

CA Records Manager 12.6

System Requirements

The following sections describe the hardware and software requirements for CA Records Manager including the Discovery and Retention Manager component.

Application Server

The following are the hardware and software requirements for the CA Records Manager Application Server.

Hardware

The following are the hardware requirements for the system running the CA Records Manager Application Server:

Component	Minimum	Recommended
Processor	The minimum required for your operating system.	One Intel Core 2 Duo processor or comparable.
RAM	The minimum required for your operating system.	2 GB
Storage	The minimum required for your operating system.	Sufficient storage to meet your expected requirements.

Note: The application server can also be installed on a virtualized application server, such as VMware ESX or VMware Server.

Software

The following are the software requirements for the CA Records Manager Application Server:

Operating System

The CA Records Manager Application Server is supported on the following operating systems:

- Windows Server 2003
- Windows Server 2008

Additional Required Software

- Microsoft XML Core Services 4.0
- Microsoft .NET Framework 3.5 SP1
- MDAC 2.8 or higher
- If connecting to an Oracle database, the Oracle Client. Refer to the DBMS vendor's documentation for the appropriate version of the Oracle Client to install.
- To support Exchange services, Outlook email rules, Symantec Enterprise Vault integration, and Zantaz EAS integration: Microsoft Exchange Server MAPI Client and Collaboration Data Objects 1.2.1. (For Microsoft Exchange 2000 and Exchange 2003 only, as an alternative, you can install the Exchange Administrator Console on the Application Server.)
Note: Do not install Outlook on the application server. However, if you want to run a CA Records Manager Exchange PST Crawler service to process PST files exported from Outlook 2007.
- If you are using Crystal Reports Web Site (distributed with CA Records Manager), it must be installed on the CA Records Manager application server.

Database Server

The following are the hardware and software requirements for the CA Records Manager Database Server.

Hardware

The following are the hardware requirements for the system running the CA Records Manager database.

Component	Minimum	Recommended
Processor	Refer to the DBMS vendor's documentation	One Intel Core 2 Duo processor or comparable.
RAM	Refer to the DBMS	2 GB

Component	Minimum	Recommended
	vendor's documentation	
Storage	Refer to the DBMS vendor's documentation	Sufficient DBMS-optimized storage to meet your expected requirements

Note: While the database can be installed on a virtualized application server, we do not recommend doing so.

Software

CA Records Manager supports the following databases:

Database	Edition	Version
Microsoft SQL Server	Enterprise and Standard	2005, 2008
Oracle Server		9i, 10g, and 11g

The CA Records Manager database can be hosted on any platform supported by the underlying DBMS. Refer to the DBMS vendor's documentation for the list of supported platforms.

Web Server

The following are the hardware and software requirements for the CA Records Manager Web Server.

Hardware

The following are the hardware requirements for the CA Records Manager Web Server:

Component	Minimum	Recommended
Processor	The minimum required for your operating system.	One Intel Core 2 Duo processor or comparable.
RAM	The minimum required for your operating system.	2 GB
Storage	The minimum required for your operating system.	Sufficient storage to meet your expected requirements.

Software

The following are the software requirements for the CA Records Manager Web Server:

Operating System

The CA Records Manager Web Server is supported on the following operating systems:

- Windows Server 2000
- Windows Server 2003
- Windows Server 2008

Additional Required Software

- For Windows Server 2000, IIS 5.0
- For Windows Server 2003, IIS 6.0
- Internet Explorer 6, 7, or 8
- If connecting to an Oracle database, the Oracle Client. Refer to the DBMS vendor's documentation for the appropriate version of the Oracle Client to install.

Workstations

The following are the hardware and software requirements for CA Records Manager workstations.

Hardware

The following are the hardware requirements for CA Records Manager workstations:

Component	Minimum	Recommended
Processor	The minimum required for your operating system.	One Intel Core 2 Duo processor or comparable.
RAM	The minimum required for your operating system.	2 GB
Storage	The minimum required for your operating system.	Sufficient storage to meet your expected requirements.

Software

The following are the software requirements for the CA Records Manager workstations:

Operating System

CA Records Manager workstations are supported on the following operating systems:

- Windows XP Professional SP1 or SP2
- Windows Vista

Additional Required Software

- Internet Explorer 6, 7, or 8
- Microsoft XML Core Services 4.0
- MDAC 2.8 or higher
- Microsoft .NET Framework 3.5 SP1
- If connecting to an Oracle database, the Oracle Client. Refer to the DBMS vendor's documentation for the appropriate version of the Oracle Client to install.
- If you are using Crystal Reports Viewer (distributed with CA Records Manager), it must be installed on the local workstation.

Additional Optional Software

- Microsoft Office XP, 2003 or 2007
- For Outlook and Exchange support, Microsoft Exchange Server MAPI Client and Collaboration Data Objects 1.2.1.
- For Outlook email rules using Outlook 2007, if the desktop is allowed to configure rules, Microsoft Collaboration Data Objects 1.2.1.
- For Outlook email rules using earlier versions of Outlook, the version of Collaboration Data Objects available from the Microsoft Office Install/Remove Programs setup.
- Firefox 3
- Safari 3

Discovery and Retention Manager Server

The following are the hardware and software requirements for the Discovery and Retention Manager Server.

Hardware

Component	Minimum
Processor	2 GHz Dual Processor

Component	Minimum
RAM	4 GB
Storage	80 GB HD

Software

The following are the software requirements for the Discovery and Retention Manager Server:

Operating System

The Discovery and Retention server is supported on the following operating systems:

- Windows 2003 SP2 (with SQL 2005)
- Windows 2008 SP2 (with SQL 2008 – 64bit)

Discovery and Retention Manager Client

The following are the hardware and software requirements for the Discovery and Retention Manager Client.

Hardware

Component	Minimum
Processor	2 GHz Processor
RAM	2 GB
Storage	1 GB HD

Software

The following are the software requirements for the Discovery and Retention Manager Client:

Operating System

The Discovery and Retention client is supported on the following operating systems:

- Windows 2003 SP2
- Windows XP SP2

Additional Required Software

- .NET Framework 3.5 SP1

Discovery and Retention Manager Production and Connectors

Hardware

Component	Minimum
Processor	2 GHz Dual Processor
RAM	4 GB
Storage	80 GB HD

Discover and Retention Manager - FSR Server

Hardware

Component	Minimum
Processor	2 GHz Dual Processor
RAM	8 GB
Storage	120 GB HD

Discover and Retention Manager - FSR Scanned Devices

Discovery and Retention Manager can operate with a variety of host devices.

- Windows 2003 (32bit)
- Red Hat Linux
- NetApp FAS
- Solaris
- AIX Server