

# CA Enterprise Log Manager Platform Tier Definition

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This document provides the Tier-1 and Tier-2 definition for platforms that are currently supported by CA Enterprise Log Manager. For details on SLA definition for Tier-1 and Tier-2 platforms, please refer the [platform support policy](#) document. Please note that this document does not provide an extensive list of supported product integrations and platforms. To obtain an up-to-date list, please see [CA Enterprise Log Manager Certification Matrix](#).

## A. Product Integration(s)

### Tier-1

#	Product Integrations
1	CA Access Control
2	CA Directory
3	CA DLP
4	CA Identity Manager (IM)
5	CA Role and Compliance Manager
6	CA SiteMinder
7	Checkpoint Firewall
8	Cisco Adaptive Security Appliance (ASA)
9	Cisco Catalyst Switch
10	Cisco Nexus Switch
11	Cisco Router
12	Citrix Xen Server
13	HP-UX
14	IBM AIX
15	IBM System i (AS/400)
16	McAfee ePolicy Orchestrator
17	Microsoft Hyper-V
18	Microsoft Active Directory Service
19	Microsoft Exchange Server
20	Microsoft IIS
21	Microsoft Sharepoint Server
22	Microsoft SQL Server
23	Microsoft Windows Server
24	Oracle Database
25	Red Hat Linux
26	Sun Solaris
27	Trend Micro Control Manager
28	Vmware ESX Server / vSphere
29	Vmware ESXi
30	Vmware Virtual Center / vCenter

### Tier-2

#	Product Integrations
1	Apache Web Server

2	Bluecoat Proxy SG
3	CA ACF2 (SAPI)
4	CA Single Sign On
5	CA SOA Security Gateway
6	CA Spectrum Automation Manager
7	CA Spectrum Infrastructure Management
8	CA Top Secret (SAPI)
9	Cisco Intrusion Prevention Sensor 4240
10	Cisco Secure ACS
11	Cisco UCS Manager
12	Citrix XenApp
13	IBM DB2
14	IBM ISS Internet Scanner
15	IBM RACF
16	Juniper NetScreen
17	Juniper Router (JUNOS)
18	Juniper SSL VPN
19	McAfee VirusScan
20	McAfee Vulnerability Manager
21	Microsoft Identity Lifecycle Management
22	Microsoft Internet Security & Acceleration Server
23	Microsoft System Center Operations Manager
24	Microsoft System Center Virtual Machine Manager
25	Microsoft Windows Desktop
26	MS Intelligent Application Gateway
27	Novell SUSE Linux
28	Oracle Sun MySQL
29	Oracle WebLogic Server
30	Quest Change Auditor for Active Directory
31	Red Hat Linux for System Z
32	RedHat JBoss Application Server
33	SAP Net Weaver
34	Snort
35	SUSE for System Z
36	Sybase ASE
37	Symantec Endpoint Protection
38	TippingPoint IPS
39	Websense Email Security
40	Websense Web Filter

## B. Agent Platform(s)

Agent Platforms (Tier-1)	Architecture	Tier
Window Server	x64	Tier-1
Red Hat Enterprise Linux	x64	Tier-1
VMware ESX	x64	Tier-1
HP-UX	Itanium	Tier-1

AIX	Power	Tier-1
Solaris (SPARC)	x64	Tier-1
SuSE Linux	x64	Tier-2

## C. Log Sensor(s)

Log Sensor	Tier
ODBC	Tier-1
OPSEC	Tier-1
Syslog (local and remote)	Tier-1
TIBCO	Tier-1
W3C	Tier-1
WinRM (Windows 2008 & 2003)	Tier-1
WMI	Tier-1
Text Log File / Multi Folder Scanner	Tier-1
Selogrd	Tier-2
Cisco XML API	Tier-2
Fore Front TMG DB	Tier-2
I5OS LogSensor	Tier-2
NT CSV	Tier-2
SAPNET	Tier-2
SDEE	Tier-2
WTMPX	Tier-2
XML File	Tier-2