

CA NetMaster 12.1
CA RS 1312 Service List

Release	Service	Description	Hiper
12.1	RO59464	IPSA1320 OSA/SF STARTED TASK NOT RESPONDING	
	RO59555	UNABLE TO CHOOSE SMP/E ZONE NAMES	
	RO59889	TRACE LIMIT/EXPIRY ARE RESET BY TRACE UPDATE/BROWSE	
	RO60156	ALERT MONITOR SELF TEST MISSING NECESSARY INFORMATION	
	RO60167	CHECKS OF CURRENT VTAM LEVEL ARE INCORRECT	
	RO60218	NMSSI ABEND N-F6A-10	
	RO60268	\$\$\$SYSPRO MISSING REQUIRED ALERT MONITOR DIAGNOSTICS	
	RO60431	NETMASTER QUICKLINKS FROM CHORUS ARE NOT TITLED CORRECTLY	
	RO60432	NETMASTER QUICKLINKS FROM CHORUS DISPLAY %20 IN TITLE	
	RO60635	HIGH CPU USE AFTER PORT SCANNER CONNECTION	
	RO60896	ED9030 BOTTOM OF DATA REACHED	
	RO60958	ALERT MONITOR HELD DISPLAY NOT HELD	
	RO60997	\$\$\$SYSPRO APAR REPORT HAS BLANK TYPE AND DATASET FIELDS	
	RO61147	PROBLEM DESCRIPTION:	
	RO61161	STATUS COMMAND SHOWS GROWING NUMBER OF AOMGDB ENTRIES	
	RO61164	GP1016 \$NCCALLG ABEND DETAILS: LINE=3577 COND=ARITH_ERROR	
	RO61357	CLOSED ALERT HAS DUPLICATE ANNOTATION FOR CLOSE	
	RO61458	HIGH CPU USAGE WHEN WILY AGENT ACTIVE	
	RO61655	N23610 PROCEDURE \$AMAGTTZ NCLID N IN ERROR, STMT NO: 0126000	
	RO61810	NETMASTER ABEND N-3F4-28	
	RO61896	ETJZM006E LOGIN TO NETMASTER FAILED. RC=2 FDBK=3 MSG=N47H99	
	RO61972	\$IPWK10Z 496 ERROR 4 COND TYPE_ERROR	
	RO61988	IPSA1102 OSA-NN ATTRIBUTE CARRIERLOSSERRORS NOT RETURNED	
	RO62078	PING RESULTS IN INCORRECT MIN ROUND TRIP TIMES	
	RO62248	REAL STORAGE CREEP USING IPSECNMI	
	RO62460	CONNSTAT EVENT DETECTOR CREATES INCORRECT ALERTS	
	RO62461	CONNSTAT EVENT DETECTOR CREATES INCORRECT ALERTS	
	RO62577	ABEND SOC4 NM002+A090	

The CA RS 1312 service count for this release is 28

CA NetMaster 12.0
CA RS 1312 Service List

Release	Service	Description	Hiper
12.0	RO60537	REXX EXEC DOES NOT RETURN FULL DISPLAY	
	RO60688	SYSPARM NTSACCT IN \$NSINIT IS SET TO ALL NOT SELECTIVE	
	RO60861	IPSA1320 OSA/SF STARTED TASK NOT RESPONDING	
	RO61399	ALERT MONITOR HELD DISPLAY NOT HELD	
	RO62032	IPSA1102 OSA-NN ATTRIBUTE CARRIERLOSSERRORS NOT RETURNED	
	RO62033	\$AMALRCV 03520000 ERROR - FATAL STORAGE SHORTAGE	
	RO62034	\$IPDI52Z 4433 ERROR 38 COND VARIABLE_ERROR	
	RO62035	\$IPWK10Z 496 ERROR 4 COND TYPE_ERROR	
	RO62117	PING RESULTS IN INCORRECT MIN ROUND TRIP TIMES	
	RO62620	ABEND SOC4 NM002+A090	
	RO62662	\$RMDB01M 06930000 ERROR 52 COND ERROR	
	RO62991	DUMP BOTH NET AND NETSPY ON Z/OS 1.13 AND UP	
	RO63055	UNABLE TO ACCESS ALL ALERT TEXT LINES IN EXIT	
	RO63333	EVENTVIEW TIMER NEXT EXECUTION DISPLAY INCORRECT	
	RO63372	WEBCENTER COOKIES ARE VULNERABLE TO ATTACKS	
The CA RS 1312 service count for this release is 15			

CA NetMaster
CA RS 1312 Service List for CBT2C00

FMID	Service	Description	Hiper
CBT2C00	RO62991	DUMP BOTH NET AND NETSPY ON Z/OS 1.13 AND UP	
The CA RS 1312 service count for this FMID is 1			

CA NetMaster
CA RS 1312 Service List for CC11C00

FMID	Service	Description	Hiper
CC11C00	R060861	IPSA1320 OSA/SF STARTED TASK NOT RESPONDING	
	R062032	IPSA1102 OSA-NN ATTRIBUTE CARRIERLOSSERRORS NOT RETURNED	
	R062034	\$IPDI52Z 4433 ERROR 38 COND VARIABLE_ERROR	
	R062035	\$IPWK10Z 496 ERROR 4 COND TYPE_ERROR	
The CA RS 1312 service count for this FMID is 4			

CA NetMaster
CA RS 1312 Service List for CC11C10

FMID	Service	Description	Hiper
CC11C10	R059464	IPSA1320 OSA/SF STARTED TASK NOT RESPONDING	
	R059889	TRACE LIMIT/EXPIRY ARE RESET BY TRACE UPDATE/BROWSE	
	R060167	CHECKS OF CURRENT VTAM LEVEL ARE INCORRECT	
	R060432	NETMASTER QUICKLINKS FROM CHORUS DISPLAY %20 IN TITLE	
	R061972	\$IPWK10Z 496 ERROR 4 COND TYPE_ERROR	
	R061988	IPSA1102 OSA-NN ATTRIBUTE CARRIERLOSSERRORS NOT RETURNED	
	R062460	CONNSTAT EVENT DETECTOR CREATES INCORRECT ALERTS	
The CA RS 1312 service count for this FMID is 7			

CA NetMaster
CA RS 1312 Service List for CC2D660

FMID	Service	Description	Hiper
CC2D660	RO60537	REXX EXEC DOES NOT RETURN FULL DISPLAY	
	RO60688	SYSPARM NTSACCT IN \$NSINIT IS SET TO ALL NOT SELECTIVE	
	RO61399	ALERT MONITOR HELD DISPLAY NOT HELD	
	RO62033	\$AMALRCV 03520000 ERROR - FATAL STORAGE SHORTAGE	
	RO62117	PING RESULTS IN INCORRECT MIN ROUND TRIP TIMES	
	RO62620	ABEND SOC4 NM002+A090	
	RO62662	\$RMDB01M 06930000 ERROR 52 COND ERROR	
	RO63055	UNABLE TO ACCESS ALL ALERT TEXT LINES IN EXIT	
	RO63333	EVENTVIEW TIMER NEXT EXECUTION DISPLAY INCORRECT	
	RO63372	WEBCENTER COOKIES ARE VULNERABLE TO ATTACKS	
The CA RS 1312 service count for this FMID is 10			

CA NetMaster
CA RS 1312 Service List for CC2D76H

FMID	Service	Description	Hiper
CC2D76H	RO59555	UNABLE TO CHOOSE SMP/E ZONE NAMES	
The CA RS 1312 service count for this FMID is 1			

CA NetMaster
CA RS 1312 Service List for CC2D760

FMID	Service	Description	Hiper
CC2D760	RO60156	ALERT MONITOR SELF TEST MISSING NECESSARY INFORMATION	
	RO60218	NMSSI ABEND N-F6A-10	
	RO60268	\$\$\$SYSPRO MISSING REQUIRED ALERT MONITOR DIAGNOSTICS	
	RO60431	NETMASTER QUICKLINKS FROM CHORUS ARE NOT TITLED CORRECTLY	
	RO60635	HIGH CPU USE AFTER PORT SCANNER CONNECTION	
	RO60896	ED9030 BOTTOM OF DATA REACHED	
	RO60958	ALERT MONITOR HELD DISPLAY NOT HELD	
	RO60997	\$\$\$SYSPRO APAR REPORT HAS BLANK TYPE AND DATASET FIELDS	
	RO61147	PROBLEM DESCRIPTION:	
	RO61161	STATUS COMMAND SHOWS GROWING NUMBER OF AOMGDB ENTRIES	
	RO61164	GP1016 \$NCCALLG ABEND DETAILS: LINE=3577 COND=ARITH_ERROR	
	RO61357	CLOSED ALERT HAS DUPLICATE ANNOTATION FOR CLOSE	
	RO61458	HIGH CPU USAGE WHEN WILY AGENT ACTIVE	
	RO61655	N23610 PROCEDURE \$AMAGTTZ NCLID N IN ERROR, STMT NO: 0126000	
	RO61810	NETMASTER ABEND N-3F4-28	
	RO61896	ETJZM006E LOGIN TO NETMASTER FAILED. RC=2 FDBK=3 MSG=N47H99	
	RO62078	PING RESULTS IN INCORRECT MIN ROUND TRIP TIMES	
	RO62248	REAL STORAGE CREEP USING IPSECNMI	
	RO62461	CONNSTAT EVENT DETECTOR CREATES INCORRECT ALERTS	
	RO62577	ABEND SOC4 NM002+A090	
The CA RS 1312 service count for this FMID is 20			

