



What are CA's plans for Cybermation Alchemist?

CA has announced that we intend to continue to support and maintain Cybermation Alchemist. While we plan no future major releases of Cybermation Alchemist, we will consider implementing select enhancements to the Cybermation Alchemist product that benefit the majority of our customers.

Does CA consider Cybermation Alchemist to be a strategic product?

While we consider Cybermation Alchemist important, the CA software change and configuration management solutions that are considered strategic are CA Endeavor Change Manager and CA Harvest Change Manager.

Is CA dropping support for Cybermation Alchemist?

Not at this time. CA will continue to support Cybermation Alchemist, address customer issues and correct software errors for the foreseeable future.

How long will CA support Cybermation Alchemist?

At CA we regularly review our software and services to best meet the needs of our customers. At this time there are no current plans to drop support or maintenance for the Cybermation Alchemist product.

Will there be any enhancements or new releases?

We will work with you to determine how to best meet your requirements going forward. At a minimum, we will continue to provide support and certification for new versions of z/OS for the foreseeable future.

Now that Cybermation Alchemist is part of CA, how do I report product issues and find product support information?

At this time you can continue to utilize the issue reporting process in place prior to the CA acquisition. In the future CA may incorporate Cybermation Alchemist issues into the CA corporate problem reporting and tracking process.

Additional product support information can be found at support.cybermation.com.

If I am licensed for Cybermation Alchemist, can I obtain additional licenses, copies or expansions to my current license?

Yes, you can purchase and extend the use of your licensed Cybermation Alchemist product.

Are there additional costs to migrate to another solution?

We are offering the CA Endeavor Change Manager mainframe product, a complete replacement solution that delivers similar functionality to Cybermation Alchemist, at no additional cost to you for a limited time. In addition, an upgrade package at a reduced cost is also available for a limited time. Please consult your account manager for further details on this offer.



Am I required to convert to another solution, like CA Endeavor Change Manager or CA Harvest Change Manager?

No, but our services organization is available to assist you if you would like to consider pursuing a conversion strategy.

How do I find out more about CA Endeavor Change Manager or CA Harvest Change Manager?

You can find out more about [CA Endeavor Change Manager](#) and [CA Harvest Change Manager](#) on the CA.com website in the Business Service Optimization product area.