

CA Maintenance Product Upgrade Service

WHAT IF YOU HAD ACCESS TO A CONTROLLED, SIMPLIFIED PROCESS FOR MANAGING THE APPLICATION OF MAINTENANCE TO CA Z/OS PRODUCTS? HOW MUCH TIME WOULD YOUR STAFF SAVE IF THEY COULD CAPITALIZE ON A STRUCTURED SUPPORT OFFERING THAT COMBINES CA BEST PRACTICES, METHODOLOGIES AND EXPERTISE SO THAT ALL MAINFRAME SOFTWARE COMPONENTS OPERATE EFFECTIVELY AND EFFICIENTLY?

Support That Serves Your Business

The CA Maintenance Product Upgrade Service (CA MPS) is designed to optimize the capabilities of CA mainframe software by delivering consistent, quality software deployments while minimizing the impact on your existing IT infrastructure.

CA MPS is a multiple product, prepackaged maintenance solution that is available in a variety of media formats. It presents the opportunity for mainframe customers to relieve valuable programming resources, allowing them to focus on key business system initiatives without spending time on routine installation and maintenance activities.

Benefits That Deliver Value

- Improves system programmer productivity
 - Delivers all CA mainframe products in a single package
 - Simplifies and consolidates tasks associated with CA mainframe software maintenance
- Increases programmer efficiency
 - Provides more time for performance and tuning activities to gain greater benefit from CA products
- Expedites system migration
 - Reduces the preparation work associated with creating a migration test environment
- Maintains system integrity
 - Ensures all system and CA Product maintenance requirements are addressed during migration preparation
- Enables migrations to the newest release level of a CA product
 - Simultaneously attains Z/OS release support

CA MPS provides:

- The ability to support product maintenance activities with a selection of over 120 CA z/OS products
- Simplified installation facility based on ISPF
- Adherence to product site naming standards
- CA z/OS products already maintained with latest Service Pack and APAR/PTF maintenance

- All current published and confirmed APARS included with delivery
- Full copies of supported product installation libraries
- A documentation library for each product delivered with the product environment
- Output listings from product installation procedures retained and delivered with the product environment
- The ability to create merged global SMP/E and Target/DLIB environments
- Electronic FTP cartless delivery
- A premerged CA MPS package (upon request)

Why CA Support?

CA Support provides you with technical expertise that is always available and easy to access for CA products operating in complex heterogeneous environments. Our highly trained professionals deliver best practices and knowledgeable guidance in 18 languages from 13 global support centers. As your business grows with CA Software, CA Support remains a valuable resource for success.

- Easy access
- Trusted advice
- Always on

CA Vision

Enterprise IT Management (EITM) is CA's vision to unify IT and simplify the management of today's complex computing environments for greater business results. We do this securely through the intelligent integration and dynamic management of people, processes and technology across the enterprise, consisting of storage, systems, networks, applications, databases and security. In this way, we help you better manage risk, manage costs, improve service and utilize IT resources to consistently drive the business.

Get Started

To purchase the CA Maintenance Product Upgrade Service, please contact your CA Account Team or CA Support at ca.com/support.