CA NetMaster 12.1
CA RS 1312 - PTF RO59464 Details

Release	Service	Details
12.1	RO59464	<p>RO59464 M.C.S. ENTRIES = ++PTF (RO59464)</p> <p>IPSA1320 OSA/SF STARTED TASK NOT RESPONDING</p> <p>PROBLEM DESCRIPTION: OSA resource commands such as CF fail and return message: IPSA1320 OSA/SF started task not responding. The reason is due to NetMaster exhausting all of the APPC conversations allocated to OSA/SF.</p> <p>SYMPTOMS: Issuing OSA/SF related commands 'CF,D,OAT,S' against an OSA resource all fail with the following error message: IPSA1320 OSA/SF started task not responding</p> <p>In addition when the problem is occurring the OSA resource in /IPMON is DEGRADED with Monitor Status set to "Error". The transient log shows: IPSA1320 OSA/SF started task not responding RMSTMS38 DEGRADATION STATE CHANGED FROM <NONE> TO <YES> BY <OSA Monitoring></p> <p>IMPACT: OSA information cannot be displayed along with OSA monitoring not being able to collect information.</p> <p>CIRCUMVENTION: Recycle both the NetMaster and OSA/SF started tasks.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5188</p> <p>Copyright (C) 2013 CA. All rights reserved. R00152-NMS076-SP1</p> <p>DESC(IPSA1320 OSA/SF STARTED TASK NOT RESPONDING) . ++VER (Z038) FMID (CC11C10) SUP (TR59464)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO59555 Details

Release	Service	Details
12.1	RO59555	<p>RO59555 M.C.S. ENTRIES = ++PTF (RO59555)</p> <p>UNABLE TO CHOOSE SMP/E ZONE NAMES</p> <p>PROBLEM DESCRIPTION: SMP/E target and distribution zone names cannot be altered. The zone names as delivered are CAIT76 and CAID76.</p> <p>SYMPTOMS: The Install Utility does not provide an option to change the SMP/E target and distribution zone names.</p> <p>IMPACT: SMP/E target and distribution zone names cannot be modified.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Automation r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Automation r12.1 CA SOLVE:FTS r12.1</p> <p>Star Problem(s): NMS 1780</p> <p>Copyright (C) 2013 CA. All rights reserved. R00157-NMS076-SP1</p> <p>DESC(UNABLE TO CHOOSE SMP/E ZONE NAMES) . ++VER (Z038) FMID (CC2D76H) PRE (RO52204 RO53363 RO53441) SUP (RO53366 TR53366 TR59548 TR59555)</p>

CA NetMaster 12.1
 CA RS 1312 - PTF RO59889 Details

Release	Service	Details
12.1	RO59889	<p>RO59889 M.C.S. ENTRIES = ++PTF (RO59889)</p> <p>TRACE LIMIT/EXPIRY ARE RESET BY TRACE UPDATE/BROWSE</p> <p>PROBLEM DESCRIPTION:</p> <p>SmartTrace definitions (/SMART) lose their customized values for Trace Limit and Trace Expiry. These are reset to the default values when a trace is browsed or updated.</p> <p>SYMPTOMS:</p> <p>Page 4 of a SmartTrace definition shows the default settings for Trace Limit (250) and Trace Expiry (1:00) instead of previously saved values. For example:</p> <pre>----- SmartTrace : TCP Trace Details ----- Command ==> Trace Options: Trace Limit 250 (Number of packets) Stop At Limit? NO (Yes or No) Trace Expiry 01:00 (hhh:mm) IMPACT: SmartTrace customization is lost. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 Star Problem(s): NMTIP 5191 Copyright (C) 2013 CA. All rights reserved. R00159-NMS076-SP1</pre> <p>DESC(TRACE LIMIT/EXPIRY ARE RESET BY TRACE UPDATE/BROWSE) . ++VER (Z038) FMID (CC11C10) SUP (RO54198 RO54960 TR54198 TR54960 TR59889)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO60156 Details

Release	Service	Details
12.1	RO60156	<p>RO60156 M.C.S. ENTRIES = ++PTF (RO60156)</p> <p>ALERT MONITOR SELF TEST MISSING NECESSARY INFORMATION</p> <p>PROBLEM DESCRIPTION:</p> <p>The Alert Monitor Self Test (/ALTEST) lists Peer Link Processes with message AMST0111 however it gives no indication of which link they manage. When the AMST0111 message is for process \$AMPSLKZ it should include the link name.</p> <p>SYMPTOMS:</p> <p>Entering shortcut /ALTEST runs Alert Monitor Self Test which includes messages such as:</p> <p>AMST0111 Peer Link Process \$AMPSLKZ or \$AMAGTTZ was initiated by NETMBSYS</p> <p>IMPACT:</p> <p>Alert Monitor problem diagnosis is difficult.</p> <p>CIRCUMVENTION:</p> <p>None</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Automation r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9</p> <p>Star Problem(s):</p> <p>NMS 1783</p> <p>Copyright (C) 2013 CA. All rights reserved. R00162-NMS076-SP1</p> <p>DESC(ALERT MONITOR SELF TEST MISSING NECESSARY INFORMATION) . ++VER (Z038) FMID (CC2D760) SUP (TR60156)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO60167 Details

Release	Service	Details
12.1	RO60167	<p>RO60167 M.C.S. ENTRIES = ++PTF (RO60167)</p> <p>CHECKS OF CURRENT VTAM LEVEL ARE INCORRECT</p> <p>PROBLEM DESCRIPTION: NetMaster checks VTAM levels when it issues specific VTAM commands. When the current VTAM level is 6.10 or higher those VTAM checks are incorrect.</p> <p>SYMPTOMS: Result of VTAM command D EEDIAG is incorrect as the MAXROUTE parameter always takes the default.</p> <p>IMPACT: An EE Connectivity Test does not allow for the MAXROUTE parameter to be changed.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5129</p> <p>Copyright (C) 2013 CA. All rights reserved. R00163-NMS076-SP1</p> <p>DESC(CHECKS OF CURRENT VTAM LEVEL ARE INCORRECT) . ++VER (Z038) FMID (CC11C10) SUP (TR60167)</p>

CA NetMaster 12.1
 CA RS 1312 - PTF RO60218 Details

Release	Service	Details
12.1	RO60218	<p>RO60218 M.C.S. ENTRIES = ++PTF (RO60218)</p> <p>NMSSI ABEND N-F6A-10</p> <p>PROBLEM DESCRIPTION: When Sysplex Distributor distributes packets over a LOOPBACK interface the NMSSI region terminates abnormally with N-F6A-10 error code.</p> <p>SYMPTOMS: NZ8601 NMSSI ABEND N-F6A-10 JN=SOLVESSI DT=yyyyddd TM=hhmsstt NZ8602 SRC=AB PRD=NMSSI VRS=V7.6 PUT=1212 ABC=N-F6A-10 NZ8603 ALM=NMSSI057 ALO=0001ADA2 ACS=NM000F6A ACO=0000082A</p> <p>IMPACT: Region abends</p> <p>CIRCUMVENTION: Add new SSI PARM PDEBUG=+000008 to SSIIN PARMS</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMS 1787</p> <p>Copyright (C) 2013 CA. All rights reserved. R00165-NMS076-SP1</p> <p>DESC(NMSSI ABEND N-F6A-10) . ++VER (Z038) FMID (CC2D760) PRE (RO52485 RO55387 RO56669 RO57663 RO58343) SUP (RO51426 TR51426 TR60215 TR60218)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO60268 Details

Release	Service	Details
12.1	RO60268	<p>RO60268 M.C.S. ENTRIES = ++PTF (RO60268)</p> <p>\$\$\$SYSPRO MISSING REQUIRED ALERT MONITOR DIAGNOSTICS</p> <p>PROBLEM DESCRIPTION: The \$\$\$SYSPRO command (/SYSPROF) which generates a system profile does not include diagnostic information for Alert Monitor.</p> <p>SYMPTOMS: The \$\$\$SYSPRO report does not include the ALTEST Alert Monitor Self Test or other Alert Monitor specific diagnostics. The help available by entering \$\$\$SYSPRO HELP shows there is no specific parameter for Alert Monitor information.</p> <p>IMPACT: Alert Monitor problem diagnosis is difficult.</p> <p>CIRCUMVENTION: None</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Automation r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9</p> <p>Star Problem(s): NMS 1784</p> <p>Copyright (C) 2013 CA. All rights reserved. R00166-NMS076-SP1</p> <p>DESC(\$\$\$\$SYSPRO MISSING REQUIRED ALERT MONITOR DIAGNOSTICS) . ++VER (Z038) FMID (CC2D760) PRE (RO52149) SUP (TR60268)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO60431 Details

Release	Service	Details
12.1	RO60431	<p>RO60431 M.C.S. ENTRIES = ++PTF (RO60431)</p> <p>NETMASTER QUICKLINKS FROM CHORUS ARE NOT TITLED CORRECTLY</p> <p>PROBLEM DESCRIPTION: A Chorus web page is titled "NetMaster" when it should be "Chorus". This is seen after selecting a NetMaster WebCenter quicklink for an item on the Infrastructure Management tree in the Chorus Investigator.</p> <p>SYMPTOMS: The web page title is "NetMaster".</p> <p>IMPACT: None.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMS 1785</p> <p>Copyright (C) 2013 CA. All rights reserved. R00169-NMS076-SP1</p> <p>DESC(NETMASTER QUICKLINKS FROM CHORUS ARE NOT TITLED CORRECTLY) . ++VER (Z038) FMID (CC2D760) PRE (RO55387 RO56669 RO59933) SUP (TR60270 TR60431) ++HOLD (RO60431) SYSTEM FMID(CC2D760) REASON (ACTION) DATE (13178) COMMENT (Product: CA NetMaster Management Services Release: 7.6 Sequence: After APPLY schedule a maintenance window for your production regions. Purpose: Copy the updated MOD@\$W3 into the MODSDIS VSAM dataset. Relevance: Make updates visible in run-time MODSDIS VSAM dataset. Knowledge required: JCL customization. Access required: 1. Target libraries. 2. Product region MODSDIS VSAM dataset. Steps to perform: 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. 5. Start the product regions that were stopped. //MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //MODSIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$W3) //MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL //*).</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO60432 Details

