

## Message from CA

December 14, 2007

Dear Valued Customer:

Two years ago, CA divested the Ingres product line to the newly formed Ingres Corporation, a standalone, private company. During the past two years, Ingres Corporation has introduced a new Ingres RDBMS product, known as Ingres 2006 Release 2. As part of their new product introduction process, Ingres announced in October 2006, the End of Service (EOS) of Ingres releases 2.5 and r3. The EOS of these two releases will begin at the end of this calendar year, December 31, 2007. On this date and going forward, Ingres releases 2.5 and r3 will no longer be supported. We are sending you this letter to make sure you are informed of these impending changes and the impact they may have to your operations.

### **CA Products Embedding Ingres**

CA has an arrangement with Ingres Corp. that enables us to embed Ingres release 2.5 and r3 in a variety of our products. A list of CA products embedding Ingres can be found on CA's Support Online [website](#). Through our agreement with Ingres Corp., CA will continue providing support to you for CA products that include embedded Ingres releases 2.5 or r3 beyond the Ingres EOS date.

In the coming months, as we finalize our plans, we will provide you with further details regarding our product roadmaps and migration strategies to remove these EOS releases of Ingres from within our products. Our intent is to minimize disruptions to your operations and make the process as seamless as possible.

### **Ingres as an Enterprise Database**

If you are using Ingres release 2.5 or r3 as a standalone, enterprise RDBMS, (not embedded in a CA product), the EOS date of December 31, 2007 does affect you. To ensure as smooth of a transition as possible, CA will be collaborating closely with both you and Ingres Corp. Ingres Corp. will be working directly with you to help you review your support and migration options so you may determine the best solution for your operations. For information on Ingres Corp.'s services and contacts, please go to the Ingres [website](#).

Working closely with you and Ingres Corp., our collective goal is to ensure there is minimal impact to your business operations as we transition from these EOS releases to Ingres' new product, Ingres 2006 V2.

For more information and support on this announcement, please visit CA's Support Online [website](#).

Sincerely,

The CA Support Team

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