

CA Service Catalog R12.9 Supportability Matrix

Last Updated: 02-Nov-2016

CA Service Catalog		12.9	12.9.01	12.9.02
Version		x - Not Supported, ✓ - Supported		
<p>CA Service Catalog will support service-packs and point-releases of Operating Systems and Databases unless otherwise stated.</p> <p>CA Service Catalog will support service-packs and/or cumulative packs of the major release of Integrated products unless otherwise stated.</p> <p>Notes:</p> <p>1. All Certifications from GA release still apply to the Cumulatives. New Certifications are marked accordingly in the Cumulative column.</p> <p>2. For certification information pertaining to the Integrated products refer to the certification matrices and documentation of each individual product. Also, it is</p>				
Platform Support				
Windows Server	Microsoft Windows Server 2012 Standard Edition	✓		
	Microsoft Windows Server 2012 Enterprise Edition	✓		
	Microsoft Windows Server 2012 Datacenter Edition	✓		
	Microsoft Windows Server 2008 (x64) SP2 Enterprise Edition	✓		
	Microsoft Windows Server 2008 (x64) SP2 Standard Edition	✓		
	Microsoft Windows Server 2008 (x64) SP2 Datacenter Edition	✓		
	Microsoft Windows Server 2008 R2 Enterprise Edition	✓		
	Microsoft Windows Server 2008 R2 Standard Edition	✓		
	Microsoft Windows Server 2008 R2 Datacenter Edition	✓		
DB Support				
MS SQL Server	Microsoft SQL Server - Enterprise Edition 2012 - Database	✓		
	Microsoft SQL Server - Enterprise Edition 2008 R2 - Database	✓		
	Microsoft SQL Server - Enterprise Edition 2008 SP2 - Database	✓		
Oracle	11g R2	✓		Oracle 11.2.0.2 version is supported
Integrations				
CA Service Desk	12.9	✓		
	12.7	✓		
CA Asset Portfolio Management	12.9	✓		
	12.8	✓		
CA Spectrum Automation Manager	12.8	✓		
	12.7	✓		
CA Oblicore Guarantee	8.2	x		
	8.1	x		
	8	✓		
CA Siteminder	r12.5	✓		
	r12.x	✓		
CA Embedded Entitlements Manager (12.51	✓		
	12 CR07	✓		
CA Process Automation	4.3	✓		
	4.2 SP2	✓		
	4.2 SP1	✓		
	4.2	✓		
	4.1 SP1	✓		
	4.1	✓		
	4.0 SP1	✓		4.0 SP1 needs CR02 also for P12 certificate to work
CA Business Intelligence	3.3 SP1	✓		
CA Workflow	1.1.5 SP6	✓		
Client Support				
Windows XP		✓		
Windows 7		✓		
Windows Vista		✓		
Browser Support				
	11	✓		Widget accessibility is not supported for this version of browser 2.need to have the following settings: • Open IE 11 Browser, go to Internet Options, Security, Local intranet • Click Sites • Add the CA Service Catalog URL to the intranet Zone. • Close the browser and Launch the CA Service Catalog URL on new IE browser.
IE				
IE	10	✓		Widget accessibility is not supported for this version of browser
IE	9	✓		
IE	8	✓		Widget accessibility is not supported for this version of browser
Firefox (ESR)	24	✓		Widget accessibility is not supported for this version of browser
Firefox	23	✓		Widget accessibility is not supported for this version of browser
Chrome	29	✓		Widget accessibility is not supported for this version of browser
Safari on iOS7		✓		Supported on iPad only
Network Protocols				
IPV6	mixed	✓		
IPV4		✓		
Third Party Proprietary				
AOP Alliance	AOP Alliance 1.0	1		