Release	Service	Details
12.1	RO60432	<p>RO60432 M.C.S. ENTRIES = ++PTF (RO60432)</p> <p>NETMASTER QUICKLINKS FROM CHORUS DISPLAY %20 IN TITLE</p> <p>PROBLEM DESCRIPTION: A Chorus web page displays "%20" in its title when it should display spaces. This is seen after selecting a NetMaster WebCenter performance quicklink for an item on the Infrastructure Management tree in the Chorus Investigator.</p> <p>SYMPTOMS: The web page title contains "%20".</p> <p>IMPACT: None.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5193</p> <p>Copyright (C) 2013 CA. All rights reserved. R00170-NMS076-SP1</p> <p>DESC(NETMASTER QUICKLINKS FROM CHORUS DISPLAY %20 IN TITLE) . ++VER (Z038) FMID (CC11C10) PRE (RO50817 RO51529 RO52148 RO53296 RO55386 RO56668 RO57250 RO58457) SUP (TR60269 TR60432) ++HOLD (RO60432) SYSTEM FMID(CC11C10) REASON (ACTION) DATE (13178) COMMENT (</p> <p>Product: CA NetMaster Network Mgmt For TCP/IP Release: 12.1 Sequence: After APPLY schedule a maintenance window for your production regions. Purpose: Copy the updated MOD@\$IP into the MODSDIS VSAM dataset. Relevance: Make updates visible in run-time MODSDIS VSAM dataset. Knowledge required: JCL customization. Access required: 1. Target libraries. 2. Product region MODSDIS VSAM dataset. Steps to perform: 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. 5. Start the product regions that were stopped.</p> <pre>//MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //MODSIN DD DISP=SHR,DSN=&TGTPREF.CC11VSMI(MOD@\$IP) //MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD *</pre> <p>COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL //*).</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO60635 Details

Release	Service	Details
12.1	RO60635	<p>RO60635 M.C.S. ENTRIES = ++PTF (RO60635)</p> <p>HIGH CPU USE AFTER PORT SCANNER CONNECTION</p> <p>PROBLEM DESCRIPTION: High CPU use is triggered when another product such as a port scanner detects a TCP/IP listener port and opens a connection.</p> <p>SYMPTOMS: High CPU use that persists until the region is shut down.</p> <p>IMPACT: High CPU use.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA Mainframe Connector for Linux on System z r1.0</p> <p>Star Problem(s): NMS 1778</p> <p>Copyright (C) 2013 CA. All rights reserved. R00171-NMS076-SP1</p> <p>DESC(HIGH CPU USE AFTER PORT SCANNER CONNECTION) . ++VER (Z038) FMID (CC2D760) SUP (TR59471 TR60635)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO60896 Details

Release	Service	Details
12.1	RO60896	<p>RO60896 M.C.S. ENTRIES = ++PTF (RO60896)</p> <p>ED9030 BOTTOM OF DATA REACHED</p> <p>PROBLEM DESCRIPTION:</p> <p>Issuing the PSW (Path Switch) line command against a pipe on the NCS : RTP Pipe List (/RTP) panel fails. When the PSW line command is entered it primes a Command Entry panel with a modify command (e.g. F RTP,ID=CNR00001) and when this is entered the "F" modify is incorrectly interpreted as a FIND command and returns message:</p> <p>ED9030 *BOTTOM OF DATA REACHED*</p> <p>SYMPTOMS:</p> <p>The Path Switch command fails and the following message is returned to the Command Entry screen in red:</p> <p>ED9030 *BOTTOM OF DATA REACHED*</p> <p>IMPACT:</p> <p>The PSW line command cannot be used to issue an RTP Path Switch.</p> <p>CIRCUMVENTION:</p> <p>Prefix the RTP command with a '/', for example: /F RTP,ID=CNRXXXXX</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for SNA r12.1</p> <p>Star Problem(s):</p> <p>NMS 1792</p> <p>Copyright (C) 2013 CA. All rights reserved. R00172-NMS076-SP1</p> <p>DESC(ED9030 BOTTOM OF DATA REACHED) .</p> <p>++VER (Z038)</p> <p>FMID (CC2D760)</p> <p>SUP (TR60896)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO60958 Details

Release	Service	Details
12.1	RO60958	<p>RO60958 M.C.S. ENTRIES = ++PTF (RO60958)</p> <p>ALERT MONITOR HELD DISPLAY NOT HELD</p> <p>PROBLEM DESCRIPTION:</p> <p>Alert Monitor is dynamically updated with new alerts even though F6 was used to HOLD the display. This occurs after scrolling the HELD display or after issuing a line command.</p> <p>When Alert Monitor is HELD the display should not dynamically refresh. It is, however, correct for the display that is HELD to update with an action such as a scroll or line command.</p> <p>SYMPTOMS:</p> <p>The Alert Monitor title says HELD "Alert Monitor : Alerts <<HELD>>" yet new alerts appear dynamically.</p> <p>IMPACT:</p> <p>Alerts can disappear from a HELD Alert Monitor display.</p> <p>CIRCUMVENTION:</p> <p>None</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Automation r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9</p> <p>Star Problem(s):</p> <p>NMS 1790</p> <p>Copyright (C) 2013 CA. All rights reserved. R00173-NMS076-SP1</p> <p>DESC(ALERT MONITOR HELD DISPLAY NOT HELD) . ++VER (Z038) FMID (CC2D760) SUP (TR60958)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO60997 Details

Release	Service	Details
12.1	RO60997	<p>RO60997 M.C.S. ENTRIES = ++PTF (RO60997)</p> <p>\$\$\$SYSPRO APAR REPORT HAS BLANK TYPE AND DATASET FIELDS</p> <p>PROBLEM DESCRIPTION:</p> <p>The \$\$\$SYSPRO APAR report returns a result with the Type and Dataset fields blank. Other fields may be blank as a result of STATS not being available on the PDS however Type and Dataset should always have a value.</p> <p>SYMPTOMS:</p> <p>When viewing the \$\$\$SYSPRO APAR report online scrolling right shows the Dataset and Type columns have no data. For example:</p> <pre> PROD ----- Command Library Diagnostic Display----- Command ===> Name Conc APAR Type Dataset \$ACBERFL \$ADCR51X \$ADEX000 etc. </pre> <p>The Conc field is also blank although it is shown on the left page with a value.</p> <p>IMPACT:</p> <p>System Diagnosis by CA Support is more difficult.</p> <p>CIRCUMVENTION:</p> <p>None</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1</p> <p>Star Problem(s):</p> <p>NMS 1795</p> <p>Copyright (C) 2013 CA. All rights reserved. R00174-NMS076-SP1</p> <p>DESC(\$\$SYSPRO APAR REPORT HAS BLANK TYPE AND DATASET FIELDS) . ++VER (Z038) FMID (CC2D760) PRE (RO56594) SUP (TR60997)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO61147 Details

Release	Service	Details
12.1	RO61147	<p>RO61147 M.C.S. ENTRIES = ++PTF (RO61147)</p> <p>\$AMALRCV 03520000 ERROR - FATAL STORAGE SHORTAGE</p> <p>PROBLEM DESCRIPTION:</p> <p>The External Alert Receiver procedure \$AMALRCV fails with a fatal storage shortage error. Various other procedures subsequently fail with fatal storage shortage errors and the associated product functions cease to work.</p> <p>SYMPTOMS:</p> <p>Messages similar to the following are written to the region activity log:</p> <p>NM3040 NCLID 000466: \$AMALRCV 03520000 ERROR - FATAL STORAGE SHORTAGE</p> <p>NM3044 EXECUTION TRACEBACK...</p> <p>NM3045 PROCEDURE \$AMALRCV \$AMALRCV 03520000/14 VARIABLE PUT ID='\$A</p> <p>NM3047 GOSUB FROM 00820000/10 GOSUB PROCESSEVENT</p> <p>N11907 *END*</p> <p>IMPACT:</p> <p>Product functions fail.</p> <p>CIRCUMVENTION:</p> <p>Disable the External Alert Receiver. This is done by updating the Customizer parameter group \$AM ALERTS and setting the option Enable External Alerts? to NO.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.0</p> <p>CA NetMaster File Transfer Management r12.0</p> <p>CA NetMaster Network Management for SNA r12.0</p> <p>CA NetMaster Network Automation r12.0</p> <p>CA NetMaster Network Management for TCP/IP r12.1</p> <p>CA NetMaster File Transfer Management r12.1</p> <p>CA NetMaster Network Management for SNA r12.1</p> <p>CA NetMaster Network Automation r12.1</p> <p>CA SOLVE:Operations Automation r11.9</p> <p>CA SOLVE:Operations Automation for CICS r11.9</p> <p>Star Problem(s):</p> <p>NMS 1794</p> <p>Copyright (C) 2013 CA. All rights reserved. R00175-NMS076-SP1</p> <p>DESC(PROBLEM DESCRIPTION:) .</p> <p>++VER (Z038)</p> <p>FMID (CC2D760)</p> <p>SUP (TR61147)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO61161 Details

Release	Service	Details
12.1	RO61161	<p>RO61161 M.C.S. ENTRIES = ++PTF (RO61161)</p> <p>STATUS COMMAND SHOWS GROWING NUMBER OF AOMGDB ENTRIES</p> <p>PROBLEM DESCRIPTION:</p> <p>The STATUS command shows an increasing number of AOM GDB entries. This is a result of EventView Message Group Rule entries not being cleaned up when a Message Group Rule is triggered.</p> <p>SYMPTOMS:</p> <p>The result of the STATUS command shows the number of entries in the AOM GDB :</p> <p>N85604 AOM GDB HAS 11 ENTRIES, USING 4K CSA STORAGE</p> <p>Over time the number increases.</p> <p>IMPACT:</p> <p>Potential for a storage shortage.</p> <p>CIRCUMVENTION:</p> <p>None.</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.1</p> <p>CA NetMaster File Transfer Management r12.1</p> <p>CA NetMaster Network Automation r12.1</p> <p>CA SOLVE:Operations Automation r11.9</p> <p>CA SOLVE:Operations Automation for CICS r11.9</p> <p>Star Problem(s):</p> <p>NMS 1740</p> <p>Copyright (C) 2013 CA. All rights reserved. R00176-NMS076-SP1</p> <p>DESC(STATUS COMMAND SHOWS GROWING NUMBER OF AOMGDB ENTRIES) .</p> <p>++VER (Z038)</p> <p>FMID (CC2D760)</p> <p>SUP (TR61161)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO61164 Details

