r11.3</p> <p>PRODUCT(S) AFFECTED:            CA Workload Automation SE <span style="float: right;">Release 11.3</span></p> <p>Star Problem(s):            7 3320</p> <p>Copyright (C) 2014 CA. All rights reserved. R00708-AL2113-SP1</p> <p>DESC(SASSIJLM - HANG / 1000S OF GLOBAL VARIABLES).            ++VER (Z038)            FMID (CAL2B30)            SUP ( TR71524 )</p>



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11.3	RO71540	<p>RO71540 M.C.S. ENTRIES = ++PTF (RO71540)</p> <p>SASSCIAS(2) - AGENT JOB SUBMITTED AND SENT TO WRONG AGENT            **** HIGH IMPACT NOTIFICATION ALERT ****            ***NOTE*** This PTF corrects an ERROR hold on CAL2B30</p> <p>PROBLEM DESCRIPTION:            CA 7 is generating the following error message during the job submission process:            CIAS-18 Job errors on Agent Segment Q record GET 0006.            SYMPTOMS:            See above.            IMPACT:            When the agent job fails the status is not being updated in the trailer queue.            CIRCUMVENTION:            None.            PRODUCTS AFFECTED:            CA 7 r11.3            PRODUCT(S) AFFECTED: CA Workload Automation SE Release 11.3            Star Problem(s):            7 3318            Copyright (C) 2014 CA. All rights reserved. R00709-AL2113-SP1</p> <p>DESC(SASSCIAS(2) - AGENT JOB SUBMITTED AND SENT TO WRONG AGENT).            ++VER (Z038)            FMID (CAL2B30)            PRE ( RO53716 RO54970 RO63644 )            SUP ( RO47200 RO49395 RO63699 RO65607 RO67874 TR47200            TR49395 TR53739 TR54597 TR63699 TR65607 TR67874 TR71540            FC56347 )</p>