Apache ActiveMQ	Apache ActiveMQ 5.5.1	5.5.1		
Apache Ant	Apache Ant 1.7	1.7		
Apache Axis	Apache Axis 1.2.1	1.2.1		
Apache Commons CLI	Apache Commons CLI 1.2	1.2		
Apache Commons Codec	Apache Commons Codec 1.3	1.4		
Apache Commons Collections	Apache Commons Collections 3.2.1	3.2.1		
Apache Commons Configuration	Apache Commons Configuration 1.8	1.6		
Apache Commons DBCP	Apache Commons DBCP 1.4	1.4		
Apache Commons Discovery	Apache Commons Discovery 0.2	0.2		
Apache Commons FileUpload	Apache Commons FileUpload 1.2	1.2		
Apache Commons HttpClient	Apache Commons HttpClient 4.1.1	4.2.4		
Apache Commons IO	Apache Commons IO 1.3.1	1.3.1		
Apache Commons Logging	Apache Commons Logging 1.1.1	1.1.1		
Apache Commons Pool	Apache Commons Pool 1.5.5	1.5.5		
Apache CXF	Apache CXF 2.2.9	2.5.6		
Apache FOP	Apache FOP 0.20.5	0.20.5		
Apache Geronimo-		1.1.1		
Apache Log4j	Apache Log4j 1.2.16	1.2.16		
Apache Mod_jk	Apache Mod_jk 1.2.30	1.2.30		
Apache ORO	Apache ORO 2.0.8	2.0.8		
Apache Tomcat version (Windows)	Apache Tomcat version 7.0.29 (Windows)	6.0.37		7.0.61
Apache Xalan	Apache Xalan 2.7.1	2.7.1		
Apache Xerces	Apache Xerces 2.11.0	2.11.0		
Apache WebServer	Apache WebServer 2.2.22	2.2.22		
Apache Xbean Spring		3.7		
EclipseLink	EclipseLink 2.1.2	2.1.2		
elrte	elrte 1.3	1.3		
Ext GXT	Ext GXT 2.2.5	2.2.4		
Google GWT	Google GWT 2.4.0	2.5.0		
Google JSON-Simple		1.1		
Hogan.js	Hogan.js 1.0	1		
IBM WSDL4J	IBM WSDL4J 1.6.2	1.6.2		
InstallAnywhere		2011 SP4		
Java Service Wrapper	Java Service Wrapper 3.5.15	3.5.15		
jQuery	jQuery 1.6.3	1.6.4		
JSON-JS	JSON-JS			
Microsoft SQL Server JDBC Driver	Microsoft SQL Server JDBC Driver 4.0	4		
Mozilla Rhino	Mozilla Rhino 1.5R4.1	1.5R4.1		
OpenVizViewer	OpenVizViewer 2.4.1	2.4.1		
Oracle JDBC Driver 11g Release 2	Oracle JDBC Driver 11g Release 2 (11.2.0.2.0)	11.2.0.2.0		
OWASP ESAPI	OWASP ESAPI 2.0_rc10	2.0_rc10		
Require.js	Require.js 2.0.0	2.0.0		
RSA BSAFE Crypto-J	RSA BSAFE Crypto-J jsafejcefp3 3.6	5		
SLF4J	SLF4J 1.6.1	1.6.1		
SourceForge Ant-Contrib	SourceForge Ant-Contrib 1.0b3	1.0b3		
SourceForge DOM4j	SourceForge DOM4j 1.6.1	1.6.1		
SourceForge ehcache	SourceForge ehcache 2.5.1	2.5.1		
SpringSource Spring Framework	SpringSource Spring Framework 3.0.6	3.0.6		
Sun Java Architecture for XML	Sun Java Architecture for XML Binding (JAXB) 2.1.12	2.1.12		
Sun Java Mail	Sun Java Mail 1.3.3	1.3.3		
Oracle(formerly Sun) Java Runtime	Oracle(formerly Sun) Java Runtime Environment version 1.6.0_34	1.8.0_45		
Sun Java Servlet API	Sun Java Servlet API 2.4	2.5		
Sun Jimi	Sun Jimi 1.0	1		
International Support				
A translated product (also referred to as a localized product) is an referred to as a language-certified product) is an English product that runs on local language versions of Catalog r12.9 supports following languages:				
Language	Internationalized	Translated		
Japanese	Yes	Yes		
German	Yes	Yes		
French	Yes	Yes		
Spanish	Yes	Yes		

Brazilian Portuguese	Yes	Yes			
Simplified Chinese	Yes	Yes			
Italian	Yes	Yes			
languages mentioned above must be fully localized regional releases					
Integration Guide are not localized					