Release	Service	Details
12.1	RO61164	<p>RO61164 M.C.S. ENTRIES = ++PTF (RO61164)</p> <p>GP1016 \$NCCALLG ABEND DETAILS: LINE=3577 COND=ARITH_ERROR PROBLEM DESCRIPTION: The RTP Pipe List display (/RTP) fails to display and instead the NetMaster : Procedure Abend Information screen is presented displaying a page of error messages started with these two in red: GP1015 Procedure abend in \$NCCALLG line 3577. NM2001 DIVISION BY ZERO GP1016 \$NCCALLG abend details: LINE=3577 COND=ARITH_ERROR STMT_NAME== The failure occurs in procedure \$NCCALLG during the calculation of the percentage of packet retransmits when the number of NLPS sent is 0 . SYMPTOMS: The following error messages are displayed on the screen: GP1015 Procedure abend in \$NCCALLG line 3577. NM2001 DIVISION BY ZERO A GP1016 \$NCCALLG abend details: LINE=3577 COND=ARITH_ERROR STMT_NAME== K NM3045 ON-BLOCK ARITH_ERROR \$CAWV000 107/7 ASSIGN VARS=(&\$CAOMLTRACE NM3046 ON-BLOCK INFORMATION... NM3050 ERROR-CODE: 10 NM3051 MESSAGE: NM2001 DIVISION BY ZERO ATTEMPTED NM3052 COND-NAME: ARITH_ERROR NM3053 ERROR-LOC: \$NCCALLG 3577/20 NM3054 PROCEDURE: \$NCCALLG NM3055 SOURCE: &\$NCDATA.RTP.{1}.RXMITPC = \$CAPKG:FMTPC(100 * &7 / NM3057 VALUE: 0 NM3058 VALUE2: 0 IMPACT: The RTP Pipe List (/RTP) cannot be displayed. CIRCUMVENTION: None PRODUCT(S) AFFECTED: CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Management for TCP/IP r12.1 Star Problem(s): NMS 1798 Copyright (C) 2013 CA. All rights reserved. R00177-NMS076-SP1</p> <p>DESC(GP1016 \$NCCALLG ABEND DETAILS: LINE=3577 COND=ARITH_ERROR) . ++VER (Z038) FMID (CC2D760) SUP (TR61164)</p>

CA NetMaster 12.1
 CA RS 1312 - PTF RO61357 Details

Release	Service	Details
12.1	RO61357	<p>RO61357 M.C.S. ENTRIES = ++PTF (RO61357)</p> <p>CLOSED ALERT HAS DUPLICATE ANNOTATION FOR CLOSE</p> <p>PROBLEM DESCRIPTION: Closed alerts have a duplicate annotation for the closure. This occurs when alerts are closed using the C line command in Alert Monitor (/ALERT).</p> <p>SYMPTOMS: Selecting Alert History (F4 from Alert Monitor) and selecting the alert shows the duplicate note. For example: Note from user XYZ on SUN 10-NOV-2012 at 23.11.44 AMDBMS11 ALERT CLOSED BY USERID XYZ Note from user XYZ on SUN 10-NOV-2012 at 23.11.44 AMDBMS11 ALERT CLOSED BY USERID XYZ</p> <p>IMPACT: None</p> <p>CIRCUMVENTION: None</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Automation r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 CA SOLVE:Operations Automation r11.0 CA SOLVE:Operations Automation for CICS r11.0</p> <p>Star Problem(s): NMS 1708 Copyright (C) 2013 CA. All rights reserved. R00178-NMS076-SP1</p> <p>DESC(CLOSED ALERT HAS DUPLICATE ANNOTATION FOR CLOSE) . ++VER (Z038) FMID (CC2D760) SUP (TR61357)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO61458 Details

Release	Service	Details
12.1	RO61458	<p>RO61458 M.C.S. ENTRIES = ++PTF (RO61458)</p> <p>HIGH CPU USAGE WHEN WILY AGENT ACTIVE</p> <p>PROBLEM DESCRIPTION: High CPU usage in relatively idle NetMaster and SSI regions when Wily agent is configured.</p> <p>SYMPTOMS: On an idle region, with the Wily agent configured, repeated SHOW NCL displays of procedure \$UTAPI show processing units (P-UNITS) is constantly increasing. e.g. sh ncl=all proc=\$utapi</p> <pre> N11935 NCLID BASEPROC CURRENT LEV W TYPE INIT OWNER PG PRI P-UNITS N11936 040005 \$UTAPI \$UTAPI 001 1 START ABCBSYS ABCBSYS 4 1 22.95 sh ncl=all proc=\$utapi N11935 NCLID BASEPROC CURRENT LEV W TYPE INIT OWNER PG PRI P-UNITS N11936 040005 \$UTAPI \$UTAPI 001 1 START ABCBSYS ABCBSYS 4 1 24.05 </pre> <p>IMPACT: High CPU usage for a generally idle NetMaster region.</p> <p>CIRCUMVENTION: Disable Wily agent in the APMEPAGENT parm group.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5195</p> <p>Copyright (C) 2013 CA. All rights reserved. R00179-NMS076-SP1</p> <p>DESC(HIGH CPU USAGE WHEN WILY AGENT ACTIVE) . ++VER (Z038) FMID (CC2D760) SUP (R053960 TR53960 TR61458) ++HOLD (RO61458) SYSTEM FMID(CC2D760) REASON (ACTION) DATE (13210) COMMENT (</p> <p>Product: CA NetMaster Management Services Release 7.6 Sequence: After APPLY schedule a maintenance window for your production regions. Purpose: Copy the updated MOD@\$NM into the MODSDIS VSAM dataset. Relevance: Make updates visible in run-time MODSDIS VSAM dataset. Knowledge required: JCL customization. Access required: 1. Target libraries. 2. Product region MODSDIS VSAM dataset. Steps to perform: 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. 5. Start the product regions that were stopped.</p> <pre> //MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //MODSIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$NM) //MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL //* </pre> <p>Product: CA NetMaster Management Services Release 7.6</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO61458 Details

Release	Service	Details
		<p>Sequence: After APPLY schedule a maintenance window for your production regions.</p> <p>Purpose: Copy the updated PAN@\$NM into the PANLDIS VSAM dataset.</p> <p>Relevance: Make updates visible in run-time PANLDIS VSAM dataset.</p> <p>Knowledge required:</p> <p>JCL customization.</p> <p>Access required:</p> <ol style="list-style-type: none"> 1. Target libraries. 2. Product region PANLDIS VSAM dataset. <p>Steps to perform:</p> <ol style="list-style-type: none"> 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the PANLDIS VSAM dataset. 4. Submit the modified JCL to update the product region PANLDIS VSAM dataset. 5. Start the product regions that were stopped. <pre>//MYUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //PANLIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(PAN@\$NM) //PANLOUT DD DISP=SHR,DSN=&DSNPREF.PANLDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY PANELS INDD=PANLIN OUTDD=PANLOUT OPT=INSTALL //*).</pre>

CA NetMaster 12.1
CA RS 1312 - PTF RO61655 Details

Release	Service	Details
12.1	RO61655	<p>RO61655 M.C.S. ENTRIES = ++PTF (RO61655)</p> <p>N23610 PROCEDURE \$AMAGTTZ NCLID N IN ERROR, STMT NO: 0126000 PROBLEM DESCRIPTION: Alert Monitor procedure \$AMAGTTZ fails during procedure termination after an APPC conversation failure. The procedure attempts to DEALLOCATE an APPC conversation that does not exist. SYMPTOMS: Messages similar to the following are seen in the Activity Log: N29525 NULL VALUE INVALID. N29549 PARAMETER IN ERROR: ID= N23610 PROCEDURE \$AMAGTTZ NCLID 001391 IN ERROR, STMT NO: 01260000 FOLL &APPC DEALLOCATE TYPE=ABEND ID= LOG=AMAGTT01 APPC SEND_DATA FAILED. RC: IMPACT: None CIRCUMVENTION: None PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Automation r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 Star Problem(s): NMS 1800 Copyright (C) 2013 CA. All rights reserved. R00180-NMS076-SP1</p> <p>DESC(N23610 PROCEDURE \$AMAGTTZ NCLID N IN ERROR, STMT NO: 0126000) . ++VER (Z038) FMID (CC2D760) SUP (TR61655)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO61810 Details

Release	Service	Details
12.1	RO61810	<p>RO61810 M.C.S. ENTRIES = ++PTF (RO61810)</p> <p>NETMASTER ABEND N-3F4-28</p> <p>PROBLEM DESCRIPTION: Under certain workloads the NetMaster sockets interface terminates abnormally with N-3F4-28 error code.</p> <p>SYMPTOMS: Functions using the sockets interface fail and the following subtask ABEND messages appear in the Activity Log: NZ8601 NetMaster ABEND N-3F4-28 JN=NMSYSH DT=yyyyddd TM mmsstt NZ8602 SRC=AB PRD=NetMaster VRS=V7.6 PUT=1212 ABC=N-3F4-28</p> <p>IMPACT: The sockets interface terminates and must be restarted via the TCPIP START command (i.e. action the SOCKETS Parameter Group).</p> <p>CIRCUMVENTION: None</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1</p> <p>Star Problem(s): NMS 1801</p> <p>Copyright (C) 2013 CA. All rights reserved. R00181-NMS076-SP1</p> <p>DESC(NETMASTER ABEND N-3F4-28) . ++VER (Z038) FMID (CC2D760) SUP (TR61810)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO61896 Details

Release	Service	Details
12.1	RO61896	<p>RO61896 M.C.S. ENTRIES = ++PTF (RO61896)</p> <p>ETJZM006E LOGIN TO NETMASTER FAILED. RC=2 FDBK=3 MSG=N47H99</p> <p>PROBLEM DESCRIPTION: Chorus Infrastructure Management (IM) discipline does not show Network related nodes in the Investigator tree. The nodes Network Overview, Open System Adapter (for a specific Sysplex) and Network (for a specific System under a Sysplex) do not appear in the tree. This occurs when the RAPPL is not specified in the NetMaster SXCTL and is incorrectly defaulted. The subsequent pass-tickets generated for users using the Chorus Investigator are invalid, resulting in a password violation in the NetMaster region.</p> <p>SYMPTOMS: When viewing the Chorus Investigator tree the Network related nodes do not appear. The Chorus log shows message: ETJZM006E Login to NetMaster failed. RC=2 FDBK=3 MSG=N47H99 N47J03 SIGNON FAILED FOR USERID xxx - PASSWORD INVALID The NetMaster log shows messages: N00801 APPC USER GASCOAL LOGON FAILED FOR REASON - PASSWORD INVALID N47H99 N47J03 SIGNON FAILED FOR USERID GASCOAL - PASSWORD INVALID</p> <p>IMPACT: Network data cannot be viewed from Chorus.</p> <p>CIRCUMVENTION: None</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5198</p> <p>Copyright (C) 2013 CA. All rights reserved. R00184-NMS076-SP1</p> <p>DESC(ETJZM006E LOGIN TO NETMASTER FAILED. RC=2 FDBK=3 MSG=N47H99) . ++VER (Z038) FMID (CC2D760) PRE (RO50986 RO51923 RO52149 RO52207 RO55387 RO55506 RO56669 RO58632 RO60111) SUP (RO59066 TR58932 TR59066 TR61845 TR61895 TR61896) ++HOLD (RO61896) SYSTEM FMID(CC2D760) REASON (ACTION) DATE (13221) COMMENT (Product: CA NetMaster Management Services Release 7.6 Sequence: After APPLY schedule a maintenance window for your production regions. Purpose: Copy the updated MOD@\$CH into the MODSDIS VSAM dataset. Relevance: Make updates visible in run-time MODSDIS VSAM dataset. Knowledge required: JCL customization. Access required: 1. Target libraries. 2. Product region MODSDIS VSAM dataset. Steps to perform: 1. Copy the sample JCL below to a dataset. 2. Modify the sample JCL to meet your site's requirements. 3. In the scheduled maintenance window, stop all product regions that reference the MODSDIS VSAM dataset. 4. Submit the modified JCL to update the product region MODSDIS VSAM dataset. 5. Start the product regions that were stopped. //MUSERV JOB ACCT,CLASS=A,MSGCLASS=X,NOTIFY=&SYSUID //NMVIP EXEC PGM=NMVIP //STEPLIB DD DISP=SHR,DSN=&TGTPREF.CC2DLOAD //MODSIN DD DISP=SHR,DSN=&TGTPREF.CC2DVSMI(MOD@\$CH) //MODSOUT DD DISP=SHR,DSN=&DSNPREF.MODSDIS //SYSPRINT DD SYSOUT=* //SYSIN DD * COPY MODS INDD=MODSIN OUTDD=MODSOUT OPT=INSTALL</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO61896 Details

Release	Service	Details
		//*).

CA NetMaster 12.1
 CA RS 1312 - PTF RO61972 Details

Release	Service	Details
12.1	RO61972	<p>RO61972 M.C.S. ENTRIES = ++PTF (RO61972)</p> <p>\$IPWK10Z 496 ERROR 4 COND TYPE_ERROR</p> <p>PROBLEM DESCRIPTION: FTP and TELNET workload sample values are not collected for Stack resources.</p> <p>SYMPTOMS: The following messages appear in the NetMaster Activity Log during the NetMaster region initialization:</p> <p>NM3040 NCLID n: \$IPWK10Z 496 ERROR 4 COND TYPE_ERROR NM3042 ERROR INFORMATION... NM3050 ERROR-CODE: 4 NM3051 MESSAGE: NM2001 VALUE NOT NUMERIC NM3052 COND-NAME: TYPE_ERROR NM3053 ERROR-LOC: \$IPWK10Z 497/14 NM3054 PROCEDURE: \$IPWK10Z NM3055 SOURCE: WRITE LOG=YES TERM=NO COLOUR=RED DATA=\$CAPKG:MSGGET('IPWK1 NM3057 VALUE: TCPIP NM3044 EXECUTION TRACEBACK... NM3045 PROCEDURE \$IPWK10Z \$IPWK10Z 496/9 WRITE LOG=YES TERM=NO COL IMPACT: Users are unable to view sample data for Stack connections. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for TCP/IP r12.0 Star Problem(s): NMTIP 5197 Copyright (C) 2013 CA. All rights reserved. R00185-NMS076-SP1</p> <p>DESC(\$IPWK10Z 496 ERROR 4 COND TYPE_ERROR) . ++VER (Z038) FMID (CC11C10) SUP (TR61972)</p>

CA NetMaster 12.1
 CA RS 1312 - PTF RO61988 Details

Release	Service	Details
12.1	RO61988	<p>RO61988 M.C.S. ENTRIES = ++PTF (RO61988)</p> <p>IPSA1102 OSA-NN ATTRIBUTE CARRIERLOSSERRORS NOT RETURNED</p> <p>PROBLEM DESCRIPTION: Monitoring of an OSA resource fails and the OSA resource is set to a DEGRADED state on the IP Resource Monitor (/IPMON). This is due to NetMaster monitoring OSA attributes such as CARRIERLOSSERRORS that are not valid for certain types of OSAs.</p> <p>SYMPTOMS: The following messages appear in the Transient Log for the OSA resource: RMSTMS38 DEGRADATION STATE CHANGED FROM <NONE> TO <YES> BY <OSA Monitoring></p> <p>IPSA1102 OSA-00 attribute CarrierLossErrors was not returned by OSA/SF IPSA1102 OSA-00 attribute DeferredTransmits was not returned by OSA/SF RMSTMS44 ACTUAL STATE CHANGED FROM <ACTIVE> TO <DEGRADED> BY <OSA Monitoring></p> <p>IMPACT: There is a false indication of problems with OSAs.</p> <p>CIRCUMVENTION: Update OSA resource monitoring attributes removing CarrierLossErrors and DeferredTransmits.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5192</p> <p>Copyright (C) 2013 CA. All rights reserved. R00187-NMS076-SP1</p> <p>DESC(IPSA1102 OSA-NN ATTRIBUTE CARRIERLOSSERRORS NOT RETURNED) . ++VER (Z038) FMID (CC11C10) SUP (RO59464 TR59464 TR59787 TR61988)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO62078 Details

Release	Service	Details
12.1	RO62078	<p>RO62078 M.C.S. ENTRIES = ++PTF (RO62078)</p> <p>PING RESULTS IN INCORRECT MIN ROUND TRIP TIMES</p> <p>PROBLEM DESCRIPTION: The PING command gives an incorrect result for minimum round-trip time. This can occur when one of the packets has a round-trip time rounded to 0 ms.</p> <p>SYMPTOMS: Issuing the PING command with option VERBOSE=YES shows a minimum round-trip time in message IPGP1215 which is greater than a packet with TIME=0 MS. For example: ping xxx.xxx.xx.xxx verbose=yes IPGP1212 PING xxxxx.xx.com (nnn.nnn.nn.nnn): IPGP1216 256 BYTES FROM nnn.nnn.nn.nnn ICMP_SEQ=1 TIME=2 MS IPGP1216 256 BYTES FROM nnn.nnn.nn.nnn ICMP_SEQ=2 TIME=0 MS IPGP1216 256 BYTES FROM nnn.nnn.nn.nnn ICMP_SEQ=3 TIME=2 MS IPGP1213 3 PACKETS TRANSMITTED, 3 RECEIVED, 0 % PACKET LOSS IPGP1215 ROUND-TRIP MIN/AVG/MAX = 2/1/2 MS IPGP1299 *END*</p> <p>IMPACT: None.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for TCP/IP r12.0</p> <p>Star Problem(s): NMTIP 5194 Copyright (C) 2013 CA. All rights reserved. R00188-NMS076-SP1</p> <p>DESC(PING RESULTS IN INCORRECT MIN ROUND TRIP TIMES) . ++VER (Z038) FMID (CC2D760) SUP (TR62078)</p>

CA NetMaster 12.1
CA RS 1312 - PTF RO62248 Details

Release	Service	Details																																								
12.1	RO62248	<p>RO62248 M.C.S. ENTRIES = ++PTF (RO62248)</p> <p>REAL STORAGE CREEP USING IPSECNMI</p> <p>PROBLEM DESCRIPTION:</p> <p>Real Storage accumulates in the SOLVE SSI region after specifying SSIPARM IPSECNMI=YES and the IPsec Network management interface (NMI) facility fails to initialize. This is due to the SOLVE SSI continually attempting to init the IPsec NMI every minute and the Real Storage is not being freed on subsequent error.</p> <p>SYMTPOMS:</p> <p>Checking the Real Storage usage of the SOLVE SSI task via a systems monitoring tool reveals a steady 4k increase for each passing minute. Similar results like follows can be seen with R-Stg always increasing.</p> <table border="1"> <thead> <tr> <th>Cmd</th> <th>Jobname</th> <th>Clocktime</th> <th>SRB-Time</th> <th>I/O-Count</th> <th>R-Stg</th> <th>F-Stg</th> <th>Dp</th> <th>ASID</th> <th>CPU%</th> </tr> </thead> <tbody> <tr> <td>___</td> <td>SOLVESSI</td> <td>00:00:17</td> <td>0.002045</td> <td>450</td> <td>8.13M</td> <td>324K</td> <td>F6</td> <td>00AF</td> <td>0.00</td> </tr> <tr> <td>___</td> <td>SOLVESSI</td> <td>00:00:18</td> <td>0.002048</td> <td>479</td> <td>8.14M</td> <td>324K</td> <td>F6</td> <td>00AF</td> <td>0.00</td> </tr> <tr> <td>___</td> <td>SOLVESSI</td> <td>00:00:19</td> <td>0.002050</td> <td>501</td> <td>8.15M</td> <td>324K</td> <td>F6</td> <td>00AF</td> <td>0.00</td> </tr> </tbody> </table> <p>Additionally, the following error messages will be seen in the SOLVE SSI log on a one minute boundary:</p> <p>NIS581 IPSEC NMI SUBTASK INIT FAILED, RC: R15=00000000 CODE:8 SUBCODE:0 NIS584 IPSEC NM SERVER IS NOT STARTED, RETVAL: FFFFFFFF RETCODE: 00000081 RSNCODE: 053B006C</p> <p>SYMPTOMS:</p> <p>IMPACT:</p> <p>Product uses excessive real storage.</p> <p>CIRCUMVENTION:</p> <p>Specify IPSECNMI=NO in the SSI parameters (which can be in either the SSISYSIN or SSIPARMS member).</p> <p>PRODUCT(S) AFFECTED:</p> <p>CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s):</p> <p>NMS 1808</p> <p>Copyright (C) 2013 CA. All rights reserved. R00189-NMS076-SP1</p> <p>DESC(REAL STORAGE CREEP USING IPSECNMI) . ++VER (Z038) FMID (CC2D760) SUP (TR62248)</p>	Cmd	Jobname	Clocktime	SRB-Time	I/O-Count	R-Stg	F-Stg	Dp	ASID	CPU%	___	SOLVESSI	00:00:17	0.002045	450	8.13M	324K	F6	00AF	0.00	___	SOLVESSI	00:00:18	0.002048	479	8.14M	324K	F6	00AF	0.00	___	SOLVESSI	00:00:19	0.002050	501	8.15M	324K	F6	00AF	0.00
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CA NetMaster 12.1
CA RS 1312 - PTF RO62460 Details

Release	Service	Details															
12.1	RO62460	<p>RO62460 M.C.S. ENTRIES = ++PTF (RO62460)</p> <p>CONNSTAT EVENT DETECTOR CREATES INCORRECT ALERTS</p> <p>PROBLEM DESCRIPTION: An Event Detector (/EDETECT) of type CONNSTAT generates alerts for ports which are not specified in its definition. For example, the server port 3901 is specified in the criteria but the alerts for many other ports such as 1573, 4380, 1574 are generated.</p> <p>SYMPTOMS: Numerous Event Detector alerts are seen in Alert Monitor for ports not specified in the Event Detector criteria. For example: NETMST (03.42.23)----- Alert Monitor (98: 0 0 0 98) ----- Command ==> Scroll =</p> <p>S/B=Browse T=Track N=Notes A=Analyze TT=TroubleTicket C=Clos</p> <table border="1"> <thead> <tr> <th>Time</th> <th>Description</th> <th>Resource</th> </tr> </thead> <tbody> <tr> <td>02.47.20</td> <td>Connection count too low: TCP server nn nnn.nn.nn.nn:3901</td> <td></td> </tr> <tr> <td>02.47.20</td> <td>Connection count too low: TCP server nn nnn.nn.nn.nn:1573</td> <td></td> </tr> <tr> <td>02.47.20</td> <td>Connection count too low: TCP server nn nnn.nn.nn.nn:1574</td> <td></td> </tr> <tr> <td>02.47.20</td> <td>Connection count too low: TCP server nn nnn.nn.nn.nn:4380</td> <td></td> </tr> </tbody> </table> <p>etc.</p> <p>IMPACT: Alert Monitor and Alert History display numerous false alerts. Alert actions trigger for false alerts.</p> <p>CIRCUMVENTION: Inactivate all CONNSTAT Event Detectors using the I line command in the TCP/IP : Event Detector Controls List (/EDETECT).</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5196</p> <p>Copyright (C) 2013 CA. All rights reserved. R00192-NMS076-SP1</p> <p>DESC(CONNSTAT EVENT DETECTOR CREATES INCORRECT ALERTS) . ++VER (Z038) FMID (CC11C10) PRE (RO51529) SUP (RO51114 TR51114 TR62460) ++IF FMID(CC2D760) REQ(RO62461) .</p>	Time	Description	Resource	02.47.20	Connection count too low: TCP server nn nnn.nn.nn.nn:3901		02.47.20	Connection count too low: TCP server nn nnn.nn.nn.nn:1573		02.47.20	Connection count too low: TCP server nn nnn.nn.nn.nn:1574		02.47.20	Connection count too low: TCP server nn nnn.nn.nn.nn:4380	
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CA NetMaster 12.1
CA RS 1312 - PTF RO62461 Details

Release	Service	Details															
12.1	RO62461	<p>RO62461 M.C.S. ENTRIES = ++PTF (RO62461)</p> <p>CONNSTAT EVENT DETECTOR CREATES INCORRECT ALERTS</p> <p>PROBLEM DESCRIPTION: An Event Detector (/EDETECT) of type CONNSTAT generates alerts for ports which are not specified in its definition. For example, the server port 3901 is specified in the criteria but the alerts for many other ports such as 1573, 4380, 1574 are generated.</p> <p>SYMPTOMS: Numerous Event Detector alerts are seen in Alert Monitor for ports not specified in the Event Detector criteria. For example: NETMST (03.42.23)----- Alert Monitor (98: 0 0 0 98) ----- Command ==> Scroll =</p> <p>S/B=Browse T=Track N=Notes A=Analyze TT=TroubleTicket C=Clos</p> <table border="1"> <thead> <tr> <th>Time</th> <th>Description</th> <th>Resource</th> </tr> </thead> <tbody> <tr> <td>02.47.20</td> <td>Connection count too low: TCP server nn nnn.nn.nn.nn:3901</td> <td></td> </tr> <tr> <td>02.47.20</td> <td>Connection count too low: TCP server nn nnn.nn.nn.nn:1573</td> <td></td> </tr> <tr> <td>02.47.20</td> <td>Connection count too low: TCP server nn nnn.nn.nn.nn:1574</td> <td></td> </tr> <tr> <td>02.47.20</td> <td>Connection count too low: TCP server nn nnn.nn.nn.nn:4380</td> <td></td> </tr> </tbody> </table> <p>etc.</p> <p>IMPACT: Alert Monitor and Alert History display numerous false alerts. Alert actions trigger for false alerts.</p> <p>CIRCUMVENTION: Inactivate all CONNSTAT Event Detectors using the I line command in the TCP/IP : Event Detector Controls List (/EDETECT).</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1</p> <p>Star Problem(s): NMTIP 5196</p> <p>Copyright (C) 2013 CA. All rights reserved. R00192-NMS076-SP1</p> <p>DESC(CONNSTAT EVENT DETECTOR CREATES INCORRECT ALERTS) . ++VER (Z038) FMID (CC2D760) PRE (R052485 R055387 R056669 R057663 R058343 R060218) SUP (R051426 TR51426 TR62461) ++IF FMID(CC11C10) REQ(R062460) .</p>	Time	Description	Resource	02.47.20	Connection count too low: TCP server nn nnn.nn.nn.nn:3901		02.47.20	Connection count too low: TCP server nn nnn.nn.nn.nn:1573		02.47.20	Connection count too low: TCP server nn nnn.nn.nn.nn:1574		02.47.20	Connection count too low: TCP server nn nnn.nn.nn.nn:4380	
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CA NetMaster 12.1
CA RS 1312 - PTF RO62577 Details

Release	Service	Details
12.1	RO62577	<p>RO62577 M.C.S. ENTRIES = ++PTF (RO62577)</p> <p>ABEND SOC4 NM002+A090</p> <p>PROBLEM DESCRIPTION: Following an ABEND in the NetMaster main task or sub-task engine, an ABEND SOC4 can occur in NetMaster's ESTAE routine. The NetMaster SSI main task and sub-tasks are also affected.</p> <p>SYMPTOMS: For an ABEND in the NetMaster sub-task engine, in the system log: IEA995I SYMPTOM DUMP OUTPUT 832 SYSTEM COMPLETION CODE=0C4 REASON CODE=00000011 TIME=18.14.44 SEQ=00046 CPU=0000 ASID=0089 PSW AT TIME OF ERROR 078D3000 80094090 ILC 4 INTC 11 ACTIVE LOAD MODULE ADDRESS=0008A000 OFFSET=0000A090 NAME=NM002 DATA AT PSW 0009408A - 207A8810 00064311 B5A94210 GR 0: 01571E68 1: 00EDC308 2: 3B70C038 3: 00000000 4: 00000000 5: 00000000 6: 00000000 7: 00000000 8: 001D30E0 9: 00094D88 A: 00000000 B: 80093D88 C: 001CE000 D: 001D4000 E: 80093DBC F: 80093D88 END OF SYMPTOM DUMP</p> <p>The abend address for the NetMaster main task is NM001+5AACC. The abend address for the SSI main task is NMSSI+2AA0A. The abend address for the SSI sub-task engine is NMSSI005+A1A0.</p> <p>IMPACT: If the abend occurs in the main task, the NetMaster or SSI region ends with an SVC dump. If the abend occurs in the sub-task engine, no dump is produced, and the impact depends on the function being performed. For example, if the sub-task is for the TCP/IP interface, the interface stops and must be re-started.</p> <p>CIRCUMVENTION: None.</p> <p>PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Automation r12.0 CA SOLVE:FTS r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Automation r12.1 CA SOLVE:FTS r12.1</p> <p>Star Problem(s): NMS 1806 Copyright (C) 2013 CA. All rights reserved. R00194-NMS076-SP1</p> <p>DESC(ABEND SOC4 NM002+A090) . ++VER (Z038) FMID (CC2D760) PRE (RO53364 RO57663 RO61810) SUP (TR62542 TR62577)</p>

CA NetMaster 12.0
CA RS 1312 - PTF RO60537 Details

Release	Service	Details
12.0	RO60537	<pre> RO60537 M.C.S. ENTRIES = ++PTF (RO60537) DESC (REXX EXEC DOES NOT RETURN FULL DISPLAY) /* PROBLEM DESCRIPTION: A REXX EXEC issuing the "D NET,APING" command via PIPE VTAM does not return the entire command response. PIPE VTAM does not support fully-qualified network names, e.g. USILDA01.A01X99. SYMPTOMS: The result of a "D NET,APING" command is truncated after the first "IST314I END" message in the command response. For example: IST097I DISPLAY ACCEPTED IST1489I APING SESSION INFORMATION IST1490I DLU=USILDA01.A01X99 SID=C27F5413BD5A7A6C IST933I LOGMODE=#INTER , COS=*BLANK* IST875I APPNCOS TOWARDS SLU = #INTER IST1460I TGN CPNAME TG TYPE HPR IST1461I 22 USILDA01.A01X99 APPN RTP IST314I END (The following is not returned when executed via REXX EXEC) IST1457I VTAM APING VERSION 2R33 (PARTNER TP VERSION 2R33) IST1490I DLU=USILDA01.A01X99 SID=C27F5413BD5A7A6C IST1462I ECHO IS ON IST1463I ALLOCATION DURATION: 5 MILLISECONDS IST1464I PROGRAM STARTUP AND VERSION EXCHANGE: 1 MILLISECONDS IST1465I DURATION DATA SENT DATA RATE DATA RATE IST1466I (MILLISECONDS) (BYTES) (KBYTE/SEC) (MBIT/SEC) IST1467I 1 200 200 1 IST1467I 1 200 200 1 IST1468I TOTALS: 2 400 200 1 IST1469I DURATION STATISTICS: IST1470I MINIMUM = 1 AVERAGE = 1 MAXIMUM = 1 IST314I END A PIPE VTAM command in a REXX procedure ends unsuccessfully with a message similar to the following: XNPI700I Invalid parm: DOMAIN:CPCP,ID=USILDA01 in VTAM Pipe Stage XNF002I INVALID COMMAND: '' XNPI1703 NetView Pipe emulation CORRWAIT stage failed in Command Service Procedure \$XNPI91C - Reason: Request terminated in error XNH362E PIPELINE TERMINATED. ERROR IN STAGE 2 IN PIPELINE 'PIPE': CORRWAIT IMPACT: Full APING data is not available for display via REXX exec. Fully qualified network names cause REXX exec to abend. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.1 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Automation r12.1 CA NetMaster Network Automation r12.0 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Management for SNA r12.0 */ . ++VER(Z038) FMID(CC2D660) PRE(RO18027) SUP(TZ58182) . ++IF FMID(CC2D660) THEN REQ(RO25810) . </pre>

CA NetMaster 12.0
CA RS 1312 - PTF RO60688 Details

Release	Service	Details
12.0	RO60688	<pre> RO60688 M.C.S. ENTRIES = ++PTF (RO60688) DESC (SYSPARM NTSACCT IN \$NSINIT IS SET TO ALL NOT SELECTIVE) /* PROBLEM DESCRIPTION: In member \$NSINIT provided with the product, SYSPARM NTSACCT is set to ALL. The documentation states that the default should be SELECTIVE. This causes unnecessary CPU overhead. SYMPTOMS: A PMON report shows NM000757 (the NTS trace module) using around 90% of the CPU even though there is no NTS trace active. IMPACT: Unnecessary CPU overhead on either CP or ZIIP processors. CIRCUMVENTION: Change SYSPARM NTSACCT from ALL to SELECTIVE or NO in the \$NSINIT member and re-start the region. Dynamically change SYSPARM NTSACCT from ALL to SELECTIVE or NO from Command Entry: SYSPARM NTSACCT=SELECTIVE NO. The SAW interface must first be disabled to change this parameter and re-enabled once the the operation is completed. PRODUCT(S) AFFECTED: CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Management for SNA r12.0 */ . ++VER(Z038) FMID(CC2D660) SUP(TZ58198) . ++HOLD(RO60688) SYSTEM REASON(ACTION) FMID(CC2D660) COMMENT(Product: NetMaster for SNA Release: 12.0 Sequence: After APPLY. Purpose: Change the value of the NTSACCT SYSPARM in member \$NSINIT from ALL to SELECTIVE to match the value specified in the product documentation. Relevance: Prevent excessive CPU caused by unnecessary calls to the trace module when NTSACCT=ALL is specified. Knowledge required: Copying a member from one PDS to another. Access required: Update access to NetMaster installed libraries. Steps to perform: 1. After the APPLY, copy member \$NSINIT from the CC2DEXEC library to the TESTEXEC library. 2. Re-start the NetMaster for SNA region.).</pre>

CA NetMaster 12.0
CA RS 1312 - PTF RO60861 Details

Release	Service	Details
12.0	RO60861	<pre> RO60861 M.C.S. ENTRIES = ++PTF (RO60861) DESC (IPSA1320 OSA/SF STARTED TASK NOT RESPONDING) /* PROBLEM DESCRIPTION: OSA resource commands such as CF fail and return message: IPSA1320 OSA/SF started task not responding. The reason is due to NetMaster exhausting all of the APPC conversations allocated to OSA/SF. SYMPTOMS: Issuing OSA/SF related commands 'CF,D,OAT,S' against an OSA resource all fail with the following error message: IPSA1320 OSA/SF started task not responding In addition when the problem is occurring the OSA resource in /IPMON is DEGRADED with Monitor Status set to "Error". The transient log shows: IPSA1320 OSA/SF started task not responding RMSTMS38 DEGRADATION STATE CHANGED FROM <NONE> TO <YES> BY <OSA Monitoring> IMPACT: OSA information cannot be displayed along with OSA monitoring not being able to collect information. CIRCUMVENTION: Recycle both the NetMaster and OSA/SF started tasks. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster Network Management for TCP/IP r12.1 */ . ++VER(Z038) FMID(CC11C00) SUP(TZ58186) . ++IF FMID(CC2D660) THEN REQ(RO25810) . </pre>

CA NetMaster 12.0
CA RS 1312 - PTF RO61399 Details

Release	Service	Details
12.0	RO61399	<pre> RO61399 M.C.S. ENTRIES = ++PTF (RO61399) DESC (ALERT MONITOR HELD DISPLAY NOT HELD) /* PROBLEM DESCRIPTION: Alert Monitor is dynamically updated with new alerts even though F6 was used to HOLD the display. This occurs after scrolling the HELD display or after issuing a line command. When Alert Monitor is HELD the display should not dynamically refresh. It is, however, correct for the display that is HELD to update with an action such as a scroll or line command. SYMPTOMS: The Alert Monitor title says HELD "Alert Monitor : Alerts <<HELD>>" yet new alerts appear dynamically. IMPACT: Alerts can disappear from a HELD Alert Monitor display. CIRCUMVENTION: None PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Automation r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 */ . ++VER(Z038) FMID(CC2D660) PRE(RO20727 RO25727 RO49704) SUP(TZ58207) . ++IF FMID(CC2D660) THEN REQ(RO25810) . </pre>

CA NetMaster 12.0
CA RS 1312 - PTF RO62032 Details

Release	Service	Details
12.0	RO62032	<pre> RO62032 M.C.S. ENTRIES = ++PTF (RO62032) DESC (IPSA1102 OSA-NN ATTRIBUTE CARRIERLOSSERRORS NOT RETURNED) /* PROBLEM DESCRIPTION: Monitoring of an OSA resource fails and the OSA resource is set to a DEGRADED state on the IP Resource Monitor (/IPMON). This is due to NetMaster monitoring OSA attributes such as CARRIERLOSSERRORS that are not valid for certain types of OSAs. SYMPTOMS: The following messages appear in the Transient Log for the OSA resource: RMSTMS38 DEGRADATION STATE CHANGED FROM <NONE> TO <YES> BY <OSA Monitoring> IPSA1102 OSA-00 attribute CarrierLossErrors was not returned by OSA/SF IPSA1102 OSA-00 attribute DeferredTransmits was not returned by OSA/SF RMSTMS44 ACTUAL STATE CHANGED FROM <ACTIVE> TO <DEGRADED> BY <OSA Monitoring> IMPACT: There is a false indication of problems with OSAs. CIRCUMVENTION: Update OSA resource monitoring attributes removing CarrierLossErrors and DeferredTransmits. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster Network Management for TCP/IP r12.1 */ . ++VER(Z038) FMID(CC11C00) PRE(RO26121 RO44845 RO60861) SUP(TZ58195) . ++IF FMID(CC2D660) THEN REQ(RO25810) . </pre>

CA NetMaster 12.0
CA RS 1312 - PTF RO62033 Details

Release	Service	Details
12.0	RO62033	<pre> RO62033 M.C.S. ENTRIES = ++PTF (RO62033) DESC (\$AMALRCV 03520000 ERROR - FATAL STORAGE SHORTAGE) /* PROBLEM DESCRIPTION: The External Alert Receiver procedure \$AMALRCV fails with a fatal storage shortage error. Various other procedures subsequently fail with fatal storage shortage errors and the associated product functions cease to work. SYMPTOMS: Messages similar to the following are written to the region activity log: NM3040 NCLID 000466: \$AMALRCV 03520000 ERROR - FATAL STORAGE SHORTAGE NM3044 EXECUTION TRACEBACK... NM3045 PROCEDURE \$AMALRCV \$AMALRCV 03520000/14 VARIABLE PUT ID='\$A NM3047 GOSUB FROM 00820000/10 GOSUB PROCESSEVENT N11907 *END* IMPACT: Product functions fail. CIRCUMVENTION: Disable the External Alert Receiver. This is done by updating the Customizer parameter group \$AM ALERTS and setting the option Enable External Alerts? to NO. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Automation r12.0 CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Automation r12.1 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 */ . ++VER(Z038) FMID(CC2D660) PRE(RO44850) SUP(TZ58209) . ++IF FMID(CC2D660) THEN REQ(RO25810) . </pre>

CA NetMaster 12.0
CA RS 1312 - PTF RO62034 Details

Release	Service	Details
12.0	RO62034	<pre> RO62034 M.C.S. ENTRIES = ++PTF (RO62034) DESC (\$IPDI52Z 4433 ERROR 38 COND VARIABLE_ERROR) /* PROBLEM DESCRIPTION: The SELFTEST command fails. When the Netstat interface status is validated, the results of a NETSTAT -u command are checked. When these results contain comment data that spans multiple lines, the data is too long to be processed correctly. SYMPTOMS: The following messages appear in the results of a SELFTEST command and also in the NetMaster Activity Log: NM3040 NCLID n: \$IPDI52Z 4433 ERROR 38 COND VARIABLE_ERROR NM3042 ERROR INFORMATION... NM3050 ERROR-CODE: 38 NM3051 MESSAGE: NM4011 VARIABLE NAME IS INVALID: VARIABLE NAME IS > 250 CH NM3052 COND-NAME: VARIABLE_ERROR NM3053 ERROR-LOC: \$IPDI52Z 4433/7 NM3054 PROCEDURE: SELFTEST NM3055 SOURCE: &#IP\$NMCMD.&(1) = &SYS.MSG.TEXT NM3060 SUBNAME: CLASSPATH=./usr/lpp/cicsts/cicsts41/lib/dfjcics.jar:/usr/ NM3044 EXECUTION TRACEBACK... NM3045 PROCEDURE SELFTEST \$IPDI52Z 4433/7 &#IP\$NMCMD.&(1) = &SYS.M IMPACT: Users cannot confirm the current status of a region's components. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.1 CA NetMaster File Transfer Management r12.0 */ . ++VER(Z038) FMID(CC11C00) PRE(RO55041) SUP(TZ58217) . ++IF FMID(CC2D660) THEN REQ(RO25810) . </pre>

CA NetMaster 12.0
CA RS 1312 - PTF RO62035 Details

Release	Service	Details
12.0	RO62035	<pre> RO62035 M.C.S. ENTRIES = ++PTF (RO62035) DESC (\$IPWK10Z 496 ERROR 4 COND TYPE_ERROR) /* PROBLEM DESCRIPTION: FTP and TELNET workload sample values are not collected for Stack resources. SYMPTOMS: The following messages appear in the NetMaster Activity Log during the NetMaster region initialization: NM3040 NCLID n: \$IPWK10Z 496 ERROR 4 COND TYPE_ERROR NM3042 ERROR INFORMATION... NM3050 ERROR-CODE: 4 NM3051 MESSAGE: NM2001 VALUE NOT NUMERIC NM3052 COND-NAME: TYPE_ERROR NM3053 ERROR-LOC: \$IPWK10Z 497/14 NM3054 PROCEDURE: \$IPWK10Z NM3055 SOURCE: WRITE LOG=YES TERM=NO COLOUR=RED DATA=\$CAPKG:MSGGET('IPWK1 NM3057 VALUE: TCPIP NM3044 EXECUTION TRACEBACK... NM3045 PROCEDURE \$IPWK10Z \$IPWK10Z 496/9 WRITE LOG=YES TERM=NO COL IMPACT: Users are unable to view sample data for Stack connections. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for TCP/IP r12.0 */ . ++VER(Z038) FMID(CC11C00) PRE(RO28589 RO47069) SUP(TZ58218) . ++IF FMID(CC2D660) THEN REQ(RO25810) . </pre>

CA NetMaster 12.0
CA RS 1312 - PTF RO62117 Details

Release	Service	Details
12.0	RO62117	<pre> RO62117 M.C.S. ENTRIES = ++PTF (RO62117) DESC (PING RESULTS IN INCORRECT MIN ROUND TRIP TIMES) /* PROBLEM DESCRIPTION: The PING command gives an incorrect result for minimum round-trip time. This can occur when one of the packets has a round-trip time rounded to 0 MS. SYMPTOMS: Issuing the PING command with option VERBOSE=YES shows a minimum round-trip time in message IPGP1215 which is greater than a packet with TIME=0 MS. For example: ping xxx.xxx.xx.xxx verbose=yes IPGP1212 PING xxxxx.xx.com (nnn.nnn.nn.nnn): IPGP1216 256 BYTES FROM nnn.nnn.nn.nnn ICMP_SEQ=1 TIME=2 MS IPGP1216 256 BYTES FROM nnn.nnn.nn.nnn ICMP_SEQ=2 TIME=0 MS IPGP1216 256 BYTES FROM nnn.nnn.nn.nnn ICMP_SEQ=3 TIME=2 MS IPGP1213 3 PACKETS TRANSMITTED, 3 RECEIVED, 0 % PACKET LOSS IPGP1215 ROUND-TRIP MIN/AVG/MAX = 2/1/2 MS IPGP1299 *END* IMPACT: None. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for TCP/IP r12.0 */ . ++VER(Z038) FMID(CC2D660) SUP(TZ58201) . */ . </pre>

CA NetMaster 12.0
CA RS 1312 - PTF RO62620 Details

Release	Service	Details
12.0	RO62620	<p>RO62620 M.C.S. ENTRIES = ++PTF (RO62620) DESC (ABEND SOC4 NM002+A090) /* PROBLEM DESCRIPTION: Following an ABEND in the NetMaster main task or sub-task engine, an ABEND SOC4 can occur in NetMaster's ESTAE routine. The NetMaster SSI main task and sub-tasks are also affected. SYMPTOMS: For an ABEND in the NetMaster sub-task engine, in the system log: IEA995I SYMPTOM DUMP OUTPUT 832 SYSTEM COMPLETION CODE=0C4 REASON CODE=00000011 TIME=18.14.44 SEQ=00046 CPU=0000 ASID=0089 PSW AT TIME OF ERROR 078D3000 80094090 ILC 4 INTC 11 ACTIVE LOAD MODULE ADDRESS=0008A000 OFFSET=0000A090 NAME=NM002 DATA AT PSW 0009408A - 207A8810 00064311 B5A94210 GR 0: 01571E68 1: 00EDC308 2: 3B70C038 3: 00000000 4: 00000000 5: 00000000 6: 00000000 7: 00000000 8: 001D30E0 9: 00094D88 A: 00000000 B: 80093D88 C: 001CE000 D: 001D4000 E: 80093DBC F: 80093D88 END OF SYMPTOM DUMP The abend address for the NetMaster main task is NM001+5AACC. The abend address for the SSI main task is NMSSI+2AA0A. The abend address for the SSI sub-task engine is NMSSI005+A1A0. IMPACT: If the abend occurs in the main task, the NetMaster or SSI region ends with an SVC dump. If the abend occurs in the sub-task engine, no dump is produced, and the impact depends on the function being performed. For example, if the sub-task is for the TCP/IP interface, the interface stops and must be re-started. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Automation r12.0 CA SOLVE:FTS r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for SNA r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Automation r12.1 CA SOLVE:FTS r12.1 */ . ++VER(Z038) FMID(CC2D660) SUP(TZ58216) . */ . */ . */ . */ . */ .</p>

CA NetMaster 12.0
CA RS 1312 - PTF RO62662 Details

Release	Service	Details
12.0	RO62662	<pre> RO62662 M.C.S. ENTRIES = ++PTF (RO62662) DESC (\$RMDB01M 06930000 ERROR 52 COND ERROR) /* PROBLEM DESCRIPTION: Importing RAMDB Components from a dataset via the RAMDB Utilities Menu (/RAMUTIL, Option I) fails and error messages for the procedure, \$RMDB01M, are displayed on the screen. SYMPTOMS: The RAMDB Import terminates and the following message is displayed: NM3040 NCLID 020584: \$RMDB01M 06930000 ERROR 52 COND ERROR NM3042 ERROR INFORMATION... NM3050 ERROR-CODE: 52 NM3051 MESSAGE: NM2001 OPERAND VALUE INVALID NM3052 COND-NAME: ERROR NM3053 ERROR-LOC: \$RMDB01M 06930000/20 NM3054 PROCEDURE: \$RMDB01M NM3055 SOURCE: &#RM\$VALUE = X2C(&#RM\$VALUE) NM3057 VALUE: D7C1D9D4F17E7FD4E2C7D6E4E37E90D9C5E2C5E37F909090 NM3044 EXECUTION TRACEBACK... NM3045 PROCEDURE \$RMDB01M \$RMDB01M 06930000/7 &#RM\$VALUE = X2C(&#R IMPACT: Users are unable to import RAMDB Components that were previously exported. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.1 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Automation r12.1 CA NetMaster Network Automation r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 */ . ++VER(Z038) FMID(CC2D660) SUP(TZ58227) . ++IF FMID(CC2D660) THEN REQ(RO25810) . </pre>

CA NetMaster 12.0
 CA RS 1312 - PTF RO63055 Details

Release	Service	Details
12.0	RO63055	RO63055 M.C.S. ENTRIES = ++PTF (RO63055) DESC (UNABLE TO ACCESS ALL ALERT TEXT LINES IN EXIT) /* PROBLEM DESCRIPTION: When using the Alert Exit to access Alert Text, only the first five lines of Alert Text are available. SYMPTOMS: Variables &\$AMXTEXT6 and greater are null when the Alert Exit executes. IMPACT: Not all lines of Alert Text are available to the Alert Exit. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.1 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Management for SNA r12.1 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Automation r12.1 CA NetMaster Network Automation r12.0 CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 */ . ++VER(Z038) FMID(CC2D660) PRE(RO20727 RO27163 RO29714) SUP(TZ58236) . ++IF FMID(CC2D660) THEN REQ(RO25810) .

CA NetMaster 12.0
CA RS 1312 - PTF RO63333 Details

Release	Service	Details
12.0	RO63333	<p>RO63333 M.C.S. ENTRIES = ++PTF (RO63333) DESC (EVENTVIEW TIMER NEXT EXECUTION DISPLAY INCORRECT) /* PROBLEM DESCRIPTION: The Next Execution Display for EventView Timer rule schedule shows incorrect next date after the System Clock has been changed for Daylight Savings. After the System Clock change the next date shown in the display is the previously executed date. The problem is only with the schedule display. The timer rule execution is not affected. SYMPTOMS: The Next Execution Display (/EADMIN.R.T then select Timer Schedule and press F5) NEXTDATE and NEXTTIME values are not correct when a backward time change sets the current date and time prior to the Action completion date and time. The NEXTDATE and NEXTTIME values are correct after the current date and time catch up. IMPACT: Misleading information is displayed in EventView Timer Rule Schedule and Automation Services Availability Map Next Execution Displays. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.0 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Automation r12.0 CA NetMaster Network Automation r12.1 */ . ++VER(Z038) FMID(CC2D660) SUP(TZ58233) .</p>

CA NetMaster 12.0
CA RS 1312 - PTF RO63372 Details

Release	Service	Details
12.0	RO63372	<pre> RO63372 M.C.S. ENTRIES = ++PTF (RO63372) DESC (WEBCENTER COOKIES ARE VULNERABLE TO ATTACKS) /* PROBLEM DESCRIPTION: NetMaster WebCenter cookies are created without the secure attribute. This allows possibility of sniffing and cross-site scripting attacks. SYMPTOMS: None. IMPACT: WebCenter is vulnerable to sniffing and cross-site scripting attacks. CIRCUMVENTION: None. PRODUCT(S) AFFECTED: CA SOLVE:Operations Automation r11.9 CA SOLVE:Operations Automation for CICS r11.9 CA NetMaster Network Management for TCP/IP r12.0 CA NetMaster File Transfer Management r12.0 CA NetMaster Network Automation r12.0 CA NetMaster Network Management for SNA r12.0 CA NetMaster Network Management for TCP/IP r12.1 CA NetMaster File Transfer Management r12.1 CA NetMaster Network Automation r12.1 CA NetMaster Network Management for SNA r12.1 */ . ++VER(Z038) FMID(CC2D660) PRE(RO17937 RO38124) SUP(TZ58206) . ++IF FMID(CC2D660) THEN REQ(RO25810) . </pre>